

---

## Minute of Performance and Audit Committee

---

**Date:** 5<sup>th</sup> December 2023

---

**Time:** 2pm

**Place:** MS Teams

---

### Present

Cllr Cameron Ramsay, Chairperson

Cllr Julie Dettbarn

Cllr Hugh Hunter

Jean Ford, VM, Non-Executive Director – NHS

Frances Ewan, NHS Staff Side Representative

### In Attendance

Tim Eltringham, Director of Health and Social Care, HSCP

Mark Inglis, Head of Children's Health, Care and Justice Services – HSCP

Gary Hoey, Chief Social Work Officer, HSCP

Sheila Tyeson, Senior Manager, Planning, Performance and Commissioning, HSCP

Angus Brown, Audit Scotland

Lisa Duncan, Chief Finance Officer, HSCP

Phil White, Partnership Facilitator, HSCP

Aaron Cyr, Carers Policy Implementation Officer, HSCP

Sandra Rae, Manager, Learning Disability and Sensory Impairment

Sarah Jane Ramsay, Lead Officer (Child Protection) Children and Families, HSCP

Nadine McCall, Administrative Assistant (minutes)

### Cllr Cameron Ramsay in the Chair

Agenda	Discussion	Action
1.	<p><b>Welcome/ Apologies/ Membership updates</b></p> <p>Apologies were received on behalf of Ewing Hope and Catriona Caves.</p>	
2.	<p><b>Declarations of Interest</b></p> <p>There were no declarations of interest to note.</p>	
3.	<p><b>Minute of Previous Meeting</b></p> <p>The minute of the meeting of the Performance &amp; Audit Committee held on 3<sup>rd</sup> October 2023 were approved.</p>	
4.	<p><b>Matters Arising/ Action Log</b></p> <p>There were no matters arising to note.</p>	
<b>Performance:</b>		
5.	<p><b>Children’s Health, Care and Justice - 6 monthly performance report</b></p> <p>M Inglis informed that the purpose of the report is to provide an update to the Performance and Audit Committee on the Children’s Health, Care and Justice 6 monthly performance report.</p> <p>M Inglis continued by highlighting some key areas within the circulated report.</p> <p>M Inglis informed that after climbing in 2018/19 and 2019/20, the overall percentage of those reaching the developmental milestones at the time of their 27–30-month review has increased from 74.6% in 2020/21 to 77.6% in 2021/22. M Inglis advised that the coverage in South Ayrshire also increased over the past year from 88.0% to 89.9%. This is higher than the national average coverage of 89.4%</p> <p>South Ayrshire performance is currently higher than both the national and Ayrshire and Arran level.</p> <p>M Inglis continued to advise that the percentage of babies being breastfed has increased. Research shows that this has a significant impact on children’s nurture and attachment. It also has a great levelling impact upon impact of poverty. M Inglis advised that this is having direct impact on our most vulnerable 6 – 8 week babies.</p> <p>Cllr H Hunter queried re the impact of mother’s diet on the quality of breast milk.</p> <p>M Inglis advised in terms of working with mothers who may have</p>	

	<p>addiction issues they work hard on reducing any issues. In terms of the general diet of a mother and how this affects the quality of milk he does not have that exact research to hand.</p> <p>M Inglis continued to advise in relation to dentistry and national inspection, this is not a service he manages however data shows the impact of covid on the ability to reduce dental decay within children in primary 1.</p> <p>NHS Ayrshire and Arran were able to inspect 81.2% of the primary 1 population in the 21/22 programme, which is in line with previous reports. The trend continues to show that those in most deprived areas are more likely to have evidence of obvious caries.</p> <p>M Inglis continued by highlighting that since February 2023, South Ayrshire has received and welcomed a further 11 Unaccompanied Asylum-Seeking Children (UASC). This includes 1 spontaneous arrival and 10 through the National Transfer Scheme.</p> <p>M Inglis informed that currently, South Ayrshire Council supports 20 young people (18 through the NTS and 2 spontaneous arrivals).</p> <p>The Settlement Hub has continued to meet, plan and provide a wide range of services to UASC through, Education, Health, ESOL, Police Scotland and Social Services. In 2023, the membership extended to include Employability and Skills Team.</p> <p>In respect of children's referrals being received by the hearing system, there has been an increase in these in relation to children who have been referred on offence grounds, however they are confident through the Young People's Support and Transition Team they are managing this.</p> <p>In relation to child protection M Inglis advised that figures have increased to 48, with 26 families currently on the Child Protection Register. These figures remain lower than benchmarking authorities.</p> <p>M Inglis also noted that of the new registrations over the last two quarters, most of them have come from poverty areas. The CPC are aware of this and looking at a number of approaches in terms of mitigation to address this. Including mandatory referrals to the Information and Advice Hub re maximising benefits.</p> <p>M Inglis continued to inform that Justice Services continue to undertake good work. There has been a backlog within this area due to Covid-19 which they continue to address.</p> <p>M Inglis highlighted a few other key areas within the report and welcomed any comments.</p>	
--	--	--

	<p>Cllr J Dettbarn expressed that she found this report fascinating and advised that it clearly evidences a significant amount of the work that has been done but also evidences the little upturns in recent times.</p> <p>Cllr H Hunter commended the report and the vast amount of information within this ad noted that he would like to see some comparison data in terms of outcomes for the children who have been removed from the Child Protection Register.</p> <p>T Eltringham advised that within the paper it described reduction in numbers of formal interventions under the hearing system, but there has also been a related rise in number of children and young people who teams are working with on a voluntary basis.</p> <p>T Eltringham asked what the outcomes in circumstances are, where they have worked with people on a voluntary basis and avoided formal service provision and how have those numbers in caseloads overall varied over last 5 years or so and what do we see as likely trends moving forward.</p> <p>M Inglis advised that they are finding caseloads remain average and at times high because of the low number of social workers. In terms of outcomes M Inglis advised that children’s services planning will drive this on, advising that they have a whole range of 56 indicators that they can refer to.</p> <p>M Inglis expressed that they need to do some more work around data that shows how children have benefited after intervention in terms of positive outcomes for them that will help them experience a positive future.</p> <p><b>The Board noted the content of the report and commended M Inglis and his team.</b></p>	
<p>6.</p>	<p><b>South Ayrshire Learning Disability Strategy 2022 - 2027 – Progress Report</b></p> <p>S Rae advised that the purpose of this report is to provide the Performance and Audit Committee with an update on the progress of the implementation plan and ongoing work towards the targets being met in relation to the Adult Learning Disability Strategy 2022 – 2027 as detailed in Appendix 1 (as circulated).</p> <p>S Rae informed that the strategy is ambitious and forward thinking.</p> <p>S Rae advised that there are 38 actions on Pentana, 21 of these are completed and the other 17 are on target.</p> <p>S Rae informed in terms of the progress of the strategy to date 80% has</p>	

	<p>been completed which the team are extremely proud of.</p> <p>S Rae continued to inform that they now have a primary acute liaison nurse who's role it is to work within the hospital locally 5 days per week and liaise with staff to ensure people are on the right journey and pathway for them.</p> <p>S Rae also informed that the Community Learning Disability Team will work alongside agencies regarding trauma informed training, which they have made a priority, as this informs the internal function to all staff that come into the Learning Disability Service.</p> <p>S Rae continued to advise that they currently offer a carers assessment every 12 months, or sooner if required, to ensure sure carers receive the support they require.</p> <p>Cllr Ramsay was interested in transitions within school.</p> <p>S Rae explained that their intervention begins at 14 years of age, looking at the needs of young people who may have specialist needs in terms of housing. They also look at education, liaise with children and families' services colleagues and begin discussion from an adult services perspective if required. Multi-Disciplinary Team (MDT) meetings begin at 16 years of age with young people who have complex needs or require to be supported through a guardianship process.</p> <p>S Rae continued to inform that they have a new assessment flat in Carrick Street which allows their MDT approach. S Rae explained that they have worked with Public Health regarding healthy life groups, looking at healthy eating, hygiene etc and diabetic teams have also provided resources. In terms of RAG process this remains robust.</p> <p>S Rae advised that they have brought on board a support worker to work alongside them providing support to clients around money management, paying bills and budgeting which has been positive.</p> <p>S Rae highlighted some other key areas of support they provide and welcomed any comments.</p> <p>Cllr J Dettbarn informed that the work S Rae and her team have undertaken is ground-breaking and informed that when she read the case study it highlighted to her very clearly the breadth and complexity of the work S Rae and her team undertake and carry out so well. Cllr J Dettbarn commended S Rae and her team and thanked them.</p> <p>Cllr Hunter made reference to the ARK facility in Ayr and specifically the evenings they hold every Thursday for people with an autism diagnosis and encouraged S Rae to refer anyone who she thinks may benefit from attending these evenings.</p>	
--	--	--

	<p>T Eltringham expressed his gratitude to S Rae and her team and emphasised the immense progress that has been made over the past few years within this service due to the significant work that has been undertaken.</p> <p>Cllr Ramsay commended the report and thanked S Rae and others who have contributed for all of their hard work.</p> <p><b>The committee noted content of the report and agreed the recommendations.</b></p>	
<p>7.</p>	<p><b>Adults Carers Strategy 2019 - 2024</b></p> <p>P White advised that the purpose of this report is to provide an update to the Performance and Audit Committee on the progress of the actions contained within the Adult Carers Strategy 2019-2024.</p> <p>P White advised that this report and the attached update was produced through the Pentana performance monitoring system (Appendix 1), providing a further update on each individual action item contained within the Implementation Plan.</p> <p>P White informed that they carried out an audit looking at quality in relation to support plans.</p> <p>They also carried out a survey with existing service users establishing what they wanted from a carers service.</p> <p>One of the main responses from this survey was their wish for access to services closer to home as they felt that most supports currently are very much based in Ayr.</p> <p>In respect of the Adult Carers Strategy P White continued to note some of the key points beneath each of the adult carer's themes.</p> <p>P White continued to advise that there has been a big emphasis through their work and the Carers Centre around benefits maximisation.</p> <p>P White advised that they have benefited from test of change service where they have carers and support workers based within the hospital. P White informed that South Ayrshire had the most productivity linked into those roles. P White that this service is currently funded by East Ayrshire's Health and Social Care Partnership. They are currently looking at the future of this service and how, if they want this to continue, it could be funded.</p> <p>P White continued to inform that Young Carers aged 5-18 are entitled to an Active8 leisure card which provides free access to sport-specific activities such as swimming, gymnastics, and access to gym facilities. P White advised that this access was extended to adult carers for one</p>	

	<p>month as part of 'Carers Active Week'. Feedback from Carers accessing the pass has been very positive. P White expressed that whilst it could cost in the long run, he would be keen for continuation of this to be considered in the budget for next year.</p> <p>Cllr H Hunter commended P White for this report expressing his delight at how much the profile for unpaid carers has been raised over the years, since the first carers event around 10 years ago.</p> <p>Cllr J Dettbarn echoed the comments of Cllr Hunter and expressed that any money spent on initiatives like leisure cards would be very little in comparison to the responsibilities undertaken by unpaid carers day to day.</p> <p><b>Cllr Ramsay thanked P White for his report and the committee noted the content.</b></p>	
<p><b>8.</b></p>	<p><b>Feedback on Mental Welfare Commission (Year end 2023)</b></p> <p>P Donnelly informed that the purpose of this report is to provide the Performance and Audit Committee with an update on the progress made by the Health and Social Care Partnership in developing statutory Mental Health and Learning Disability services for the end of year meeting on 18<sup>th</sup> December with Mental Welfare Commission (MWC) for Scotland.</p> <p>P Donnelly advised that the report gives an overview of the work ongoing over the last 15 months and provided an update in terms of the history and background.</p> <p>P Donnelly informed that one very significant caveat for us as a Partnership is that the changes for the new statutory Mental Health Officer (MHO) service began to take shape in September of 2022. P Donnelly explained that this is where the partnership began to keep specific and detailed data about our statutory mental health activities. P Donnelly advised that the improvements began to take place and have remained consistent since September 2022.</p> <p>P Donnelly informed that the Partnership were 32<sup>nd</sup> out of all areas in 2021 – 2022 in terms of their work and ability to provide comprehensive statutory mental health services to people across South Ayrshire. Figures this year state that they are currently 14<sup>th</sup> which is level with other authorities who have much more extensive resources than South Ayrshire.</p> <p>A lengthy discussion took place around the extensive work that has taken place and P Donnelly expressed that the rewards have been extensive.</p> <p>P Donnelly noted their aims for 2024 informing of their intent to embed</p>	

	<p>Supported Decision making (SDM) into the hospital discharge service. Provide training and support to all health staff in hospitals in the Partnership area on AWI and SDM. They are also keen to provide a comprehensive supervising officer service that records and manages all SO visits for orders across the partnership.</p> <p>They will continue to support the statutory MHO to operate at a very high-performance level and provide statutory reports on time, to a quality standard and in high numbers and to ensure they can identify where an advanced statement has been offered and where the individual at that time did not want to develop one.</p> <p>Cllr Dettbarn commended this report and expressed her personal interest in learning more about supported decision making.</p> <p>Cllr Hunter expressed that this is a very positive report and noted that he is particularly impressed by the appendices that were circulated supporting the documentation.</p> <p>Cllr Hunter queried how they planned to “train the trainer” and how the documentation was going to be used.</p> <p>P Donnelly explained that there were two different types of papers for health and social work staff. Social Workers within the locality teams will receive additional training in the first instance. They will then meet with all senior practitioners within their team on 11<sup>th</sup> January who will all be involved in briefings to the locality teams. This training will then go out to health staff within hospitals and other areas. Further discussions around the exact plans for training still to take place.</p> <p>G Hoey expressed the importance, as an organisation to know yourself and understand where you need to improve, and for him this was an area of most concern and that needed to be worked on. G Hoey would like to thank everyone that has invested in this work and who have made a weak area of practice get to a much better place and one they can now have confidence in.</p> <p><b>Cllr Ramsay thanked P Donnelly and others who have contributed to this work.</b></p> <p><b>The committee noted the content of the report and agreed the recommendations.</b></p>	
<p><b>9.</b></p>	<p><b>Unannounced Inspection of Cunningham Place Children’s House</b></p> <p>M Inglis advised that this report was compiled in relation to an unannounced inspection by the Care Inspectorate on Cunningham Place, one of South Ayrshire’s Children’s houses. This inspection was carried out by one inspector from the Care Inspectorate with in-person</p>	



	<p>visits taking place with feedback provided on 9<sup>th</sup> June 2023. (Full report detailed in Appendix 1).</p> <p>M Inglis highlighted the key messages from the inspection report and advised that there are a lot of things the department take as positives from these messages, however, accept there are some areas they need to improve on in terms of admissions and care plans and also some areas of staff training.</p> <p>M Inglis noted that there had been significant changes in respect of management at the time of the unannounced visit which would have had an impact however accepts the grading they were given during this visit and assured his team are working hard to make the required improvements.</p> <p>Cllr Hunter advised that he felt encouraged by the actions that have been taken in response to the report and would be keen to get a progress report update in 6 months' time.</p> <p>Cllr Dettbarn expressed that an unannounced inspection is often a snapshot of that moment in time and advised that she has confidence that the next visit would be more positive.</p> <p>Cllr Ramsay informed that it was evident from the report, that it was predominately procedural processes that were of concern, and that the quality of relationships and commitment to the young people were very strong which he found reassuring in terms of the care the young people are receiving within Cunningham House.</p> <p><b>The committee noted the content of the report.</b></p>	
<b>Items for noting:</b>		
	There were no items for noting.	
<b>Any Other Business/ Actions for follow up to IJB</b>		
	Cllr H Hunter noted that he wished to commend the quality of work that is being reported to the Performance and Audit Committee and to the Integration Joint Board.	

**Date of Next Meeting** – Tuesday 20<sup>th</sup> February 2024