

Meeting of South Ayrshire Health and Social Care Partnership		Integration Joint Board	
Held on:		14th February 2024	
Agenda Item:		5	
Title:		Chief Officer's Update Report	
Summary:			
<p>This report provides an update to the South Ayrshire Integration Joint Board on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note. Topics covered in this report include:</p> <ul style="list-style-type: none"> a) Ageing Well Strategy – update and progress b) Winter Plan – progress and achievement c) Staffing update – investment in resources 			
Author:		Tim Eltringham, Chief Officer	
It is recommended that the Integration Joint Board:			
<ul style="list-style-type: none"> i. Considers the content of this report and offer any reflections 			
Route to meeting:			
Report for IJB only.			
Directions:		Implications:	
1. No Directions Required	<input checked="" type="checkbox"/>	Financial	<input type="checkbox"/>
2. Directions to NHS Ayrshire & Arran	<input type="checkbox"/>	HR	<input type="checkbox"/>
3. Directions to South Ayrshire Council	<input type="checkbox"/>	Legal	<input type="checkbox"/>
4. Directions to both SAC & NHS	<input type="checkbox"/>	Equalities	<input type="checkbox"/>
		Sustainability	<input type="checkbox"/>
		Policy	<input checked="" type="checkbox"/>
		ICT	<input type="checkbox"/>

CHIEF OFFICER'S UPDATE REPORT

1. PURPOSE OF REPORT

1.1 This report provides an update to the South Ayrshire Integration Joint Board on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note. Topics covered in this report include:

- a) **Ageing Well Strategy – update and progress**
- b) **Winter Plan – progress and achievement**
- c) **Staffing updates – investment in resources**

2. RECOMMENDATION

2.1 **It is recommended that the Integration Joint Board:**

- i. **Considers the content of this report and offers any reflections**

3. REPORT

3.1 **Ageing Well – Update:** In June 2023, through this report the IJB was advised of the progress being made to develop an Ageing Well Strategy. During the last 7 months further progress has been made in this area which is noted below.

3.2 Currently there is work underway to collate and reflect on the range of development activity re Ageing Well including:

- Needs Assessment and profiling;
- Engagement work – for example, linked to our 3 Champion's Boards;
- 'Expert' Webinar programme with inputs from leading experts in ageing; and
- A series of Thematic Symposia: -

3.3 The symposia are day long opportunities to gather expertise together to consider key themes similar to those set out in the Age Friendly Community model, these will inform the content of the Strategy. All have representation from our Champion's Boards. Topics include:

- Transport
- Places, Spaces and Planning
- Communications, Marketing and Access to Information
- Civic Involvement, Engagement, Volunteering and Influencing
- Nurturing Whole Family and Whole Community Culture Change
- Technology Enabled Care and Support
- Food and Nutrition

3.4 There are likely to be additional sessions on housing and employment. A Cultural programme is being developed including the development of a 'frailty' themed play. There has also been consideration of information from Conferences and Visits. As part of the UK Network of Age Friendly Communities there is access to a range of excellent resources and approaches from across the UK.

The Ageing Well Board is intending to have in place a draft Strategy for late May 2024 which would be followed by formal consultation and a launch in September 2024.

3.5 Winter Plan – progress and achievement

The IJB have been regularly briefed on the challenges within South Ayrshire associated with Delayed Transfers of Care. Tackling DTOC remains a very high priority for the HSCP.

3.6 While the numbers of DTOC remain high, collaborative working has allowed us to deliver our winter plan for 2023/24. There are around 61% fewer delays than this time last year. A thanks to all of our teams, especially Care at Home and Reablement for their ongoing efforts to ensure people receive the care they require as quickly as possible. Moving forward every effort is being made to stabilise and, where possible, increase our capacity for both care at home and care homes. For both of these services the primary limiting factor in service provision remains staffing.

3.7 Staffing Updates: Investment and resources.

3.8 Following previous agreed funding by the IJB for additional resources, I am delighted to advise that we have both the **Business Intelligence Team Lead**, Vicky Campbell and the **Information Governance Officer**, Courtney Buchanan are in post. Both of these roles are highly beneficial to the HSCP in meeting our strategic aims.

3.9 The roles will allow further improvements, expansion, and development across their respective remits to ensure that we are able to provide assurance, governance, and increased reporting.

3.10 Within performance management and data capture, there is already development work being done to increase performance reporting across Children and Families services in particular around 'The Promise', In addition Allied Health teams and Locality Teams are working with Vicky and her team to plan data requirements and routine reporting. The team are working with the Digital Strategy Lead Officer to build on the use of technology in how we report performance.

3.11 In her role as Information Governance Officer, Courtney has been reviewing our compliance targets, tracking and performance with regards to identifying areas for improvement across complaint activity, Freedom of Information and GDPR compliance with further areas to be developed over the next few months. Courtney has spent some time supporting the service with subject access request redaction and has developed a process to ensure that our compliance with meeting timescales in this area are met. Courtney works closely with the Corporate Information Governance team to ensure that we are compliant and have a streamlined, consistent approach to the work in her area.

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31.01.2024