

AIM	PRIMARY DRIVERS	SECONDARY DRIVERS	AREAS OF FOCUS
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Key:
 Blue: Complete
 Green: On Target/ Good Progress
 Amber: Some Progress
 Red: No progress

Increase to 75%, the number of SAHSCP staff reporting confidence in their knowledge of QI and application of QI tools by 30th September 2023 in alignment with SAHSCP Strategic Plan principles

Baseline 30/04/21: 23% of SAHSCP staff reported confidence in their knowledge of QI and application of QI tools.
Update 30/09/22: 35% of SAHSCP staff reported confidence in their knowledge of QI and application of QI tools.

An improvement culture is embedded at every level of the organisation

- Comprehensive improvement strategy
- Leadership are fully engaged and embody improvement ethos
- Individuals share a collective and personal responsibility for improvement

- Determine existing organisational QI capacity and capability and levels of staff empowerment to take decisions and influence change
- Ensure links between organisational goals and QI goals are explicit

A framework is in place to support a quality improvement approach

- Model for improvement is consistently implemented and its impact is monitored
- Re-current funding is available to support delivery of the improvement strategy
- Model for improvement is integrated with the Partnership's planning and performance framework

- PDR's support improvement work
- A Transformation Board/ Improvement Team is established to monitor, quality assure and support implementation of the model for improvement
- Posters produced annually by team to allow teams to reflect on and promote their improvement work
- Team and Service Planning guidance incorporates information on QI to support improvement work
- Links are explicit between the QM Framework and the QI Framework

A programme is in place to build capacity and capability

Programme content and delivery method supports participants to develop improvement expertise based on their level of responsibility/ job role

- Model for Improvement project based training, toolkit and resources developed - stratified and aligned to the Partnership's planning framework
- Improvement champions and coaches (experts) identified and trained to deliver training programme and to support/ mentor participants.
- A mixture of individual and team based (practitioner) training programmes delivered
- Mandatory (foundation) training implemented for all staff

A technology enabled community of improvers are equipped and supported to deliver improvements

- A microsite for QI related resources provides a single source of up to date information on the Partnership's Model for Improvement
- QI skills are harnessed and developed by joining people up/ encouraging the sharing of local and national best practice

- On demand on line training and podcast/ videos
- A QI microsite is established which can be accessed by all staff within the Partnership
- Signposting to high quality training and resources developed elsewhere
- Mentor/ buddy/ peer support system developed to support individuals and teams with improvement activity
- Information on QI activity and its impact communicated regularly through Partnership wide improvement evidence bulletin and other methods

Variety of methods are used to communicate the Partnership's Model for Improvement

- Comprehensive communications plan
- A variety of communication methods are used to ensure QI knowledge and information is shared

- Regular communications issued on QI activity, improvement projects, training opportunities etc
- A common language is agreed and promoted in relation to the Model for Improvement
- Knowledge sharing events/ interactive roadshows

← EXTENSIVE USE OF DATA TO ENSURE IMPACT OF TESTS OF CHANGE IS MONITORED →