

## Monthly Statistics Centralised MHO team and wider MHO group.

<b>Hospital/Unit/Team/Service</b>	Centralised MHO Team
<b>Ward/Department</b>	South Ayrshire health and social care Partnership
<b>Author</b>	Paul Donnelly MHO coordinator
<b>Month reported on</b>	September 2023
<b>Date</b>	4 <sup>th</sup> October 2023

<b>Monthly Statistics</b>	<p>These monthly statistics have been collected and reported upon from October 2022 onwards. We have now reached our first major milestone of operating for one year. It has been a fruitful and productive year where we have seen the MHO service move from sitting 32<sup>nd</sup> and last of the partnerships to being joint 14<sup>th</sup> in the latest MHO report from the SSSC. Operating alongside partnerships who have significantly more resources and MHOs than us. This is testimony to the hard work and dedication of the MHO group over the past year.</p> <p>It is of interest to note that the monthly reports produced by the team present a much more accurate picture of the work being done for both AWI and mental health legislation. It is of most benefit with the AWI figures which previously were not recorded to a position where we now have a fully accurate picture of our performance and how we need to improve our performance in this area.</p> <p>The yearly figures indicate that this has been an area of incredibly significant improvement. In the first month we had a couple of missed SCRs in October 2022 but since then we have been consistently hitting a 100% return on SCRs for the past 11 months. Therefore 2023 has demonstrated the impact of having a centralised team and in the organisation of our statutory MHO work. Thanks need to go in large part to Lynnette Fisher for organising the collection and retention of the data in the past year. However, thanks need to go to all the MHOs who have consistently got their reports done and in on time.</p> <p>In September 2023 there has been a sustained improvement in the number of SCRs being completed with <b>100% of SCR reports being completed and sent to RMOs and the mental welfare commission in September 2023</b>. A sustained improvement in the delivery of the MHO service and MHO reports from Jan this year where the MHO service is repeatedly hitting a 100% completion targets for 2023.</p>
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## Analysis of Statistics

Overall, the MHO service dealt with 41 allocations for statutory MHO work for September 2023. The breakdown of statutory work for September is as follows: 5 EDCs, 14 STDCs, 2 SCRs carried over from August with completion dates of the report in September and 12 SCRs in September with 4 that had completion dates in October. All 8 SCRs with completion dates in September have been finished and within the 21-day timescale. 5 CTOs granted in September. There were 7 requests for attendance at AWI case conferences and 6 AWI applications for September. 6 local authority and 6 private applications with one case needing no further action and being dealt with on a voluntary basis. So overall 13 requests in September with 13 allocations. There were 4 supervising officers visits completed and sent to locality teams for further appointment of an SO in September.

The AWICC meetings continued to fall below double figures in September for the fourth month running. It is of interest to note that this trend continues in September and may be an indication of an overall downward trend in the requests for AWICC meetings. Audits are showing a tailing off of the use of minutes and templates for AWICC meetings and this may be an indication that the initial interest in changing these processes are significantly reduced and there are less meetings with less input in terms of the principles and powers used in relation to AWI legislation.

Following meetings with the principle social workers and team leaders a decision has been made to support the locality teams by having a senior practitioner /MHO chair the AWI meetings from November 2023 to March 2024. Karen Sharp will assume this role to provide some consistency and support to colleagues in applying the AWI principles in AWICC's. Once this consistent approach is in place the principle social workers will assume responsibility for chairing AWI meetings from April 2024 onwards. Applying this approach will allow us to model the changes required to make AWICC meetings more effective and follow the principles of the legislation.

In the month of September there were 5 EDCs granted. MHOs were involved in giving consent in 4 cases. 1 case did not have MHO consent. The det 1 reported that the event took place on bank holiday Monday 25<sup>th</sup> September and the junior doctor reported that they were unable to get through to emergency social work services to obtain the services of an MHO. From the det 1 the doctor was unable to wait for a response because the person was attempting to leave the ward and was actively psychotic. The doctor had waited for 10 minutes for a response. They then felt they had no other option but to detain the person because of the risks to them and others and their attempts to leave the hospital. This is understandable given the circumstances the doctor found themselves in.

**The MHO involvement in EDCs with consent was 90% in September a return to the figures seen throughout all of 2023 except for**

**August when this figure had dropped to 50%. It looks like the figure in August was a blip for the year and not indicative of any trend downwards.**

There were 12 consents for a STDC which generated an SCR for September. In terms of SCRS due in the Month of September 2 were from August with completion dates in September and 12 were in September with SCR completion dates for 4 in October. As of 30<sup>th</sup> September, 10 SCRs were completed.

The time given in the legislation for completing SCRs is 21 days. There were 10 SCRs required to be completed by the end of September with 4 that had dates in October. All 10 SCRs have been completed and sent to the RMO and MWC within the time frame of 21 days and by the end of September. **This is a 100% return on completed reports on time.** There were no late reports for September.

In respect of CTO applications in September 2023 there were 5 CTO applications recorded. This is consistent with returns of CTO applications per month over the past year. In general, there are around 10 STDC's of which 5 translate to CTO applications each month. That means that 50% of cases end with an STDC detention and as MHO's we would want to work to continue to improve this figure over time.

In terms of AWI applications there were 13 allocations in September 2023 of which 3 were for local authority and 3 private applications. There were 7 requests for AWICC's in August. The 7 requests generated 6 applications for a welfare guardianship order and one with NFA being dealt with on a voluntary basis. 3 were local authority and 3 were private applications. An MHO was allocated to each of these 7 meetings and MHOs continue to attend AWICC s when requested to do so. There continues to be 100% return of MHOs attending AWICC meetings. In terms of the 6 completed applications in September 4 were for under 65 and 2 for over 65.

In the month of August 4 cases were transferred for management of the supervising officer (SO) role to colleagues in locality teams. 3 of these related to renewal applications and a social worker was already allocated to this case so should continue in this role as SO. 1 was a new application which required allocation of a social worker by team leaders. All of these were Welfare guardianships that had the first 12 week SO visit completed by the MHO before transfer to colleagues in the locality team. I will continue to report on this for colleagues in the locality team, so they are aware of what is coming to the teams on a locality basis. Full details of the cases are available to colleagues if they would like a list of these cases. In addition, the admin worker from the MHO team sends letters to the allocated worker or team leader for allocation at the locality level.

<p><b>Cumulative monthly statistics</b></p>	<p>In the first year of the statutory MHO service between Sept 2022 and September 2023 there have been 127 SCR reports requested. Of the 127 over the past year 125 have been completed with 2 SCRS being missed. 1 of the 2 missed went straight to a CTO - so this SCR was included in this report. So only 1 SCR was completely missed with 126 of the 127 SCRs being reported on.</p> <p>Therefore, we have a 99.21% completion rate of the reports required by law since we began collating statistics a year ago. Of those 127 reports only 15 were late. No reports were late in September.</p> <p>The combined figures for the past year from September 2022 to September 2023 are as follows:</p> <ul style="list-style-type: none"> <li>• EDC 72</li> <li>• STDCs 119</li> <li>• SCRS 127</li> <li>• CTOs- 61</li> <li>• Compulsion orders 3</li> <li>• Compulsion orders with restrictions 2</li> <li>• Assessment orders 2-generated 2 SCRs.</li> <li>• Section 35 warrant 2</li> <li>• AWI applications 145.</li> <li>• 84 were private applications.</li> <li>• 61 were local authority applications.</li> <li>• 74 were for older people and 71 for adults under 65.</li> </ul>
<p><b>Conclusion</b></p>	<p>The figures for the first year of the statutory MHO team have demonstrated a marked improvement in the performance of the MHO service overall in South Ayrshire. This has been characterised by very real benefits coming in the form of EDCs having MHOs involved in consents and SCRs having an almost 100% completion rate and on time for the entire year. The quality of the reports has been consistently high and have offered an alternative view to support the person in their journey whilst in hospital.</p> <p>There has been continued improvement in the contribution of MHOs to the AWI process and in providing support to colleagues in AWICCs. MHOs are always available to attend 13Za and AWI meetings. In addition, a significant amount of work has been carried to improve the quality of meetings and ensure that the principles of AWI legislation are adhered to throughout the person's journey.</p> <p>There continues to be room for improvement within the statutory team and in the wider management of AWI cases by colleagues. There have been two audits so far this year which have explored the recording of the MHO group and how we ensure consistency in our work. There is room</p>

for continued improvement in ensuring that records are clear and accurate and reflect the statutory work of the team.

The coming months and year need to bring improvements in how we apply AWI principles, how we use supported decision making in our services and we improve and strengthen the role of supervising officers in protecting the rights of services users subject to AWI legislation. To do this a data performance assistance will support the work of the team and wider service particularly in improving how we record and manage the SO role. A training plan is being developed to offer a better understanding of the SO role, issues around S47 certificates, POA and guardianship. Also, this plan needs to take account of development's in SDM and bring the outcomes from the pilot project to the wider locality teams. Once the training plan is developed it will go through the governance process to support continued improvement in our statutory work.

The MHO team continues to meet its statutory targets to a remarkably high standard and has sustained the quality of its performance in legislative work over the past year. There is a solid foundation for the team which we will continue to build on in the coming year in supporting and strengthening the statutory work of the MHO service.