

Meeting of South Ayrshire Health and Social Care Partnership	Integration Joint Board		
Held on:	13th December 2023		
Agenda Item:	4		
Title:	Chief Officer's Update		
Summary:			
<p>This report provides an update to the South Ayrshire Integration Joint Board on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note.</p> <p>In recognition to the significant progress and achievements made during 2023 I would like to formally mark these as we close the year and to extend my thanks and gratitude to all staff for their contributions to the work provided by Health and Social Care Partnership on behalf of the Integrated Joint Board.</p>			
Author:	Tim Eltringham, Chief Officer		
It is recommended that the Integration Joint Board:			
<p>i. Considers the content of this report and offer any reflections</p>			
Route to meeting:			
Report for IJB only.			
Directions:		Implications:	
1. No Directions Required	<input checked="" type="checkbox"/>	Financial	<input type="checkbox"/>
2. Directions to NHS Ayrshire & Arran	<input type="checkbox"/>	HR	<input type="checkbox"/>
3. Directions to South Ayrshire Council	<input type="checkbox"/>	Legal	<input type="checkbox"/>
4. Directions to both SAC & NHS	<input type="checkbox"/>	Equalities	<input type="checkbox"/>
		Sustainability	<input type="checkbox"/>
		Policy	<input checked="" type="checkbox"/>
		ICT	<input type="checkbox"/>

CHIEF OFFICER'S UPDATE REPORT

1. PURPOSE OF REPORT

- 1.1 This report provides an update to the South Ayrshire Integration Joint Board on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note.

In recognition to the significant progress and achievements made during 2023 I would like to formally mark these as we close the year and to extend my thanks and gratitude to all staff for their contributions to the work provided by Health and Social Care Partnership on behalf of the Integrated Joint Board.

2. RECOMMENDATION

2.1 It is recommended that the Integration Joint Board:

- i. **Considers the content of this report and offers any reflections.**

3. REPORT

- 3.1 The Health and Social Care Partnership have successfully navigated another year. This report covers a small proportion of the success we have seen across a range of services, however equally for those not specifically named, I would highlight these also as being worthy of noting. As a conscientious HSCP I am minded to our 'carbon' contribution and a printed report naming and appreciating every member of staff, every service, carer, volunteer or partner would negate the progress we make in that field.
- 3.2 I would also acknowledge whilst we recognise the progress and success, we know there remains much we can do to continue on our path, to improve the lives of those who we support, and our commitment to do continues to keep us focussed.
- 3.3 As we started the year in January we were nearing the end of the Joint Inspection of Adult Services. It was clear from informal feedback provided by Inspectors that South Ayrshire HSCP had made clear and evidenced progress to implementing improvements across the areas which the Inspection teams had focussed on. The final report has been presented to various committee's and boards throughout the year and I again thank those staff and partners who contribute to the overall delivery of services across South Ayrshire. Receiving grades of 'Good' across the key theme secures the perception that staff are committed, professional, innovative and clear on their objectives as part of a whole health and care system. Although not always recognised by staff, inspection activity considers evidence across front line, support, management

and end user feedback and as such the findings reflect all aspects of service delivery. We will continue to build on this excellent outcome.

- 3.4 February brought an opportunity to celebrate our Young Carers with a 'Night at the Oscars.' Throughout the year the success of the film made by our young carers, with support from HSCP staff, has been shared widely.
- 3.5 Our Young carers were also recognised at the end of the year at the Great British Care Awards making the national finals. Although perhaps not official winners at the those awards on the night, most definitely winners for South Ayrshire. September also saw our young carers festival take place highlighting the huge contribution young carers make as part of the wider health and care structure.

Our Young carers continued to be recognised having won the 'Championing Diversity and Inclusion' Award at the 2023 Scottish Public Service Award ceremony held on 6th December. Outstanding achievements throughout the year for which they fully deserve the accolades.

- 3.6 We officially opened Racecourse Road Intermediate Care Service in January, which was operational in December 2022, this service has supported people to transition from hospital quicker and return home with a care package appropriate to their needs.
- 3.7 March is often a quieter month; people take stock as the winter months draw to a close. Whilst perhaps not so much award activity captured, our Healthy and Active Rehabilitation Programme (HARP) team were visited by members of the Scottish Parliament. This put the spotlight firmly on the work the team do with the focus very much about empowering people to live well.
- 3.8 June was also the month where the annual Councils Outstanding People's Awards were presented with a few of the HSCP teams being again deemed as winners by the panel. Winners on the evening were:
- Outstanding Improvement and Innovation – Our Young Carers team.
 - Outstanding Team – Belmont Family First team
- 3.9 We also saw colleagues and teams, some who work across all three Partnerships, from NHS Ayrshire and Arran recognised by their contribution to service delivery at the Ayrshire Achieves Awards. These included:
- The Pharmacy team, delivering integrated, equitable and accessible pharmaceutical care
 - Jennifer Reid, Vaccination Programme Manager;
 - John Somerville, Lead Nurse – Occupational Health; and
 - Sharon Deans, Senior Charge Nurse, driving the staff wellbeing agenda.

- 3.10 Summer was a busy time; our quality assurance process was included in a wider procurement award won by South Ayrshire Council at the Procurement GO Award ceremony in London. A national 'competition' the recognition from peers who were sector leading and innovative our Quality Assurance process contributed to the overall win.
- 3.11 Alongside our paid staff, we were delighted to see the many volunteers recognised for their massive contribution. Again, whilst only a small number were in attendance at an award ceremony, it goes without saying how proud we are of each and every volunteer and are privileged and humbled by their contributions.
- 3.12 We opened our new Justice service workshop on the 2nd of June providing a modern, spacious and well-equipped site to enable people to undertake unpaid work as part of a Community Payback Order. This supports our aim to create opportunities for learning new skills and offering alternative, positive options for people involved in the Justice System.
- 3.13 Also, during the summer, we held a hugely successful Wellbeing Pledge event at the University of West of Scotland, our first, on 2nd of June. This event was well attended and gave us the opportunity to celebrate, promote and share progress across South Ayrshire service design and delivery. We held a South Ayrshire Ageing Well Launch even on the 7th of June supported by VASA, where a Champions Board for older people was developed, and followed this the next day with the strategy development involving Community Planning.
- 3.14 During Carers week, a series of events were held across the region. These events would not be possible without the shared responsibility of staff, commissioned services and the 3rd and independent sector where the collaborative approach, shared workload and matched enthusiasm is palpable.
- 3.15 Early in July the HSCP received a Bronze Implementation award for South Ayrshire's telecare team in recognition of the progress they have made to their analogue to digital telecare transition project. They have successfully deployed digital ready alarm devices to at least 50% of tall dispersed and group alarm users. a reminder of the work the team does to empower people to live safe, well and independently.
- 3.16 South Ayrshire's Parkinson's Team won Innovation in Practice and overall Excellence Award at Parkinson's Excellence Awards in Birmingham 22 November 2023. The team were represented by Nick Bryden and Robert Gouck at the ceremony.
- 3.17 Throughout the year we have seen staff, carers and volunteers nominated for awards both within the Council and NHS, as well as nationally. For some it was individuals who were nominated and others, it was teams or services. For those who were nominated and may not have been successful beyond nomination and

for the very many others who might not have been nominated for any such award, I take this opportunity as the Director of South Ayrshire's HSCP to again congratulate you all on a hugely positive year in public service. It has not been without challenge at times, but collectively we continue to face these challenges with a commitment to manage these in the best way we can and to do so with compassion, kindness and a mutual desire to keep doing more.

REPORT AUTHOR AND PERSON TO CONTACT

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4th December 2023