



South Ayrshire Communication Friendly Environments (SACFE) in Community Settings

A Communication Friendly Environment is a space that promotes and supports communication for EVERYONE who uses it. Community settings within South Ayrshire are supported by the SACFE Communities Team to work towards becoming a Communication Friendly setting e.g. businesses, leisure settings and voluntary groups. This involves:

- Labelling areas using words and symbols e.g. toilets, entrances/exits, storage etc.
- Use of symbols and pictures to aid understanding through a 'total communication approach' e.g. visual menus, communication boards, Makaton etc.
- Staff completing a 2 hour training session on speech, language and communication strategies, Makaton awareness and communication boards to effectively support speech, language and communication skills through everyday interactions.

As of January 2025, 15 South Ayrshire community settings have commenced their Communication Friendly journey, with Tempura (Ayr & Troon) being the first community setting to be fully accredited as a Communication Friendly Environment. Once fully accredited, settings receive a Communication Friendly plaque to display and their setting is placed on the Communication Friendly 'map' to aid service users in locating Communication Friendly settings across South Ayrshire.

Little Play Planet (Ayr), Domino Playgroup (Prestwick) and The View at Monktonhill (Prestwick) are all anticipated to achieve their Communication Friendly award in early 2025.

Other community settings who are currently on their Communication Friendly journey include:

- Ayr A&E
- Ayr Farm Park
- The Buf (Prestwick)
- Jiggy Wrigglers (Ayr, Troon & Maybole)
- Kitty Cat Café (Ayr)
- Glendoune Youth Club (Girvan)
- Lochside Community Centre (Ayr)
- Quit Your Way
- Child Healthy Weight service (Jumpstart)
- Thriving Communities
- Ayrshire Hospice



Training at Ayr Farm Park



Makaton session at
Ayr A&E



Tempura staff with
communication boards



Communication
Friendly 'map'