

Meeting of South Ayrshire Health and Social Care Partnership	Integration Joint Board		
Held on:	12th June 2024		
Agenda Item:	4		
Title:	Chief Officer's Update Report		
Summary:			
<p>This report provides an update to the South Ayrshire Integration Joint Board on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note. Topics covered in this report include:</p> <ul style="list-style-type: none"> a) Parkinson's Service – update b) Good News Story (Service User) c) Commissioned Service Care Inspection outcome – Dundonald Care Home. d) Art exhibition – Heathfield House resident e) Celebration Event – Troon (17th May) f) Ageing Well – South Ayrshire event (30th May) g) Staff recognition awards: The Outstanding People Awards (TOPA) and NHS Ayrshire Achieves. 			
Author:	Tim Eltringham, Chief Officer		
It is recommended that the Integration Joint Board:			
<ul style="list-style-type: none"> i. Considers the content of this report and offer any reflections 			
Route to meeting:			
Report for IJB only.			
Directions:		Implications:	
1. No Directions Required	<input checked="" type="checkbox"/>	Financial	<input type="checkbox"/>
2. Directions to NHS Ayrshire & Arran	<input type="checkbox"/>	HR	<input type="checkbox"/>
3. Directions to South Ayrshire Council	<input type="checkbox"/>	Legal	<input type="checkbox"/>
4. Directions to both SAC & NHS	<input type="checkbox"/>	Equalities	<input type="checkbox"/>
		Sustainability	<input type="checkbox"/>
		Policy	<input checked="" type="checkbox"/>
		ICT	<input type="checkbox"/>

CHIEF OFFICER'S UPDATE REPORT

1. PURPOSE OF REPORT

1.1 This report provides an update to the South Ayrshire Integration Joint Board on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note. Topics covered in this report include:

- a) Parkinson's Service – Update
- b) Good news story – service user
- c) Commissioned Service Care Inspection outcome – Dundonald House
- d) Art Exhibition – Heathfield House resident
- e) Celebration Event – Troon (17th May)
- f) Ageing Well – South Ayrshire event (30th May)
- g) Staff recognition awards: The Outstanding People Awards (TOPA) and NHS Ayrshire Achieves.

2. RECOMMENDATION

2.1 **It is recommended that the Integration Joint Board:**

- i. **Considers the content of this report and offers any reflections.**

3. REPORT

3.1 Topics for noting are detailed below.

3.2 **Parkinson's Service Update** – The IJB were provided with information from the Parkinson's service in September last year. After winning two awards at last year's Parkinson's Excellence network awards in Birmingham, the service lead was approached by Mark Mardell asking to contribute to the 'Movers and Shakers' podcast, recorded in London a few weeks ago and is now available, Season 3 Episode 9, "Medicines in hospital" [podcast link - apple](#)

3.3 Recently we have collaborated with Parkinson's UK to produce an online guide of the journey we have been on, to allow other people to see what can be achieved using Electronic Prescribing, with A&A going from **41% in 2013 to 76% in 2023**, however the wards at the Biggart Hospital in the last 12 months have been even better, Lindsay Ward **90%**, Urquhart Ward **83.45%** and McMillan Ward **82.33%**.

3.4 The guide is available [Electronic prescribing: how it can improve the delivery of time critical medications | Parkinson's UK \(parkinsons.org.uk\)](#)

3.5 The service lead was also invited to speak in London near Parliament at a "Time Critical Medication Summit" hosted by Parkinson's UK, in attendance were NHS England, Deputy Chief Nurse RCN, Diabetes UK, Epilepsy Action, National AIDS

Trust, Rethink Mental Illness, the Royal Pharmaceutical Society, A consultant with Parkinson's, family members and more.

3.6 This meeting was held to produce a joint strategy from the charities, to work with NHS England to improve "Time Critical" medication for everyone.

3.7 A link to this is [Emergency summit on time critical medication | Parkinson's UK \(parkinsons.org.uk\)](https://www.parkinsons.org.uk/emergency-summit-on-time-critical-medication)

3.8 We continue to get regular enquiries from all over the UK asking about our work and will support learning and service improvements when we can.

3.9 Good News Story – Service User

Teams were recently thanked for the high standard of care and compassion experienced by one of our service users who sadly was diagnosed with cancer and passed away shortly after. Despite having lost his mother her son felt compelled to contact Claire Burden to pass on thanks and appreciate to the numerous teams who had supported his mother in the last few weeks of care. District Nursing team, Hospital at Home, ward staff were commended for the standard of care, support and treatment provided at a hugely difficult time. This has been shared with the staff teams directly.

3.10 Commissioned Service – Care Inspection outcome – Dundonald House

We are delighted to report that one of our commissioned services has been successful in gaining a grade of six – Excellent under Key Question 'How well do we support people's wellbeing' by the Care Inspectorate. This is the highest grade which can be awarded, and the care home have worked hard to achieve this, providing the highest quality of care recognised, whilst keeping people safe, in a homely welcoming environment. As we move further out of the covid pandemic, it is re-assuring to know that services continue to strive for high standards.

3.11 Art Exhibition – Heathfield House resident

One of the residents at Heathfield house was supported to hold an Art Exhibition of his own photography work. The exhibition 'You can see, and I can remember' by Gerald Connelly was held at the end of March. Some of his work is captured below.



3.12 Celebration Event – Troon

This year's Celebration Event which was held in Walker Hall, Troon was another success. Building on the learning from last year the market stall format was used again with presentation and opportunity to speak directly to attendees proved to work well. The event covered key areas that the HSCP have been working on; Carers, Ageing well, Ahead of the Curve, Sensory the work that VASA support with, along with market stalls from HSCP teams, providers, third and independent sector partners.

Overall, a very positive umbrella overview across a range of services, supports and resources which assist people across a range of needs in South Ayrshire. Learning from this event, we need to remain focussed on making sure that future events attendance, unpredicted footfall and advertising is maximised.

3.13 Ageing well (30th May) – Town Hall, Ayr

Following on, a specific Ageing well event held in Ayr Town Hall attracted around 100 people to hear how we are progressing with work in this area. Hosted and organised by VASA **the Ageing Well – 1 year on** was able to demonstrate the projects, shift and drive that South Ayrshire has on this. Again, well received, this event delivered on progress and plans as detailed in the strategy.

3.14 Staff recognition: TOPA and NHS Achieves

The Outstanding People Awards (TOPA) is South Ayrshire Council's formal way of recognising individual and team achievements across the Council. The winners were announced on Wednesday 29th May at the finalist event held in Ayr Town Hall. A number of staff, teams and internal service areas were awarded Bronze Awards in recognition to the efforts to support the IJB deliver against their strategic aims.

I would congratulate each and every person nominated for their continued support and efforts and hope that they know that they are valued and respected in their role/s.

At the award ceremony the following winners were announced:

- Outstanding Improvement and Innovation: **Gold Award**, Day Services Learning and Disability team
- Outstanding customer Focus – **Gold award** – Hillcrest Residential Care Team
- Outstanding Trainee: **Silver Award** - Dominic Slaven, Day Centre Officer
- Outstanding Supervisor – **Silver Award**, Elisabeth McLatchie
- Outstanding team – **Silver award** – Mainstream Care at Home
- **Silver Award** – Active Living Health Team.

NHS Achieves hold their award ceremony on 6th June 2024 and the winners will be announced there, a full update on these will be provided in due course.



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6th June 2024