

Complaints, Comments and Suggestions:

We aim to provide an effective and responsive service to those who need us, and welcome any feedback on the service you have received.

If you wish to make a suggestion, raise a concern, or make a complaint, please contact us via our Single Point of Contact details and ask to speak to the team's Senior Transitions Practitioner.

Single Point of Contact (Social Work)



Phone Number:
01292 614619



Email Address:
TBC

Complaints or comments about the service we provide can also be passed on via South Ayrshire Council's Customer Services team:



Phone Number:
0300 123 0900



Email Address:
cst@south-ayrshire.gov.uk

Useful telephone numbers:



Emergency Social Work:

0800 328 7758



Adult Support & Protection:

0300 123 0900



Child Protection:

0300 123 0900 or 01292 267 675



NHS-24:

111



Circles Advocacy (Citizen Advocacy)

01292 264396

Ayrshire Lifeline (For Local Resources, Activities, Services & Information):



0800 432 0510



<https://southayrshirelifeline.org/>

Transitioning to Adult Services



The South Ayrshire Health & Social Care Partnership (HSCP) recognise the importance of supportive relationships, inclusion in the community, productive lives and treating each individual and their carers with dignity and respect. We will work with you to plan your transition journey into adulthood

“Live your best life in the way that you choose”



south ayrshire
health & social care
partnership



Who We Are?

We are a team from South Ayrshire HSCP who support Young People with additional or complex support needs, and their families / carers, in the transition from Children's to Adult's services.

Our team has representation from Social Work and from Community Learning Disability Nursing services. We have an interest in the wellbeing and transition of Young People within the HSCP.

Based on the SHANARRI framework (Safe-Healthy-Achieving-Nurtured-Active-Respected-Responsible-Included) targets for all children in Scotland, our transition-planning resources focus on the following areas of need, to help us plan your transition journey into adulthood:

- Feeling safe.
- Looking after yourself, and staying as well as you can.
- Having things to do; being part of a community; maintaining relationships.
- Living somewhere that meets your needs.
- Making decisions about your life, and being listened to with regards to services you receive.

What We Do:

We will carry out Social Work-focused and / or Health-focused assessments to help identify and consider your needs. The team will meet with Education, Children's, Health, and Employment service colleagues quarterly to progress your transition.

As Health and Social Care professionals, we act where needed to safeguard the wellbeing, welfare, finances and property of those people who are assessed as lacking capacity due to their Intellectual Disability or Autism diagnosis, or other diagnosed neurological impairment.

'Lack of capacity' is a legal term that means a person over 16 (legal age of adulthood in Scotland) is unable to understand or remember information, cannot make their own decisions, and / or cannot communicate those decisions to others.

We will:

- Offer advice and guidance in relation to Welfare and Financial Guardianship.
- Carry out assessments in relation to welfare and / or financial matters.
- Provide information and advice about their rights, including how to choose a Self-Directed Support (SDS) option for services, Health support and Independent Advocacy Services.

- Provide information and advice including signposting to other agencies as required.
 - Make an application for appropriate funding to support you with your chosen SDS option, in line with our 'Charging for NRC Social Care Services' Policy.
 - Review all cases annually as standard, or more frequently if required.
 - Work with colleagues in Education, Employment and Training to identify appropriate onward solutions for people as they transition out of school.
 - Offer advice and assistance to all professionals involved in transition-planning.
 - Work closely with partner agencies to ensure provision of appropriate and supportive services to you and your carers.
 - Provide advice, guidance anyone who acts as Welfare or Financial Guardians.
 - Provide advice, guidance and assistance throughout their transition journey.
 - Attend Education Reviews and Future Planning meetings.
 - Participate in Adult, Support and Protection Procedures.
 - Prepare assessments of individuals' needs, and make referrals to relevant other professionals as appropriate.
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