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## Minute of Integration Joint Board Meeting

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**Date:** 13<sup>th</sup> December 2023

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**Time:** 2pm

**Place:** Elgin House, Ailsa Hospital, Ayr

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### Present

Linda Semple – Chairperson  
Cllr Julie Dettbarn, SAC  
Cllr Hugh Hunter, SAC  
Cllr Cameron Ramsay, SAC  
Glenda Hanna – Independent Sector Representative, Scottish Care  
Derek Lindsay - Voting Member

### In Attendance

Tim Eltringham, Director of Health and Social Care, HSCP  
Gary Hoey - Chief Social Work Officer, HSCP  
Billy McClean - Head of Community Health and Care Services, HSCP  
Mark Inglis - Head of Children's Health, Care and Justice Services, HSCP  
Lisa Duncan, Chief Finance, HSCP  
Phil White - Partnership Facilitator, NHS  
Sheila Tyeson - Senior Manager – Planning, Performance and Commissioning, HSCP  
Rosemary Robertson – Associate Nurse Director, NHS  
Elaine Young - Head of Health Improvement/ Assistant Director of Public Health, NHS  
Kirsty Pyper - Planning and Performance Officer, HSCP  
Andrew Craig, Service Manager – Children and Families, HSCP  
Nadine McCord - Administration Assistant (minute taker), HSCP

**L Semple - in the Chair**

Agenda	Discussion	Action
1.	<p><b>Welcome/ Apologies/ Membership Updates</b></p> <p>Apologies were received on behalf of Cllr Lyons, Jean Ford, Frances Ewan, Fiona Mitchell-Knight, Ewing Hope, Marie Oliver, Roger Currie, Martin Rogan and Billy Cooper.</p>	
2.	<p><b>Declarations of Interest</b></p> <p>No declarations of interest to note.</p>	
3.	<p><b>Minute of Previous Meeting</b></p> <p>Minutes of the previous meeting held on 15<sup>th</sup> November 2023 were approved by the Board.</p>	
4.	<p><b>Chief Officer's Update</b></p> <p>T Eltringham advised that this report provides an update to the South Ayrshire Integration Joint Board on behalf of the Chief Officer on items that do not merit a full report, but that the Board may wish to note.</p> <p>T Eltringham explained, in recognition to the significant progress and achievements made during 2023, he would like to formally mark these as we close the year and extend his thanks and gratitude to all staff for their contributions to the work provided by Health and Social Care Partnership on behalf of the Integrated Joint Board.</p> <p>T Eltringham advised that from a service perspective the main focus has been the joint inspection of adult services. T Eltringham informed that the report has been presented to various committees and boards throughout the year and thanked staff and partners who contribute to the overall delivery of services across South Ayrshire.</p> <p>T Eltringham highlighted the achievements of our Young Carers who were recognised at the end of the year at the Great British Care Awards making the national finals. T Eltringham congratulated them on their outstanding achievements.</p> <p>T Eltringham gave further recognition to Young Carers Team and Belmont Family First Team for receiving awards at the Council's Outstanding People's awards in June.</p> <p>The opening ceremony for the new Justice Services Workshop took place on the 2<sup>nd</sup> June which provides a modern, spacious and well-equipped site to enable people to undertake unpaid work as part of a Community Payback Order. T Eltringham informed that this supports the Partnerships aim to create opportunities for learning new skills and offering alternative, positive options for people involved in the Justice System.</p> <p>T Eltringham also drew attention to the HSCP receiving a Bronze Implementation</p>	

	<p>award for South Ayrshire’s telecare team in recognition of the progress they have made to their analogue to digital telecare transition project.</p> <p>South Ayrshire’s Parkinson’s Team won Innovation in Practice and overall Excellence Award at Parkinson’s Excellence Awards in Birmingham 22 November 2023.</p> <p>T Eltringham expressed that he felt it would be positive to highlight some of this recognition as we come to the end of 2023.</p> <p>T Eltringham highlighted some other key areas of achievement and progress.</p> <p>T Eltringham continued by advising that at the next IJB meeting they will be close to having developed the budget for next year and noted that there will be significant challenges moving forward.</p> <p>T Eltringham informed that there are going to be some changes around the functioning and arrangements in terms of IJB, which are going to be slightly amended but not significantly.</p> <p><b>The Board noted the content of the report.</b></p>	
<b>5.</b>	<p><b>Matters Arising/ Action Log</b></p> <p>Recorded matters arising now complete.</p>	
<b>6.</b>	<p><b>Summary briefing from other Governance Meetings (if available/relevant)</b></p> <p>Performance and Audit Committee – Children’s Services 6-month report been asked to commend the quality of report.</p>	
<b>Items for Agreement</b>		
<b>7.</b>	<p><b>Unaccompanied Asylum-Seeking Children Report</b></p> <p>A Craig presented and advised that the purpose of this report is to provide an update to the IJB in relation to South Ayrshire’s continued approach to receiving Unaccompanied and Asylum- Seeking Children (UASC).</p> <p>A Craig informed that South Ayrshire have now accommodated 20 children advising that this has been as a consequence of a significant number of arrivals coming from Calais to Dover Port.</p> <p>A Craig advised that the Settlement Hub for UASC, which is made up of various representatives, continues to meet as referrals are received from the Home Office/COSLA and continues to provide a practical multi-service approach to welcoming young people arriving in South Ayrshire and to ensure appropriate support and resources as identified to meet their needs.</p> <p>A Craig noted that a nomination for the Settlement Hub had been made to The Outstanding People Awards where they received a bronze award. Colleagues took this as a huge compliment and received it well.</p> <p>Developmentally, Education and ESOL in particular have played a huge part in this and overall support and dedication. A Craig advised that the teaching staff and school support has been incredible.</p>	

	<p>A Craig advised that further expansion of ESOL is being explored with a view that ESOL classes will be developed to create a “twilight” learning hub, which will be online as a delivery method and not to impact on the school day. Additionally, ESOL is looking to develop an accreditation programme to support a SQA qualification. A development day for Settlement Hub members is planned to take place in February 2023.</p> <p>A Craig gave an update on the work they have been doing alongside Housing to develop additional housing accommodation.</p> <p>A Craig continued to advise that 5 of the young people who arrived in South Ayrshire in 2022 have received a Right to Remain status for 5 years, which has opened up further opportunities and entitlements for applications for accommodation, courses and employability.</p> <p>A Craig advised that it should be acknowledged the need for young people to come to Scotland and South Ayrshire is increasing. An ELP paper has been submitted to recruit a resource worker and business support assistant to work with them and develop services and link some relationships with the home office and legislative services that are available.</p> <p>A Craig expressed that they wish to continue to maintain the high standards of support for UASC who arrive in South Ayrshire.</p> <p>H Hugh raised a question around corporate responsibility for young people who have transitioned to accommodation in Glasgow where they are successfully attending University and Higher Education.</p> <p>A Craig advised that South Ayrshire continue to hold corporate responsibility for these young people, informing that the Young People’s Support and Transition Team continue to work closely with them. They also continue to have the right to access groups and activities within South Ayrshire.</p> <p>Cllr J Dettbarn thanked A Craig for attending and providing an update and expressed her gratitude for the care and support being provided.</p> <p>L Semple also thanked A Craig for his report and for attending today’s meeting and expressed that she would be keen to see a summarised version of this work included in the annual report for 2024. L Semple noted that she would be interested to know what is done in terms of the potential protected characteristics of these children and would be keen to get an impact assessment as a piece of work around this.</p> <p><b>The Board noted the content and recommendations of the report.</b></p>	
<p><b>8.</b></p>	<p><b>Improvement Projects update</b></p> <p>L Duncan advised that this report is to provide the IJB with an update on transformation and improvement projects now closed and implemented as business as usual, and to report progress on other projects.</p> <p>In respect of the improvement and innovation fund projects, L Duncan advised that she will bring further updates along with the budget paper regarding how these are progressing.</p>	

	<p>L Duncan advised that within the budget process being worked on for 2024 - 2025 24-25, they will be looking at these services improvements and how they are going to feature into medium term financial planning.</p> <p><b>Board noted the content of the report and agreed the closed transformation and improvement projects.</b></p>	
<b>For Information to IJB</b>		
<p><b>9.</b></p>	<p><b>Signs of Safety; Implementation and Baseline Repeat Audit 2023</b></p> <p>M Inglis spoke to the report that was circulated and gave an update on the background of this.</p> <p>M Inglis advised that the report is an update to the IJB on the implementation of the Signs of Safety model and the repeat base line audit which took place in the second half of 2023.</p> <p>M Inglis informed that the report reflects very positively on the positive implementation and the evident change in culture and practice of Childrens Services and how it is experienced by children, young people and their parents and care givers.</p> <p>M Inglis highlighted on some of the key messages received when they asked families what they thought about their experience of Signs of Safety.</p> <p>M Inglis noted that the Children and Young People’s Survey was not as positive however they have undertaken some work since this was retaken. One of the strong messages received from this survey was that children felt their voice was not as strong as it should be. M Inglis advised that since this second audit there has been the introduction of the Champions Board meeting with the Council key leaders, including the Director of Education, Chief Executive, Head of Service of Children Health Care and Justice, Chief Social Work Officer, Senior Management and Key Elected Members. M Inglis expressed that the improvement of hearing the children’s voice is also a key priority in the Children Services Plan and the Promise.</p> <p>In terms of good news stories M Inglis informed that the audit team evaluated 129 case files and on reflection from 2021-2023 the improvement in terms of quality of case work has improved.</p> <p>H Hugh expressed that he very much welcomed the Signs of Safety approach and queried whether this approach was being cascaded throughout all of the Council, NHS and other services as he feels this is something that should be South Ayrshire wide and not only used within the HSCP.</p> <p>M Inglis noted that Signs of Safety is primarily about protecting children, however informed that there is definitely an influencing affect of this approach across other areas.</p> <p><b>The Board noted the successful implementation of the Signs of Safety approach and also noted the Repeat Audit of the Baseline measures as evidence of improvements.</b></p>	
<p><b>10.</b></p>	<p><b>Chief Social Work Officer's Report</b></p>	

	<p>G Hoey informed that the purpose of this report is to update IJB on the performance of Statutory Social Work Services 2024. G Hoey noted that the Chief Social Work Officer Annual Report has been to Cabinet, Chief Officer's Group and has also been submitted to Scottish Government.</p> <p>G Hoey advised that this report highlights performance and next steps and improvement activity.</p> <p>Overall the report shows, as we return to operational status post covid, the demand on services is continuing to rise.</p> <p>G Hoey highlighted some key areas within the report (as circulated) and advised that he would like to take the opportunity to recognise skills and compassion shown by practitioners, leaders and managers to make a difference.</p> <p>T Eltringham advised that he would like to add his thanks to wider teams and partner agencies who enable social work and social care to do their work. T Eltringham expressed that this is an important piece of work undertaken on an annual basis. T Eltringham explained that this report shows the upward trajectory despite rises in demand for service delivery.</p> <p>T Eltringham thanked G Hoey and the wider social work and social care teams for the work they have undertaken.</p> <p><b>The Board noted the content of the report.</b></p>	
11.	<p><b>Whistleblowing Quarter 2 report</b></p> <p><b>The Board noted content of the report.</b></p>	
<b>Items for noting</b>		
12.	<p><b>Minutes for noting:</b></p> <p><i>Performance &amp; Audit Committee – 3<sup>rd</sup> October 2023</i></p>	
13.	<p><b>Any other business</b></p> <p>There was no further competent business to note.</p>	

**Date of Next Meeting** – Wednesday 14<sup>th</sup> February 2024