
Minute of Integration Joint Board Meeting

Date: 3rd April 2024

Time: 2pm

Place: Elgin House, Dalmellington Road, Ayr

Present

Linda Semple – Chairperson
Cllr Hugh Hunter – Voting Member, SAC (online)
Jean Ford – Voting Member, Non-Executive Director, NHS
Liam Gallacher – Voting Member, Non-Executive, NHS
Ewing Hope – Voting Member, NHS

In Attendance

Tim Eltringham - Director of Health and Social Care, HSCP
Gary Hoey - Chief Social Work Officer, HSCP
Billy McClean - Head of Community Health and Care Services (part attendance)
Phil White - Partnership Facilitator, NHS
Louise Gibson - Lead Allied Health Professional Advisor, HSCP
Rachael Graham – Planning and Performance Co-ordinator
Glenda Hanna – Independent Sector Representative, Scottish Care
Frances Ewan – Staff Side Representation, NHS
Vicki Campbell - Head of Primary Care
Helen Brown - Service Manager (Maintenance Care) Registered Services
Sharon McLeod - Development Manager, AILN
Marie Oliver - VASA
Martin Rogan - Carers Representative, South Ayrshire Carers Centre
Neil Gallacher - Finance and Operation Support Director, Hansel (observing online)
Nadine McCall - Administration Assistant (minute taker), HSCP

L Semple in the Chair

Agenda	Discussion	Action
1.	<p>Welcome/ Apologies/ Membership Updates</p> <p>Apologies were received on behalf of Mark Inglis, Mahanth Manuel, Lisa Duncan and Sheila Tyeson.</p> <p>There were no new membership updates to note.</p>	
2.	<p>Declarations of Interest</p> <p>There were no declarations of interest to note.</p>	
3.	<p>Minute of Previous Meeting</p> <p>Minutes of the previous meeting on 13th March 2024 were approved by the group.</p>	
4.	<p>Chief Officer's Update</p> <p>It was advised that this report provides an update to the South Ayrshire Integration Joint Board on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note.</p> <p>In relation to the topic on Ageing Well, P White informed that the intention is to launch the Strategy at the Ageing Well event in May at Ayr Town Hall.</p> <p>R Graham advised that they will be able to bring updates in due course on the Strategy and if they are unable to launch in May there is another event in September.</p> <p>P White explained that there has been interest from other areas of Scotland about the ageing well work in South Ayrshire including Perth and Kinross, Borders and Dumfries and Galloway.</p> <p>P White continued to inform that there was a successful inter-generational event, Age Without Limits, on 20th March (Ageism Action Day) at Belmont Academy led by VASA. This was a wonderful sharing of insights from one generation to another.</p> <p>P White informed that himself and E Young had a meeting with Dr John Anderson of Public Health Scotland to try and highlight the need for more national focus on this area of work.</p> <p>T Eltringham continued to inform that in February the HSCP we were invited to submit nominations by the Scottish Government, for someone to attend the Royal Garden Party at The Palace of Holyrood House, Edinburgh on the afternoon of Tuesday 2 July 2024. T Eltringham advised that this was a once in a lifetime opportunity, for someone who</p>	

	has not previously been invited to attend and attracted a number of nominations one of which was for P White, Partnership Facilitator who was successful in being selected to attend the summer event.	
5.	<p>Summary briefing from other Governance Meetings (if available/relevant)</p> <p>There were no summary briefings from other Governance Meetings to note.</p>	
Items for Agreement		
6.	<p>Microenterprise</p> <p>P White advised that the purpose of this report is to update IJB members on Micro-enterprise work and to set out a proposed way forward for the work over the next 2 years and to agree the financial contribution for the health and care component of the work.</p> <p>P White informed that an update was presented to IJB in June 2023 on the Microenterprise work initiated in South Ayrshire in late 2022 under CAyr.</p> <p>P White explained that they have continued with the same areas and at that point it was about link to economic development landscape. P White advised that they have had a number of negotiations with wider economic development mechanisms at an Ayrshire level.</p> <p>P White informed that Ayrshire Beats have signalled that they have completed the development work that they agreed to lead on and are keen to now step down.</p> <p>P White explained that they have also received input from officers with relevant expertise in Social Work Scotland and Somerset Council (where there are over a thousand Microenterprises, advising that they have 1400 micros they have grown, and which now constitute the majority of their care.</p> <p>P White advised that there is significant interest from a Scottish-wide perspective on the HSCPs local Micro-enterprise work. It has also been informed by inputs from work across the UK (including within Somerset), rural Perthshire and Social Work Scotland. It is also the focus of some wider work on Ethical Commissioning led by the i Hub in Healthcare Improvement Scotland and also links to broader work within Social Work Scotland. There has also been links to In Control Scotland. The South Ayrshire ME will feature in a case study in a forthcoming Ethical Commissioning report for the iHub.</p> <p>P White informed that mircos are relationship based and provide a</p>	

	<p>different level of support to care providers or home care.</p> <p>S McLeod explained that they will offer personal care support, social support and also basic weekly support.</p> <p>P White advised that the proposal for the future is that funding for micros comes from economic development and the IJB would fund the rest through the Improvement and Innovation Fund.</p> <p>G Hoey informed that although he can understand and appreciate the benefits of this service, he does have some concerns around the fact they are not a registered service under the Care Inspectorate.</p> <p>S McLeod explained that as micros are self-employed, they are not entitled to registration with Care Inspectorate or SSSC.</p> <p>S McLeod noted that not all work is regulated as such, therefore a PVG would not always be required. If there were any concerns that a micro's conduct was not satisfactory, they would be removed from the directory.</p> <p>S McLeod assured that anyone who comes on to the directory they hold, must have an up-to-date PVG and anyone who receives support from a micro can request for them to update their PVG at any time.</p> <p>L Semple informed that the governance of micros would not be the responsibility of the IJB, however as they would be partially funding this, she would expect to know the detail to ensure they are happy with the framework. In terms of evaluation, when this happens, it would come to IJB to ensure it is appropriate in terms of safeguarding.</p> <p>The Board noted the content of the report and agreed with the recommendations.</p>	
For Information to IJB		
7.	<p>Primary Urgent Care Update</p> <p>V Campbell advised that this report aims to provide an update to the Integration Joint Board (IJB) on the provision of primary urgent care services delivered through the Ayrshire Urgent Care Service (AUCS). V Campbell explained that this report also updates on innovative pathways developed and tested throughout 2023.</p> <p>V Campbell informed that this report will also be presented to East Ayrshire IJB, NHS Ayrshire & Arran Board and North Ayrshire IJB and is to update on the progress and provision of Ayrshire Urgent Care Service which operates 7 days per week 24 hours per day.</p> <p>V Campbell advised that the report provides an overview of the activity of the service.</p>	

	<p>V Campbell highlighted some key areas within the circulated report.</p> <p>V Campbell advised that with regards to financial implications the Ayrshire Urgent Care Service budget was originally set in 2016/17 based on activity at that time. V Campbell noted that despite the gradual increase of activity, which has been consistently 20% in 2022 and 2023, the service has continued to manage within budget, working efficiently and re-designing where possible using data and trends to match the required workforce to demand.</p> <p>V Campbell advised that the service will end the year within budget due to vacancies in the management team and reallocation of funds from wider service budgets.</p> <p>T Eltringham informed that although this service is overseen by East Ayrshire's IJB, he feels it is important for South Ayrshire IJB members to be informed and have an understanding of the provision of primary urgent care services delivered through the Ayrshire Urgent Care Service (AUCS)</p> <p>The Group noted the content and recommendations of this report.</p>	
<p>8.</p>	<p>Dental Services Update</p> <p>V Campbell advised that the purpose of this report is to update members of the South Ayrshire Integration Joint Board of the current position of dental services. The report also outlines the actions and measures that have been taken forward in the last six months to further sustain service delivery as well as the current status with the ongoing review for the vision of dentistry across Ayrshire and Arran.</p> <p>V Campbell expressed that there us a huge risk to dentistry at present in terms of access and a huge number of dentists coming out of training.</p> <p>V Campbell advised that despite the risks presented towards the end of 2023, they have seen a slight improvement in access and have undertaken a lot of engagement work with practices across Ayrshire.</p> <p>V Campbell noted that overall, there has been an increase in the number of General Dental Practitioners (GDPs) who are accepting new registrations although there are waiting lists and the initial feedback received with regards to the new payment structure has been positive, however as this has only been in place since November 2023, it will take until around May 2024 to measure the impact of this.</p> <p>V Campbell highlighted some key information within the circulated report and listed the key priorities for 2024 – 2025.</p> <p>The Board noted the content of the report.</p>	

<p>9.</p>	<p>Primary Care General Medical Services Update</p> <p>V Campbell advised that this report provides the annual update to the Integration Joint Board on the provision of General Medical Services (GMS) across Ayrshire and Arran.</p> <p>The report also details the current position with implementation of the 2018 GMS contract and wider development work across general practice.</p> <p>V Campbell informed that Ayrshire and Arran bid on behalf of the three HSCPs to continue with a pan Ayrshire approach locally and were successful in their bid for an additional £3.5 m (approx. 60wte additional) to further implement the contractual elements of the GMS contract.</p> <p>V Campbell explained that the 2018 GMS contract was introduced to facilitate a refocusing of the GP role as Expert Medical Generalist (EMG). The contract is a joint agreement between the Scottish Government and the British Medical Association (BMA).</p> <p>V Campbell highlighted some key areas within the circulated report, noting the current position of Primary Care GMS as well as the wider areas of development work across General Practice.</p> <p>The Board noted the content and recommendations of the report.</p>	
<p>10.</p>	<p>Racecourse Road Intermediate Care Unit – Progress Report</p> <p>H Brown informed that the purpose of this report is to provide an update on the impact the Racecourse Road Intermediate Care Unit has had on flow, delayed discharges and care at home capacity since opening in December 2022 and to provide some high-level data.</p> <p>H Brown advised that South Lodge residential unit had been deemed as “not fit for purpose” and had previously reduced its occupied beds leaving the top floor of the unit empty. H Brown explained that this provided an opportunity to utilise the space in South Lodge for the introduction of “Intermediate Care”.</p> <p>H Brown highlighted some key data within section 4.1 of the circulated report, from the initial evaluation carried out in August 2023. Overall, with the implementation of the unit, there was a saving of 117 hours per day for care at home.</p> <p>H Brown informed that the initial evaluation highlighted learning and noted some of the conclusions from this (fully detailed within the circulated report).</p> <p>H Brown advised that permanent funding has now been secured for this</p>	

	<p>unit to ensure that the impact on the system remains positive.</p> <p>The Board noted the content of the report and the positive contribution the Intermediate Care Unit has made.</p>	
11.	<p>Health and Social Care Partnership and South Ayrshire Information and Advice Hub</p> <p>T Eltringham advised that this report is an update to the IJB, on the work that the South Ayrshire Information and Advice Hub have done to raise awareness of maximising benefits with Health and Social Care Partnership staff, so as to better support individuals and families.</p> <p>T Eltringham explained that around 18 months ago a decision was made to make training in Money Advice mandatory for front facing staff. This training received a large uptake.</p> <p>T Eltringham advised that they looked at what the outcome has been regarding the resources available to people and there is evidence a large number of people within South Ayrshire have been the recipients of benefits during cost-of-living crisis.</p> <p>T Eltringham explained that it would be intended to have a rolling schedule of training for staff on benefits maximisation to help raise awareness and increase referrals from HSCP staff into the Information and Advice Hub.</p> <p>The Board noted the content of the report.</p>	
Items for noting		
12.	<p>Minutes for noting: <i>Strategic Planning Advisory Group – 19th December 2024</i></p>	
13.	<p>Whistleblowing Quarter 3</p>	
Any other business		

Date of Next Meeting – Wednesday 15th May 2024