South Ayrshire HSCP has identified the following risks of strategic significance in line with the themes of Governance, Protection and Resources.

Goddin Ayronine Fleet Flag Identified the Ion	Risk Themes and Title and Risk Number	icines of dovernance, i roteolion and resources.
Governance	Protection	Resources
Risk Number 3 Communication and Reputation	Risk Number 1 Adult and Child	Risk Number 5 Financial Position HIGH RISK
Risk Number 4 External Factors including Contingency Planning	Risk Number 2 Climate Change and Sustainability	Risk Number 7
Risk Number 6 Good Governance Strategic Planning and Business Resilience	Risk Number 12 Workforce Protection	Risk Number 8 Population
Risk Number 11 Service Quality		Risk Number 9 Premises – HIGH RISK
		Risk Number 10 Provider Organisations – HIGH RISK
		Risk Number 13 Work Force Development – HIGH RISK

Input is provided by Risk Owners identified at Strategic level to ensure clear responsibility in terms of their management. Detail is provided on risk mitigations – both current and proposed.

Target dates are recorded in respect of the achievement of the proposed mitigations.

The successful mitigation of these risks will support the delivery of the HSCP Strategic Plan.



Risk (6) Risk Title - Good Governance Strategic Planning and Business Resilience Risk Theme - Governance Ownership **Potential Risk** Cause **Potential Effect Risk Score Current Mitigations** 1. Governance improvement internal and with council/NHS Accountable -1. There is a risk that good Updates to Lack of compliance. 2. Clinical and care governance in place Tim governance is not in place Government 3. Existing council and NHS arrangements taking cognisance of IJB Eltringham in order to enable the legislation and Failure to meet Governance HSCP to make clear, safe advice. statutory 4. IJB Governance Groups Responsible and well0infomaed requirements. - IJB Sheila decisions. Decrease in levels of Performance and Audit $4 \times 2 = 8$ Tyeson, scrutiny as a result of Poor best value audit. · Health and Care Governance Group Senior - Risk and Resilience Group Covid 19. Manager, 5. Lead Partnership Arrangements (e.g. Mental Health and Primary Lack of Reputational damage. Planning and understanding 6. Reporting of risk management using Pentana/Datix established. Performance. across staff body of IJB Governance. **Status Proposed Mitigations (with dates) Progress Bar** 1. Development of a IJB Governance Framework (Sheila Tyeson) (March 2024) 60% 2. Rollout of IJB member and staff training. (Sheila Tyeson) (December 2024) 75% Implementation of IJB Directions (Lisa Duncan) (Financial directions template used for budget 1st April 2023) 85% Risk assessment training and workshops to be delivered to newly appointed and existing management (Sheila Tyeson)(June 2024) 30% Heath and Care Staffing Act – Sub Group established (Robert Campbell) December 2025 30%

Page Break



Risk (4) Risk Theme - Governance

Risk Title – External Factors including Contingency Planning

Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Current Mitigations		
The ile Tueses	There is a risk that a range of external factors out with the HSCP's control such as COVID-19, Brexit, Power Outage (Black Start), adverse weather or other - may adversely impact on ability to fulfil objectives and deliver critical services.	Adverse incidents or Civil Emergencies. E.g. pandemic. Factors imposed upon the HSCP such as legislative change, Government policy change, cost-of-living crisis, implications of Brexit, Ukraine, political change nationally or locally.	Requirement to re- allocate resources, failure to deliver critical services to an acceptable level, drive desired improvements or meet expectations of the public, partners, service users etc. Restrictions on budget, reputational damage. Hospitals become overwhelmed. National infrastructure and financial difficulties and unresolved issues with border controls, food, fuel, medication, specialist equipment Unable to communicate with staff (Black Start/adverse weather) and service users, failure to deliver critical services resulting in risk to life and potential fatalities.	5 x 2 = 10	1. Health protection measures 2. Management response: COVID-19 DMT / CHOG / EMT 3. Interaction between HSCP, NHS and SAC have increas and allows for partnership working that can be used in all of the second seco	eed in respondermergency och arranger esilience Paceros; SCIN ey and businged frequent ptive weathented.	onse to COVID-19 planning. ments are artnership N. Council Risk ness continuity acy to co-ordinate ner and other
roposed Mitig	ations (with dates)				Status	Progress Bar
		onse plan to be reviewed and sper allocated to represent HSC			plans. Civil Contingencies exercises will continue to be developed (Dec 2023)		90%
		ategory 1 responder status of					75%



Risk (3) Risk Theme - Governance

Risk Title – Communications and Reputation

Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Current Mitiç	ations	
Accountable – Tim Eltringham, Chief Officer Risk Owner – Sheila Tyeson, Senior Manager, Planning and Performance	There is a risk that communications (internal and external) are not adequate.	Poor lines of communication between NHS, Council and other stakeholders such as Elected Members and NHS Board Members. Lack of clear, positive public messaging. Lack of collective responsibility.	Insufficient working. Reputational damage leading to reduced public confidence. Impact of staff morale and retention.	Impact 3 x 3 = 9	1.Communications plan 2. Regular communication with a Recruitment of communication 4. Regular liaison with council a colleagues 5. Links with national networks (6. Adult and Child Protection Co	ns officer nd NHS co SCIN comi	mms ms subgroup)
Proposed Mitiga	ations (with dates)					Status	Progress Bar

Propos	sed Mitigations (with dates)	Status	Progress Bar	
1.	HSCP Communications and Engagement Strategy published. Summer 2023 - Agreed to produce separate Strategies for Communication and Engagement. Communication Strategy will be progressed and concluded March 2024 to replace existing strategy. Engagement Strategy to be developed during 2024. (Rachael Graham/Kirsty Pyper) (March 2024)		60%	
2.	Improved relationships with community through Locality Planning Groups, etc. Review to be complete June 2024. Adult Care locality teams in situ. (Mark Inglis/Billy McClean/Sheila Tyeson) (June 2024)		80%	

Risk (11) Risk Theme - Go	Risk (11) Risk Title – Service Quality Risk Theme - Governance									
Ownership Cause Potential Effect Risk Score Current Mitigations										
Accountable – Tim Eltringham, Chief Officer Risk Owner – Professional Leads and Heads of Service There is a risk that services (in-house and commissioned) fail to meet performance standards and achieve the required outcomes. Lack of investment in quality improvement and assurance, lack of investment in workforce development. Lack of investment in quality improvement and assurance, lack of investment in workforce development. The HSCP does not provide high quality services. Services do not improve outcomes for or protect the people we support. The HSCP does not provide high quality services. Services do not improve outcomes for or protect the people we support. To HSCP does not provide high quality services. Services do not improve outcomes for or protect the people we support. To HSCP does not provide high quality services. Services do not improve outcomes for or protect the people we support. To HSCP does not provide high quality services. Services do not improve outcomes for or protect the people we support. To HSCP does not provide high quality services. Services do not improve outcomes for or protect the people we support. To HSCP does not provide high quality services. Services do not improve outcomes for or protect the people we support. To HSCP does not provide high quality services. Services do not improve outcomes for or protect the people we support. To HSCP does not provide high quality services. Services do not improve outcomes for or protect the people we support. To HSCP does not provide high quality services. Services do not improve outcomes for or protect the people we support. To HSCP does not provide high quality in provide							dit Scotland lemented. Methodology			
Proposed Mitiga	roposed Mitigations (with dates) Status Progress Bar									
1. Foundati	per 2025)		46%							
2. AAIF's P	ractitioner training being delivered. (Sheila T	yeson) (December 2024)					37%			
ScIL trair	ning programme being undertaken by lead Q	practitioners. (Sheila Tyeson)	December 20	24)			24%			



Risk 6 Risk Title - Adult and Child Protection Risk Theme – Protection

Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Current Mitigations
- ELT Responsible - CLT Risk Owner - Director of Health and Social Care	community as a result of a range of external factors leading to more	Deprivation, cost of living crisis, changing demographic and challenges in the care sector.	Potential harm to clients and vulnerable service users. Potential for litigation, financial loss or reputational damage.	5 x 2 = 10	1.There are quarterly Chief Officer Group (COG) meetings. 2.There are quarterly Public Protection subgroups (Child Protection; Adult Protection; Violence Against Women/Criminal Justice and Alcohol and Drugs Partnership) reporting into COG that are monitoring the operational context and responding in a coordinated way to issues. 3.HSCP Directorate Management Team meets regularly to provide leadership and oversight. 4. Established governance in place via Clinical and Care Governance, Social Work Governance and Adult Governance Groups. 5.APC and CPC meet regularly and review business plans (6.Multi Agency Public Protection Arrangements (MAPPA) including Management Oversight Group and Strategic Oversight Group) are in place and report quarterly to COG. 7.The Community Services Oversight Group supports in house and commissioned services and provides assurance on a range of issues to key local and national stakeholders. 8.Initial Referral Data (IRD) activity is now audited to provide scrutiny and assurance in relation to this key activity. There are now annual Child Protection 'Trend Analysis' produced for the CPC and COG to reflect on the changing culture in South Ayrshire towards Child Protection and to invite scrutiny of annual data. 9.Adult Support Protection Lead Officer engages first line managers in developing our response to vulnerable adults. 10.CSWO engages with operational staff in relation to complex cases in both adult and children's services where there are complex risk factors. 11. Care First implemented across all children and adult social work teams. 12. CPC/APC subgroup structure is now established and the Policy and Performance Subgroup is leading this review work and reports progress at each meeting 13. Governance on new policy and procedure is via CPC/APC through to COG. 14. Development of Practice Standards in Social Work is in progress to support the policy framework. 15. The quality assurance framework is operational providing triangulated information to the Community Services Over

	19. The implementation of the transformational work within Children and Families which has been supported by the Council. Belmont family support has commenced and the implementation of Signs of Safety is progressing in partnership with the National Signs of Safety organisation. 20. The Adult Protection Self Evaluation Improvement Plan is reviewed regularly and a review of the impact of actions implemented in response to the Adult Support and Protection Inspection.
--	---



Risk 6 Risk Title - Adult and Child Protection

(Continued) Risk Theme - Protection

Proposed Mitigations (with dates)	Status	Progress Bar	
1.The ADP Is developing a framework in relation to risk around drug related deaths. The Framework is being subsumed within the national drug death taskforce work implementing a residential rehabilitation pathway in South Ayrshire. (Gary Hoey) (31.03.2024)		90%	



Risk (12) Risk Theme – Protection

Risk Title - Workforce Protection

Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Current Mitig	gations	
Accountable – Tim Eltringham Responsible – Heads of Service (Mark Inglis/Billy McClean)	There is a risk of failure to provide the agreed standards of protection to employees in line with Scottish Government, Health Protection Scotland and Health and Safety Executive guidance. There is a risk that health & safety risk assessments in some areas may not currently identify adequate mitigations to safeguard employees from hazards such as COVID-19, Violence and Aggression etc.		Financial impact of claims,	5 x 2 = 10	1. Health protection guidance 2. Existing Council H&S Policies and p H&S Risk Assessments developed for Return to Work Guidance prepared an information, links and training on H&S 3. Risk Assessment Training & Suppor range of courses on Management of A Dealing with Difficult Behaviour, De-es 4. Clinical and Care Governance arrar Staff Wellbeing Subgroup 5 Review, refresh and issue of health risk assessment, work procedures and for Council Services to utilise in light o 6. Full understanding of post pandemic control measures across council land of 7. Staff wellbeing measures in place.	Service us d issued. F CORE page t, plus Couctual or Pocalation, e gements in and safet safe work f pandemic infection	se. H&S FAQs and Range of guidance, ge. uncil Standard and a stential Aggression, tc. n place. SAAPF and sy guidance, sample ing recovery options c. prevention and
Proposed Miti	gations (with dates)					Status	Progress Bar

Page Break



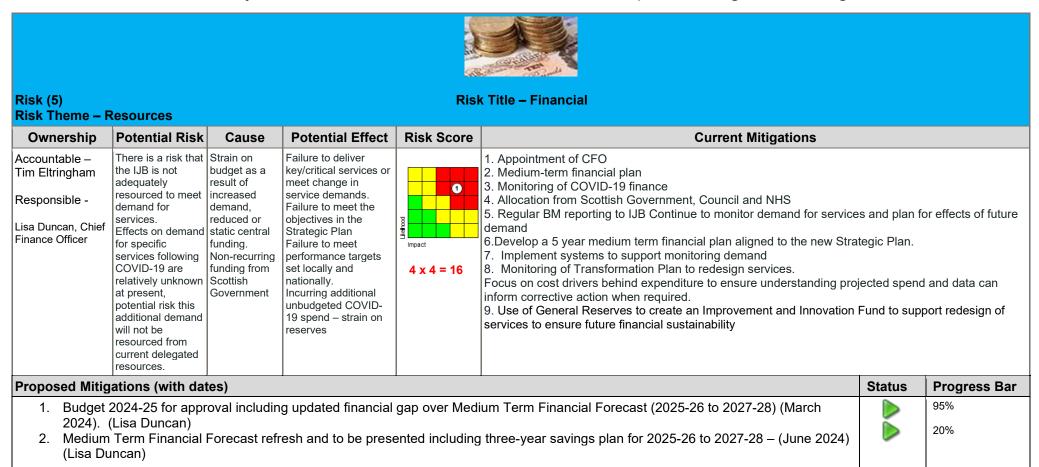
Risk Title - Climate Change and Sustainability

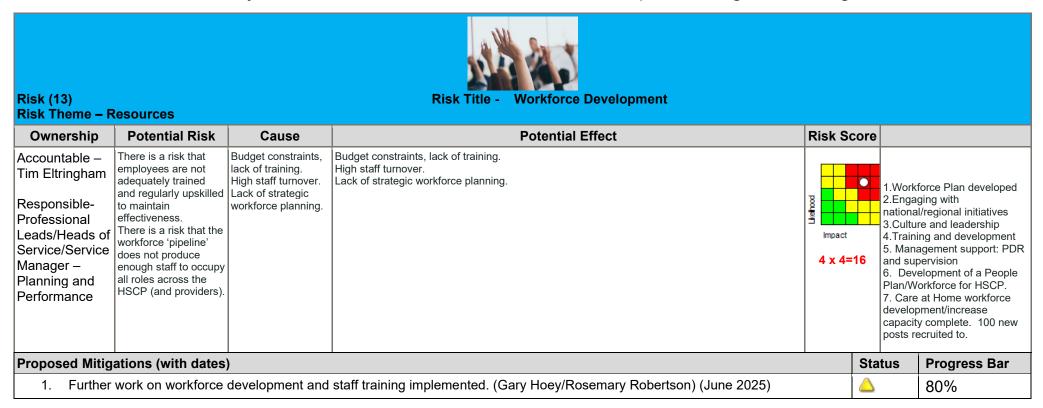
Risk (2) Risk Theme - Protection

Ownership	Potential Risk	Cause	Potential Effect	Risk Score		Current I	Mitigations			
Accountable – Tim Eltringham, Chief Officer Risk Owner/s. Sheila Tyeson, Senior Manager – Policy and Performance		recognise the role they need to play, lack of input and accountability by services	Effect may be further detriment to those already disadvantaged, increasing inequalities and exacerbating deprivation. Reduction in emissions not achieved to 1.5 degrees scenario therefore accelerating the pace of climate change. United Nations Sustainable Development Goals not adequately addressed.	4 x 2 = 8	2. Susta NHS) 3. Continand NHS cognisar 4. Cour and NHS implement	inability str nued engag S on estate nce of envi ncil 'Future S distribute	g environmental			
Proposed Mitigations	(with dates)					Status	Progress Bar			
Reduction of HSCP Carbon Budget (Sheila Tyeson) (31.12.2030)							70%			
			ing processes. Current EIA's managed by Ce introduced 2023/24 and HSCP will adopt the				60%			

Page Break

Tyeson) (March 2025)





Risk (8) Risk Theme	Risk (8) Risk Title – Population Risk Theme – Resources											
Ownership	Ownership Potential Risk Cause Potential Effect Risk Score Current Mitigations											
Accountable – Tim Eltringham Responsible – Mark Inglis/Billy McClean	that demographic change places unsustainable pressures of	e 10 1 1 1	Poor health and social care outcomes. Failure to deliver key/critical services or met change n service demands	4 x 2 = 8	1.Strategic Planning 2.Trend monitoring and local/national intelligence 3.Investment in prevention 4.Insight and monitoring 5. Alignment of work with CPP 6. Reablement programme fully implemented 7. Implementation of Children's Services Plan (2023-8. Investment in Ayr North/Wallacetown to address f 9. Implementation of Strategic Performance Framew	railty.	Jan 2023)					
Proposed Mi	tigations (with d	ates)				Status	Progress Bar					

Risk (9) Risk Title – Premises Risk Theme – Resources										
Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Current Mitigation	ons				
Responsible – Mark Inglis/Billy McClean	have adequate	A number of premises at risk of no longer being fit for purpose. Adaptation of service model requiring new accommodation.	Impact on efficient recovery of HSCP services. Adverse incidents and compliance failure. Damage to Council's reputation. Inability to co-locate staff e.g. core GP Multi-Disciplinary Team staff.	Impact	1.NHS and Council provide premises. 2.Agile working in place for majority of HSCP staff 3. Regular Premises and Accommodation Group molgovernance to decisions, supported by regular DMT 4. HSCP involvement in Caring for Ayrshire Program 5. Future Operating Model fully implemented.	_	options and providing			
Proposed Mi	tigations (with d	ates)				Status	Progress Bar			
		S contract with co-location ues to be a significant risk.			ers in or around GP Practices. Largely in place		50%			
2. List o	f Priority buildings	identified for investment	(Phil White) (from SA	C and NHS (Capital).		55%			
3. Deve	lopment of Housto	on's building for HSCP us	e (Tim Eltringham) ([December 202	28)		0%			



Risk (10) Risk Theme – Resources

Risk Title – Provider Organisations

Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Current Mitigations
Accountable - Tim Eltringham Responsible - Sheila Tyeson, Senior Manager Planning and Performance	organisations fail or are not able to provide high quality services on behalf of the HSCP. Risk that smaller providers fail or larger provides remove provision.	Providers have insufficient resilience and workforce supply to meet contractual commitments. Providers do not have access to adequate ongoing skills training, etc.	services, risk to service users, reputational and legal risk to the HSCP, financial loss, statutory breach, litigation. Lack of control over services delivered. Lack of continuity and consistency	Impact	Ongoing COVID-19 engagement with providers – focused on Provider engagement forums Contract monitoring and market intelligence undertaken by procurement team

Proposed Mitigations (with dates)	Status	Progress Bar
1. Provider focused elements of Workforce Plan to progress. (Sheila Tyeson) (December 2024)		50%
2. Re-organise strategic engagement with provider organisations. (Sheila Tyeson) (June 2024)		80%
3. Review and develop agreements with provider representation groups – VASA/Scottish Care (Sheila Tyeson) (March 2024)		70%
 Care at home Strategy development with external providers representation commenced December 2023. (Helen Brown) (December 2024) 		25%



Risk (7)

Risk Theme	- Resources		Nisk Title –	101			
Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Curren	t Mitigation	s
Responsible -	There is a risk that the ICT infrastructure fails, there is a cyber security threat or a data breach Legacy systems which are not fit for purpose Systems not integrating. Failure to utilise effectively data held by systems. Data breach Etc	providers have already started the process. The implementation of	A2D - Existing telecare calls may not be answered by the ERT and telecare could not be offered to new clients. This could result in serious injury or death, claims for compensation, significant reputational damage, loss of revenue and breaches/subsequent fines due to data breach	4 x 2 = 8	1. NHS and Council provide IT equal 2. Digital Strategy published 3. A bespoke ICT Risk Register in of standard operating practice. 4. I delivery of Digital Strategy and relaced to the council Service BC plans to respect of ICT failure – engageme likely that BC plans reflect current 5. Shared Digital ARC being imple digital connection 6. Testing of digital connections will and Provider 7. Telehealth solutions being cons	place, which in place, which is place, which is placed by stems include arranged and potential mented by Protestand potential includes and potential includes by Protestand potential includes and potential i	mme Board overseeing upgraded (Carefirst and gements for resilience in a areas will occur as it is change. ovider to allow end to end going between Project team
Proposed Mitigations (with dates)						Status	Progress Bar
1. Analogue to digital Programme implemented (reported to Digital PB) (Eddie Gilmartin) (August 2024)							80%
2. Imple	2. Implement digital Strategy (reported to Digital PB) (Thomas Griffin) (October 2024)					80%	

Guidance - Recording Risks

Risk No. x			Risk Title - xxxxx	Risk Ther	Theme – Resources / Protection / Governance		
Ownership	Potential Risk	Cause	Potential Effect	Risk Score	Curre	ent Mitigations	
Who is accountable and responsible for managing the risk?	What could go wrong?	What may have caused this risk?	Possible outcomes or adverse effects?	3 x 3 = 9	What is already in pla	ace to manage the risk?	
	S	A	M	P	L	E	
Proposed Mitigations (v	with dates)				Status	Progress Bar	
1. What is plani	ned to mitigate the ris	k further? (and when i	t is due to be completed) <ent< td=""><td>er date></td><td>></td><td>Increased from?</td></ent<>	er date>	>	Increased from?	

A status icon (Figure 3) is displayed along with a calculation from Risk Owners on percentage completion of the mitigating actions.

This information is closely scrutinised by Chief Officers, Elected Members and Performance and Audit Committee, this assists in determining decisions on reducing or increasing risk ratings utilising the matrix at Figure 1.

New risk identification is considered against a broad range of risk types and these are represented at Figure 2.

Risk types are cross-cutting and not considered in isolation.

Further explanation of SAC Council Risk Management Methodology and the HSCP Strategic Risk Management Strategy is available.

Fig 1

Risk Themes						
Governance		Pro	tec	tion	Resources	
	Risk Rating					
In	npact	Х		Likel	ihood	
1	Minor		1	Unli	kely	
2	Moderate		2	Possible		
3	3 Major		3	Likely		
4	Critical		4	Very Likely		
5	5 Catastrophic		5	Almost Certain		



Fig 3	Status
~	Completed
	On Target
	Not on target – some concerns
	Not on target – major concerns
	Not yet started