

<b>Meeting of South Ayrshire Health and Social Care Partnership</b>	<b>Strategic Planning Advisory Group</b>	
<b>Held on:</b>	<b>26<sup>th</sup> September 2023</b>	
<b>Agenda Item:</b>	<b>6</b>	
<b>Title:</b>	<b>South Ayrshire Health and Social Care Partnership Team Around the Locality (TATL)</b>	
<b>Summary:</b>		
<p>Team Around the Locality (TATL) is a key development enabling the operational implementation of the ambitions set out in the IJB Strategic Plan. Senior Managers and Professional Leads for each locality are now in post and are in the process of engaging with communities, Locality Planning Partnerships, staff and service providers to inform the development of an improvement action plan for each of the six localities by March 2024. This paper provides an update on the progress.</p>		
<b>Author:</b>	<b>Steven Kelly, Hub Development Lead</b>	
<b>Recommendations:</b>		
<b>It is recommended that SPAG note the content of this paper.</b>		
<b>Route to meeting:</b>		
<p>This has been previously considered by the following groups as part of its development. The groups have either supported the content, or their feedback has informed the development of the content presented in this report.</p> <ul style="list-style-type: none"> <li>• South Ayrshire IJB,</li> <li>• South Ayrshire Community Planning Partnership,</li> <li>• South Ayrshire GP Forum</li> <li>• South Ayrshire Locality Planning Partnerships</li> <li>• VASA Champions Board</li> </ul>		
<b>Directions:</b>		<b>Implications:</b>
1. No Directions Required <input type="checkbox"/>		Financial <input type="checkbox"/>
2. Directions to NHS Ayrshire and Arran <input type="checkbox"/>		HR <input type="checkbox"/>
3. Directions to South Ayrshire Council <input type="checkbox"/>		Legal <input type="checkbox"/>
4. Directions to both SAC and NHS <input type="checkbox"/>		Equalities <input type="checkbox"/>
		Sustainability <input type="checkbox"/>
		Policy <input type="checkbox"/>
		ICT <input type="checkbox"/>

## SOUTH AYRSHIRE HEALTH AND SOCIAL CARE PARTNERSHIP TEAM AROUND THE LOCALITY (TATL)

### 1. PURPOSE OF REPORT

- 1.1 The purpose of this report is to make Strategic Planning Advisory Group (SPAG) aware of the progress of the Team Around the Locality model.

### 2. RECOMMENDATION

- 2.1 It is recommended that SPAG note the content of this paper.**

### 3. BACKGROUND INFORMATION

- 3.1 The Team Around the Locality (TATL) is a strength-based model that connects practitioners and services from health, social care, and the voluntary sector to work collaboratively with individuals and communities. Successful implementation of this model requires several key elements: empowering leadership, a clear vision, defined roles, effective local operational arrangements - all of which are supported by an enabling infrastructure (appendix 1 and 2).

- 3.2 It is the vehicle through which Community Health and Care Services aim to deliver against the seven objectives within the South Ayrshire IJB Strategic Plan:

- Prevention and reducing health inequalities
- Nurturing communities that care for each other
- Working together to give the right care in the right place
- Building communities that keep people safe
- Being an ambitious and effective partnership
- Being transparent and listening to people
- Making a positive difference beyond the services we deliver

- 3.3 Clearly these objectives will also deliver against the ambitions set out in Caring for Ayrshire:

- Right care in the right place
- Looking after our own health and wellbeing
- Integrate health and care system

- 3.4 SPAG are asked to note the progress being made in delivering against these ambitions.

### 4. REPORT

- 4.1 The implementation of TATL aims to build on the strengths identified in the recent Joint Inspection of Adult Services report (2023):

- Most people in South Ayrshire had positive experience and outcomes from the delivery of health and care services.
  - Services overall worked well together. Some teams were integrated by design and process. Others worked in an integrated way through their approach and behaviour.
  - There were particular strengths in the approaches to early intervention and prevention. This activity was captured in robust strategic planning that set out to achieve clear and relevant goals.
  - Leadership was committed to change and improvement in South Ayrshire. There was good, trusting relationships at a senior level and there was clarity of purpose for individual leaders and senior managers.
- 4.2 There are six localities (Troon, Prestwick, Ayr North, Ayr South, Maybole and Girvan) within South Ayrshire, each with very specific strengths and needs. In 2022 a new management and leadership structure was approved to enable a more localised approach to developing and delivering services and solutions in partnership with local communities. As of August 2023, we have a Senior Manager, Clinical Nurse Manager and Principal Social Worker with responsibility for two localities. Working closely with the Locality Planning Partnership they are engaging with community groups to develop local improvement action plans for each locality and will be responsible for leading beyond the partnership to deliver against those action plans.
- 4.3 The 'prototype' area for this engagement project is Troon locality (which includes Troon and the surrounding villages). This is a locality which already has history of successful community partnership working.
- 4.4 A TATL Development Group has been established to drive forward this programme of work. The Group has developed a broad engagement plan to help support planning and design of locality-based engagement within Troon. Outputs from all of the engagement activity will be themed and used to inform the development of a delivery plan for TATL in Troon. The lessons learned from this work will support delivery and planning for the remaining locality areas.
- 4.5 The TATL Development Group continues to report into the Directorate Management Team (DMT). This provides a valuable feedback loop and an opportunity to consider the impact of TATL across the Partnership/whole system. For example, what will this mean for Finance, Strategic Planning, Commissioning, Children's Services?
- 4.6 Staff engagement continues to take place through the implementation of the Adult Social Work Learning Review and District Nursing Review (which are aligned to the vision of the TATL model) and a range of staff engagement events. There are a range of other engagement activities ongoing during summer/autumn 2023 to gather the views of service users, carers and partner organisations.

- 4.7 We currently use quantitative locality profile data to inform our strategic approach to this work. In line with our engagement plan, we have also put in place methods to gather qualitative feedback from those in receipt of support and those who provide informal care to patients/service users in the Troon locality. The purpose of this is to gather lived experience around the current delivery of advice, information and integrated and joined up support. This has been achieved by designing an online questionnaire, carrying out journey maps (3 people, 3 questions), attending existing community groups and holding in-person engagement events.
- 4.8 A short questionnaire was developed to gather information on what keeps people well and active within their locality. The questionnaire also asks what information, advice or services would be beneficial to their current situation and if they wished to be part of future engagement/co-design workshops. A flyer and question set was developed to support this activity. A summary of this activity and feedback gathered is included within the presentation in Appendix 1. A short video has also been created to deliver an overview of the TATL model and this is attached as Appendix 2.
- 4.9 Engagement work began in Troon June 2023 and learning is shared regularly enabling the engagement plan for the other localities to be refined and improved as the work progresses.
- 4.10 Engagement across all the localities will be completed Sept – Dec 2023 with draft improvement action plans ready for consultation early in 2024.

## **5. STRATEGIC CONTEXT**

- 5.1 TATL is the vehicle through which Community Health and Care Services aim to deliver against the seven objectives within the South Ayrshire IJB Strategic Plan:
- Prevention and reducing health inequalities
  - Nurturing communities that care for each other
  - Working together to give the right care in the right place
  - Building communities that keep people safe
  - Being an ambitious and effective partnership
  - Being transparent and listening to people
  - Making a positive difference beyond the services we deliver
- 5.2 Clearly these objectives deliver against the ambitions set out in Caring for Ayrshire:
- Right care in the right place
  - Looking after our own health and wellbeing
  - Integrate health and care system

## **6. IMPLICATIONS**

### **6.1 Financial Implications**

6.1.1 No immediate implications.

## 6.2 Human Resource Implications

All posts related to the agreed restructure have now been recruited to and people are in post. The implementation of the Adult Social Work Review has been delayed until February-March 2024 due to delays in the admin review.

## 6.3 Legal Implications

6.3.1 No Implications

## 6.4 Equalities implications

6.4.1 It is proposed that a full equality impact assessment will be undertaken for each Team Around the Locality area.

## 6.5 Sustainability implications

6.5.1 No Implications

## 6.6 Clinical/professional assessment

6.6.1 No Implications

## 7. CONSULTATION AND PARTNERSHIP WORKING

7.1 There is extensive partnership work and engagement in the development of each of the locality improvement plans.

## 8. RISK ASSESSMENT

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### BACKGROUND PAPERS

- Appendix 1, TATL Presentation

*See appendix 1 document*

- Appendix 2, Link to video  
[https://www.canva.com/design/DAFmi8f4hFo/4qJaN1hV\\_FSXlv3rIKCjEA/watch?utm\\_content=DAFmi8f4hFoandutm\\_campaign=designshareandutm\\_medium=linkandutm\\_source=publishsharelink](https://www.canva.com/design/DAFmi8f4hFo/4qJaN1hV_FSXlv3rIKCjEA/watch?utm_content=DAFmi8f4hFoandutm_campaign=designshareandutm_medium=linkandutm_source=publishsharelink)

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