

Meeting of South Ayrshire Health and Social Care Partnership	Strategic Planning Advisory Group	
Held on:	17th September 2024	
Agenda Item:	5	
Title:	Locality Planning Partnerships Update	
Summary:		
This report provides a brief update in relation to Locality Planning in South Ayrshire and, the progress of the Locality Planning Partnership's (LPPs).		
Author:	Stewart Marshall (on behalf of LPP chairs)	
Recommendations:		
It is recommended that SPAG members note the content of this paper.		
Route to meeting:		
Directions:		
1. No Directions Required	<input checked="" type="checkbox"/>	
2. Directions to NHS Ayrshire & Arran	<input type="checkbox"/>	
3. Directions to South Ayrshire Council	<input type="checkbox"/>	
4. Directions to both SAC & NHS	<input type="checkbox"/>	
Implications:		
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LOCALITY PLANNING PARTNERSHIP UPDATE

1. PURPOSE OF REPORT

- 1.1 This report provides a brief update in relation to Locality Planning in South Ayrshire and, the progress of the Locality Planning Partnership's (LPPs).

2. RECOMMENDATION

- 2.1 **It is recommended that the Strategic Planning Advisory Group note the contents of this report.**

3. BACKGROUND INFORMATION

- 3.1 The Chairs of each LPP are given the opportunity to update SPAG on progress of activity within each of their respective Localities.

4. REPORT

- 4.1 The Locality Planning Partnerships continue to meet in each locality area and there are local themes that each are considering but including:
- 4.2 Reflecting on their local profile information and developing revised local priorities. These priorities will form the work of the LPPs moving forward and be key to the delivery of activity reflected in each Locality Plan.
- 4.3 Developing proposed approaches to allocate their discretionary funding to support their local priorities. Work is ongoing in relation to Participatory Budget events in September 2024.
- 4.4 Summary of key activity from each locality:

PRESTWICK

- The Prestwick and Villages LPP had a summer recess from end of June 2024 until mid-August 2024
- Notwithstanding that volunteer members supported the Participatory Budget Process to meet given timelines throughout this period.
- The monthly LPP meeting resumed on 19 August 2024
- The partnership with Age Concern and Prestwick and Villages LPP continues to progress towards 2 community engagement events by the end of 2024 - one older people's event in Prestwick and one targeted at Monkton residents.
- An LPP funded Carers Day event has also had its initial meeting.

- Whilst the Participatory Budgeting process will not complete until early September- it is noted that 14 applications were approved for final public selection.

The August Monthly meeting of the LPP group noted:

- An addition of two volunteer members from the Carers sector, one unpaid Carer, and the other a manager from the independent Care Sector. The partnership now has a listed membership of 18. The main areas unfulfilled are representation from Primary Care, statutory services (Police Scotland and Scottish Fire and Rescue) and Learning Partnerships.
- Developing Age Friendly communities – a commitment to link up with VASA on exploring the viability of a Prestwick & Villages Champions Board group, and Age friendly events with local schools.
- Thriving Communities. A report on the progress on Place Planning in Monkton, (actively ongoing) Symington (at initial community survey stage) and Prestwick (discussions continuing with Prestwick Community Council) was received.
- A Volunteer member of the Partnership was elected to represent the LPP at the CPEG meetings and report back to the Partnership.
- Presentations will be arranged for September meeting for Public Health Nutritionist - Dietetic Health Improvement Team and from the Mental Health and Dementia Strategies team.

Plans for next quarter:

- Three local engagement events will be held, one for Carers and two on Social Isolation and Loneliness.
- LPP will input to the HSCP Mental Health and Dementia Strategies consultation.
- A Participatory Budget event will be held to enable the public to vote and elect their preferred organisations.
- Our LPP will contribute to the CP's CPEG meetings and discussions.
- The LPP will seek applications from Local organisations for Grant Funding to address the Partnerships established priorities.
- Chair and Vice Chair will continue to represent the Partnership at the now two monthly held Chairs meeting.

TROON

- The Troon LPP will be relaunched on 28th August 2024 at Troon Municipal Building South Beach Troon.
- This has followed a period of extensive engagement
- The meeting has been planned to take place with elected members professionals and a new community member who is thinking of taking up the position of Chair (with support from the Partnership Engagement Officer and the Locality Manager).
- There will also be a representative for a new community group (Troon Development Group) and a representative for Culture and Tourism in attendance in the coming months.
- Key aim to keep the level of engagement up in within the locality and look to build on numbers and a wider range of representation as we proceed.

GIRVAN/SOUTH CARRICK

- Girvan & South Carrick Locality Planning Partnership have been working through the participatory budgeting applications with sixteen groups going through to the PB event on Thursday 26th September.
- Online voting will be open 4 weeks prior to the event for the public to vote on which of the sixteen groups they wish to see receive funding.
- LPP chair attended several Girvan Site Review meetings which is reviewing Girvan Community Hospital and the services delivered there. The review will have three main streams:

Minor Injuries Unit (MIU)
Wellbeing Hub
Enhanced Multidisciplinary Team Working
- Locality Plan will be presented to the IJB in September for approval.
- The LPP continues to attend a variety of meetings such as South Carrick Community Learning Partnership and have attended other community engagement events over the summer to promote the LPP / H&SCP.
- We continue to feed into Elena Whitham MSP work on ambulance provision in Girvan & South Carrick and we will work on this for a positive outcome for the locality.
- At recent Locality Planning Partnership meetings, we have had representatives from the Sensory Team, Vibrant Voices, and Staying

Ahead of the Curve, where each rep gave a presentation on the service they deliver in South Carrick.

Plans for the next quarter:

- Delivery of a Girvan and South Carrick Locality Plan that describes locality priorities and key actions for 2024/2025.
- Ongoing participation and delivery of agreed actions with regards the review of the Girvan Community Hospital site.
- Continue to encourage staff of the H&SCP as well as community representatives to attend our Locality Planning Partnership meetings to ensure there is a good representation.
- To hold a Community Engagement Event on 22nd November to allow for staff and community groups to network and showcase the great assets and services we have within South Carrick.

MAYBOLE/NORTH CARRICK

- Maybole and North Carrick LPP received 16 PB applications which were assessed, and it was decided that 13 groups are going through to the PB event on 12th September.
- Online voting opened 4 weeks prior to the event to allow those who cannot attend the physical event a chance to vote.
- Locality Plan will be presented to the IJB in September for approval.
- The LPP continue to promote and engage at various community events. This includes attending meetings such as North Carrick Community Learning Partnership.
- At recent LPP meetings, we have had representatives from the Carrick Resilience Team, ADP, Vibrant Voices, and Staying Ahead of the Curve, where each rep gave a presentation on the service they deliver in North Carrick.

Plans for the next quarter:

- Work towards delivering key actions from the Locality Plan which links with the Locality Planning Partnerships' priorities.
- Engagement and encouragement of HSCP staff and community reps to attend the Locality Planning Partnership meetings to ensure we have a good representation, and the communities voice is being heard.

- To hold a Community Engagement Event on 8th November to allow for staff and community groups to network and showcase the great assets and services we have within North Carrick.

AYR SOUTH

- The Chair remains in-situ while a replacement is found. A Vice Chair and SPAG representative remain to be sought.
- Meetings have been scheduled until March and venues booked including rural villages.
- Like all LPP's, Participatory Budgeting will be being used to distribute funds to community groups and organisations. Funds have been provided by HSCP as well as South Ayrshire Council and the Shared Prosperity Fund from the Scottish Government.
- Screening events took place to decide which organisations would progress to a Decision Day, 15 groups were successful and 5 were unsuccessful.
- Ayr South and Villages Decide will be held on 9th September 2024 in Kyle Academy between 5.30 and 8pm and is open to the public.
- Locality Priorities have been agreed following data provided by the LIST Analysts at Public Health Scotland, the priorities are;
 - Support people's mental health,
 - Help create Dementia Friendly Communities,
 - Tackle social isolation & loneliness,
 - Help young people engage with their community.
- A measurement plan will be produced to demonstrate the LPP's response to these priorities.
- Attendance at meeting has decreased over the past few months, possible due to the school holiday period. Partnership Engagement Officer will be actively seeking new members through direct engagement.

Plans for next quarter:

- Actively seek replacement Chair, Vice-Chair and SPAG rep
- Engage with existing members to encourage them back as well as engaging with new identified groups.
- Develop Measurement Plan reflecting Locality Priorities

AYR NORTH

- The LPP welcomed a new Chair in June 2024, who has brought enthusiasm, commitment and energy to the role.
- The group are committed to delivering on the priority areas and associated actions of the Locality Plan.
- The LPP is taking a thematic approach to the work of the group, with monthly meetings focussing on one of the four priority areas at a time.
- For August, and potentially September and October meetings, the focus has been Promoting Good Mental Health and Wellbeing.
- Adopting a workshop style approach to part of the meeting has allowed action discussions to take place with key service providers and community groups, to consider how they can contribute to action to address this issue in Ayr North.
- There has been good support from local services to the refreshed LPP. But work is required to increase the local community contribution. The HSCP Partnership Engagement Officer who supports the LPP is working hard to engage with community groups and individuals within the local communities to encourage growth of membership of the group. It is hoped that when the plan is refreshed in the coming years that this will be truly co-produced.

Getting it Right for Ayr North (GIRFAN)

- Development of proposed team As agreed by the Integrated Joint Board at their meeting in June 2023, a proposal to form a multi-disciplinary team, with a focus on Ayr North, will be implemented in 2024. This will bring together a number of existing posts, will strengthen the work with some newly identified posts, and has utilised the profiling information available for the local communities of Ayr North. The ongoing work of existing staff in the area also influenced the proposals for moving forward.
- Discussions around development and implementation of this post has taken place with colleagues from key disciplines across the HSCP, including nursing, social work, allied health professionals and primary care.
- Staff who currently undertake roles within Mental Health Services, namely Homeless Charge Nurse and Homeless Staff Nurse, have been working with HR at NHS Ayrshire and Arran over a lengthy period with a view to updating their job descriptions. This process is not yet complete. However, it has been agreed that the posts will transition across to the Central Locality from 1 September 2024.

- In the initial stages of implementation of GIRFAN, the Clinical Nurse Manager within Central will take on the clinical lead. At the end of HR activity, there will also be potential for Advanced Nursing support to the team. This role has had previous experience with our proposed target group and geographic area.
- A successful application was made to the Innovation Fund within the HSCP, and two Band 6 nurse roles have been funded. These posts are currently working through recruitment. With some adaption to current funds within the nursing team, there is the hope that a further nursing support worker post will be created.
- And there has been support from colleagues across the Allied Health Professionals and within the Community and Mental Health Practitioner workforce to give consideration to alignment of staff as the team progresses.
- Clinical and Care Governance- The nature of the potential service users is that they will live with complexity, multiple conditions, social challenges and be the subject of a range of clinical and other services (including GPs, AHPs, Social Workers and Nursing staff across a number of disciplines).
- In a bid to have a manageable way to provide clinical and care oversight and governance, the lead professional for the respective disciplines in the HSCP were consulted and worked together to provide an agreed framework.
- Overall responsibility for the day to day operational delivery of the team will sit within the Senior Management structure of the Central Locality Team. The key staff overseeing the implementation of the work of the team will include the Senior Manager (Localities) and the Clinical Nurse Manager.
- Given the range of disciplines of staff involved, operational decisions will sit within the line management structure of the GIRFAN team. Agreement of all aspects of Professional Development, authorisation of all aspects of leave, and operational supervision will be considered within this process.
- From a clinical and professional registration perspective, staff managed by individuals who are not registered within their own profession, will also require to receive supervision from a registered professional aligned to them on a regular basis.
- Any issues of a clinical or service specific nature that require to be escalated to Lead Officers, will be done so through the relevant Governance pathway, supported via the line management structure.

- Regardless of issues that may be highlighted and shared with relevant governance groups where required, it is suggested that each key Governance groups receives an annual update on progress of implementation for information. The suggested Governance groups that will receive these updates include Social Work Governance Board and Health Care and Governance.
- Information and reporting – One of the key outcomes that GIRFAN hopes to achieve is reducing barriers to services and care for those most social disadvantaged
- As the team come together in early September, there are a number of aspects of development that requires to take place.
- In addition to standard HR processes, first and foremost risk assessments for the key areas the team will be working in will be undertaken. These are key to carrying out a robust, wraparound assertive outreach approach. This will include the homeless hostels locally.
- The support of the Clinical Nurse Manager will ensure this is completed, and the opportunity to engage with staff groups across the hostels will also take place at this time.
- Positive relationship building across our partners will be vital.
- Paperwork including data collection methods and assessment tools will be reviewed, and Standard Operating Procedures for the new team created. Training on Care Partner will be organised for staff who have not had previous access to this.
- Thought will also be given to the support that Quality Improvement within NHS Ayrshire and Arran can offer to the team.
- We recognise that this is a developmental team and although we have utilised the demographic and community profiling information for Ayr North, we know that we will identify where needs lie as we progress and implement our activity.
- Those experiencing homeless and those at risk of homeless are a key target group for the team.
- Discussions are also at an early stage with colleagues within The Promise team as those aged 16-26 who are care experienced, but not involved with any services and have no orders are another vulnerable group we believe would benefit from the work of the GIRFAN team.

- Looking to reduce attendance at A+E, GP presentation, contact with Out of Hours services are all areas of inequality for these groups of people. Working with Business Objects we hope to identify key quantitative measures that will demonstrate the impact of investment in the GIRFAN team. Equally important will be the patient journeys and qualitative evidence compiled. Work will progress with Care Opinion – creating a QR code specifically for GIRFAN that will be included in literature around the team.
- A Steering Group will be created for the work of the team. It is proposed that this is a sub group of the Ayr North LPP which allows governance to both Community Planning Partnership and IJB. It will include colleagues from the HSCP (from community nursing, social work, AHPs), from NHS and SAC (for example acute colleagues and Housing), ADP and other pertinent service providers. An implementation plan for the work, including a RAG status for all action, will be overseen by the group.
- Monitoring and Evaluation - Work is underway with both Quality Improvement (to create and ensure ongoing review of a project charter) at NHS A+A and with UWS to progress a framework for evaluation. It is anticipated that data collection will be via a number of methods, including Care Partner, self-reporting quality of life tools, user feedback (creating loops via LPP to drive and shape future service delivery).

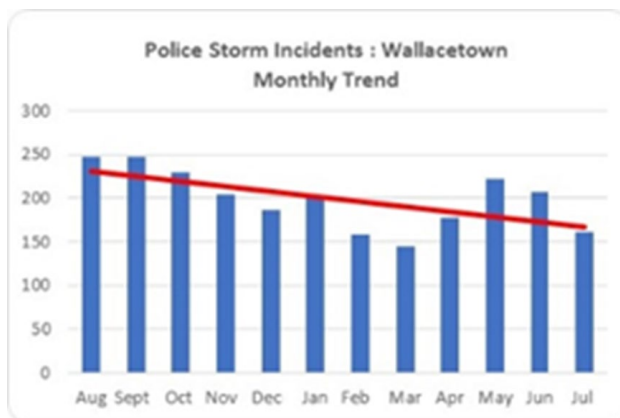
Working for Wallacetown

- The partnership between Working for Wallacetown, Ayr North LPP and HSCP will fit in with our shared priorities and a great opportunity to ensure positive outcomes for the residents of Ayr North by working together.
- The four priorities of the LPP match the targeted focus in the area which will enhance the relationship with the community. Collectively we are already making a difference working in cohesion with one another and there is a positive momentum being developed with the Ayr North LPP.
- Focused work in Wallacetown has been ongoing for a year now and there has been great progress in many areas. The 2021 Wallacetown Residents survey indicated that the top six priorities for the community were: Drug dealing, Crime and anti-social behaviour, Safety when out and about, Litter and fly-tipping, Dog-fouling and Safety at home.

The Working for Wallacetown approach – Relationships

- Engaging directly with residents building trusting, meaningful relationships. Pro- Actively responding to the needs of residents, connecting people to appropriate services. Supporting residents to feel safe at home. Improving outcomes and doing the utmost to minimise the impact of poverty on the community, families, and especially children. Working in partnership with relevant services to improve health inequalities.

- Days of Action work with Community Planning Partners commenced July 2023, below is some data to indicate the impact this work has had in the community by engaging directly with residents, building meaningful trusting relationships and connecting people to appropriate services.
- Engagement with 689 residents, Cases opened 1538, 1759 Referrals to various services.
- Total financial gain £322,095.22
- Average Financial Gain Per Case £430.03
- Calls to Police Scotland since days of action work was introduced are highlighted below.



- Increased partnership with Social Work Front Door Service is resulting in positive outcomes and joint working is easing pressure on services. The launch of GIRFAN will further strengthen the connection with Working for Wallacetown and HSCP to improve health inequalities and make Wallacetown a place where people are safe, happy and choose to live.
- Recent resident feedback survey indicates we are meeting the priorities of the residents with our pro-active work in the community;
- 88% residents say they have benefited financially from connecting with the Working For Wallacetown Team
- 79% residents reporting they feel safer at home having linked in with the team.
- 90% of residents reporting that they feel part of the community having connected with the team.
- There are two community hubs in Wallacetown that provide a wide range of services to residents including cost of living, housing, benefits, money advice, social activities/hobbies, health, wellbeing, employment, and further education.

- Community led action is resulting in positive change, the aim now is to continue the successful work and look towards improving the health inequalities with our partners.

5. STRATEGIC CONTEXT

5.1 N/A

6. IMPLICATIONS

6.1 Financial Implications

6.1.1 N/A

6.2 Human Resource Implications

6.2.1 N/A

6.3 Legal Implications

6.3.1 N/A

6.4 Equalities implications

6.4.1 N/A

6.5 Sustainability implications

6.5.1 N/A

6.6 Clinical/professional assessment

6.6.1 N/A

7. CONSULTATION AND PARTNERSHIP WORKING

7.1 N/A

8. RISK ASSESSMENT

8.1 N/A

8.2 N/A

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BACKGROUND PAPERS

N/A