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## Minute of Integration Joint Board Meeting

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**Date:** Wednesday 12<sup>th</sup> March 2025

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**Time:** 2pm

**Place:** Elgin House, Ailsa Hospital, Ayr

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### Present

Linda Semple - Chair of IJB  
Cllr Hugh Hunter – Voting Member, SAC  
Cllr Julie Dettbarn – Voting Member, SAC  
Cllr George Weir – Voting Member, SAC (Proxy)  
Ewing Hope – Voting Member, Non-Executive, NHS (via surface hub)  
Jean Ford – Voting Member, Non-Executive, NHS (via surface hub)  
Tom Hopkins – Voting Member, Non-Executive, NHS (Proxy)  
Liam Gallacher – Voting Member, Non-Executive, NHS (via surface hub)

### In Attendance

Tim Eltringham - Director of Health and Social Care, HSCP  
Gary Hoey - Chief Social Work Officer, HSCP  
Mark Inglis – Head of Children’s Health, Care and Justice Services, HSCP  
Billy McClean – Head of Community, Health and Care Services, HSCP (via surface hub)  
Lisa Duncan - Chief Finance Officer, HSCP  
Louise Gibson - Lead Allied Health Professional Advisor, HSCP  
Sheila Tyeson – Senior Manager, Planning and Performance, HSCP  
Rosemary Robertson – Associate Nurse Director, NHS  
Glenda Hanna – Independent Sector Representative, Scottish Care  
Frances Ewan - Staff Side Representation, NHS (via surface hub)  
Martin Rogan – Carers Representative, South Ayrshire Carers Gateway  
Marie Oliver - Third Sector Representative, VASA  
Neil Gallagher – Finance and Operational Support Director, Hansel (via surface hub)  
Lukas Waclawski - Integration Governance & Evidence Directorate for Social Care and NCS Development (via surface hub) – Public Viewing  
Sharon Orr – Care Services Director, Balmoral (via surface hub) – Public Viewing  
Louise Dickie – Active Care Ayrshire (via surface hub) – Public Viewing  
Nadine McCall - Administration Assistant (minute taker), HSCP

### L Semple - in the Chair

Agenda	Discussion	Action
1.	<p><b>Welcome/ Apologies/ Membership Updates</b></p> <p>Apologies were received on behalf of:</p> <ul style="list-style-type: none"> <li>• Cllr Lee Lyons (George Weir - Proxy attending on Cllr Lyons behalf)</li> <li>• Cllr Cameron Ramsay (George Weir - Proxy attending on Cllr Ramsay's behalf)</li> <li>• Rachael Graham, Planning and Performance Co-ordinator</li> <li>• Dawn Parker, Corporate Parenting Lead</li> </ul>	
2.	<p><b>Declarations of Interest</b></p> <p>There were no declarations of interest to note.</p>	
3.	<p><b>Minute of Previous Meeting – 12<sup>th</sup> February 2025</b></p> <p>Minutes of the previous meeting were approved as an accurate record of the meeting.</p>	
4.	<p><b>Matters Arising/ Action Log</b></p> <p>There were no matters arising to note.</p>	
5.	<p><b>Chief Officer's Update</b></p> <p>This report provides an update to the South Ayrshire Integration Joint Board on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note.</p> <p>T Eltringham noted that SA Health and Social Care Partnership (HSCP) were selected as finalists for the iESE awards for Transformation in a HSCP with their submission on "Ageing Well". SA were awarded second place (Silver).</p> <p>In relation to Care Day this was held on 14<sup>th</sup> February and was celebrated at a special event within the Cutty Sark in Ayr. The event was attended by care experienced young people who were able to showcase their talents and achievements. The Care Connect app was also launched at this event which offers help and support for care experienced young people to navigate the transition from leaving care to independence.</p>	

	<p>T Eltringham informed that CAyrFest 2025 was held on 22<sup>nd</sup> February within Ayr Town Hall. This event was aimed at celebrating unpaid carers and their families and was open to all. The event was provided in partnership with VASA and promoted wellbeing, support, community and connectivity.</p> <p>With regards to staffing updates, Kirsty Collins will be joining the HSCP in April as the new Senior Manager of Business Support. Kirsty will take up this role following the retiral of Frances Thomson. T Eltringham expressed his appreciation to Frances for her service over the last 30 plus years and wished her a long and healthy retirement.</p> <p>Two new appointments in strategically critical roles also see Ellison Lang move into the post as Child Protection Lead Officer and Stacey Morgan as Adult Support and Protection Lead Officer.</p> <p>T Eltringham continued to inform that Mutual Ventures have been working with South Ayrshire HSCP and partners including police, local third sector and wider and saw the launch of a live webinar on Wednesday 19<sup>th</sup> February. The webinar looked at the concept of “Radical Place Leadership” and the importance of shifting power closer to communities and organising service delivery to focus on the support people really need rather than what organisation need.</p> <p>T Eltringham made reference to Appendix 1 - Patient Story – Kim – Long Covid, where Kim shares her story of support with her condition and positive reflection of how she was supported during a difficult time.</p>	
6.	<p><b>Summary briefing from other Governance Meetings (if available/relevant)</b></p> <p>There were no summary briefings from other Governance Meetings to note.</p>	
7.	<p><b>IJB Budget 2025 - 2026</b></p> <p>L Duncan explained that the purpose of this report is to provide detail on the delegated funding to the Integration Joint Board (IJB) and service budget pressures and savings for approval to set a balanced budget for 2025-26.</p> <p>L Duncan shared a presentation on screen and highlighted that within the NHS side of Scottish Government Funding Allocation 2025-26, they must deliver a 3% uplift over 2024-25 agreed</p>	

	<p>recurring budgets. This includes 3% uplift on non-pay budgets. The uplift included is to meet Public Sector 3% pay award.</p> <p>In terms of Local Government allocation L Duncan noted the following:</p> <ul style="list-style-type: none"> <li>• Adult Social Care pay in commissioned services - £125m</li> <li>• Inflationary uplift on Free Personal Nursing Care Rates - £10m</li> <li>• Children's Social Care in commissioned services- £13m</li> </ul> <p>Additional Funding for increase in Employers NIC's has been allocated as follows:</p> <ul style="list-style-type: none"> <li>• 60% of Funding from Scottish Government for LA and NHS employee costs</li> <li>• No additional funding for commissioned services</li> </ul> <p>L Duncan continued to highlight key figures and updates in relation to South Ayrshire Council Funding 25-26, NHSAA Funding 25-26, Total Integrated Budget 25-26, Budget Pressures 25-26 (for approval), Adult Social Care Uplift 25-26 (for approval), Children's Social Care Uplift 25-26 (for approval), Budget Gap 25-26, Budget Savings 25-26 (for approval), Use of Reserves (for approval), Improvement and Innovation Fund (for approval), Medium Term Financial Forecast Update.</p> <p>L Duncan highlighted the below in relation to Financial Risks / Managing Risks.</p> <p><b><u>Financial Risk</u></b></p> <ul style="list-style-type: none"> <li>• Pay Awards for 25-26 if greater than 3%</li> <li>• Commissioned Providers</li> <li>• Biggart Bed reduction wider impact</li> <li>• Increase complexity of care – 20% increase in adult residential</li> <li>• Savings Targets ambitious</li> <li>• Use of non-recurring funding</li> </ul> <p><b><u>Managing Risk</u></b></p> <ul style="list-style-type: none"> <li>• Reserves balance</li> <li>• Development of Medium-Term Financial Forecast</li> <li>• Regular Budget Monitoring</li> <li>• Participation in National Groups</li> </ul>	
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	<p>T Eltringham thanked L Duncan and colleagues who have been involved in conversations within the Budget Working Group over the last 6 months and have assisted in developing these approvals.</p> <p>T Eltringham explained that the biggest risk area remains the additional beds at the Biggart Hospital. T Eltringham stated, in essence they have been planning for months to look at the closure of excess beds and have been engaging with acute side Director on the need for this. The requirement to close the additional beds has caused anxiety for colleagues within the acute service and has been amplified recently due to a spike of Delayed Transfers of Care. 34 new referrals were received in a single day in February, which is not something that they have experienced previously. As this develops it creates a rise in the number of people delayed, albeit for shorter periods of time.</p> <p>T Eltringham explained that they met with acute colleagues to discuss how they work through this issue with the finances available and the risk around reducing bed numbers.</p> <p>Agreement was made with the Director of Acute and Nursing to engage in further planning work and whole system intervention work. A workshop will also be held with colleagues in acute on 27<sup>th</sup> March to look at data and develop a plan to mitigate and minimise risks around closure of beds.</p> <p>T Eltringham requested agreement from the Board for an extension of the underpinning of the overspend at Biggart Hospital for one month initially.</p> <p>It was suggested that B McClean and colleagues would bring proposals back to the next IJB in May detailing work they have in mind with a view to closing the beds.</p> <p>G Hanna expressed concern on behalf of Option 3 Care at Home Providers regarding the detail of the Adult Social Care Uplift, however, appreciates the challenges across the board. G Hanna noted the concern around how this will impact their sustainability and appreciates that the IJB is recognising this. G Hanna noted that providers would welcome an early conversation with Senior Managers regarding whole systems approach to managing challenges around DTOC also.</p> <p>T Eltringham acknowledged G Hanna's comments and noted that officers would agree with the level of concern, advising that there</p>	
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	<p>has been a significant amount of engagement from Health and Social Care Scotland, COSLA and Scottish Government in relation to the general position regarding funding of Social Care.</p> <p>S Tyeson notified that she has circulated communications to Senior Management from the Commissioning Team affording an opportunity for providers to engage with Director directly. S Tyeson informed that there has been low uptake on this offer so far.</p> <p>M Oliver informed that the Third Sector Management Forum are keen to understand what the IJB propose to do regarding the possibility of a number of commissioned services being unable to continue to provide a service due to the National Insurance issues.</p> <p>T Eltringham explained that the IJB are only able to allocate resources they have been given, expressing that those working within the sector recognise that National Insurance is an additional burden, within costs already significantly under pressure.</p> <p><b>The Board noted the content of the paper, approving the recommendations and acknowledging that the timescales regarding the ambition for Biggart Hospital would have to be modified.</b></p> <p><b>Further discussions would continue to take place routinely within future Budget Working Group meetings.</b></p>	
8.	<p><b>Proposed Social Care Charges 2025-26 and SAHSCP Charging Policy</b></p> <p>L Duncan advised that the purpose of this report is to present proposed increase to non-residential social care charges and implementation of one new charge for agreement prior to approval at South Ayrshire Council Cabinet on the 18th of March 2025. Review of new Social Care Charging Policy for agreement prior to approval by South Ayrshire Cabinet on the 30th of April 2025.</p> <p>L Duncan provided some background information and highlighted the proposed charging increases for social care.</p> <p>L Duncan informed that the proposals have been done through a benchmarking exercise on non-residential social care charges and if agreed they would be presented to South Ayrshire Council's Cabinet for approval on 18<sup>th</sup> March 2025.</p>	

	<p>The Board are also asked to agree the proposed implementation of financial administration charge for Corporate Appointees to be presented to South Ayrshire Council's Cabinet for approval on 18<sup>th</sup> March 2025. Also to agree the new Social Care Charging Policy to be presented to South Ayrshire Council's Cabinet for approval on the 30<sup>th</sup> of April 2025, subject to inclusion of approved non-residential charging rates and updated national rates and allowances.</p> <p>L Semple explained that these proposals have been discussed widely both in Management Team and Budget Working Group meetings. L Semple expressed that given the cost-of-living crisis, they did not take any conversation around increasing these charges lightly. L Semple assured that considerable benchmarking activity was undertaken to ensure they established what other authorities are currently doing. L Semple advised that due to the current financial crisis they have found themselves in, there was no other option than to increase some of those services but have made every effort to keep these to a minimum.</p> <p>Cllr Hunter commended the significant amount of work that has been undertaken to establish these proposals and thanked those involved in this.</p> <p><b>The Board noted the content of the report and agreed the recommendations.</b></p> <p><b>An update will be provided at the next meeting of the IJB regarding the decision following presentation at South Ayrshire Council Cabinet Meeting.</b></p>	
9.	<p><b>Budget Monitoring Period 10 – 31<sup>st</sup> January 2025</b></p> <p>L Duncan informed that the purpose of this report is to advise the IJB of the projected financial outturn for the financial year as at 31<sup>st</sup> January 2025. The report will also provide an update on progress made against approved savings and movements on the annual approved budget for 2024-25. Request for approval on use of reserves, and requests for funding from the Improvement and Innovation reserve fund, and budget virements for approval are also included.</p> <p>L Duncan advised that the projected outturn as at the end of January 2025 is an overall overspend of £0.961m a favourable movement of £0.328m. The projected outturn is broken down as</p>	



	<p>follows:</p> <ul style="list-style-type: none"> <li>• Social care services delivered by South Ayrshire Council are projected to be overspent by £0.279m</li> <li>• Managed services delivered by NHS Ayrshire and Arran are projected to be overspent by £0.520m</li> </ul> <p>L Duncan noted that Lead Partnership arrangements are projecting an overspend of £0.162m, this includes share of East Ayrshire's underspend £0.200m and North Ayrshire's overspend £2.059m combined with their contribution of £0.375m to South Ayrshire's lead partnership services overspend.</p> <p>L Duncan highlighted that the main areas of overspend or under recovery remain the same and are reflected within the budget.</p> <p>C Hunter queried in relation to the projected overspend of £0.538m, due to increase in care at home staff using council fleet and hire cars and the additional cost incurred in repairs and maintenance of hire cars and overspend in staff mileage costs.</p> <p>B McClean explained that due to the cost-of-living crisis they had a number of carers leaving the service as they could not afford to use their own car. Therefore, due to recruitment of around 140 additional carers, consciously in attempt to stabilise staff from leaving and to attract more carers, more people were offered access to use of council fleet vehicles. B McClean explained that a review of use of current vehicles is being undertaken and analysis of costs to assess ongoing financial impact.</p> <p><b>The Board noted the content of the report.</b></p>	
10.	<p><b>Integration Joint Board Strategic Plan Refresh</b></p> <p>S Tyeson informed that this report seeks to present to the IJB the refreshed IJB Strategic Plan for 2025-28 for approval.</p> <p>S Tyeson advised that in line with statutory duties they must review the plan every three years and advised that the planning and scoping work for the refreshed Strategic Plan started in June 2024.</p> <p>S Tyeson explained that a final draft has now been produced for consideration based on the following inputs:</p> <ul style="list-style-type: none"> <li>• National and local policy;</li> </ul>	



	<ul style="list-style-type: none"> <li>• Engagement feedback with people who use our services, unpaid carers, staff, our wider community and Strategic Planning Group members; and</li> <li>• Data and performance reporting</li> </ul> <p>If and when approved, they would be looking to develop a public-facing, accessible, version of the Strategic Plan which will be produced together with a “Plan on a Page” and an easy read version. A video will also be produced to make the plan as accessible as possible to a range of audiences; and then the plan will be publicly launched by the HSCP.</p> <p>S Tyeson noted that the refresh recognises challenges but opportunities available too and sets out the requirements as a Lead Partnership.</p> <p>S Tyeson advised that included within the circulated papers, is the engagement report which sets out how they arrived at the plan and consultation work that was undertaken.</p> <p>A full Equality Impact Assessment has also been undertaken on the refresh of the Strategic Plan.</p> <p>Cllr Hunter stated that the Locality Planning initiatives have improved dramatically over the past few years which has created a real positive attitude towards it within our local communities.</p> <p>B McClean commended the plan and highlighted that they are beginning to get attention for the quality of strategies being developed nationally and internationally, especially around their commitment to prevention and early intervention.</p> <p>L Semple praised the integrated impact assessment, noting that she had not seen one comparable elsewhere.</p> <p><b>The Board noted the content and approved the Strategic Plan update for 2025 – 2028.</b></p>	
11.	<p><b>The Promise 2021-24 Progress Report for South Ayrshire</b></p> <p>M Inglis informed that the purpose of this report is to provide an update to the IJB on <a href="#">South Ayrshire's Parenting Promise</a> covering the period 2021 to 2024. The Parenting Promise is South Ayrshire's Corporate Parenting Plan which forms the basis of our Corporate Parenting commitments until 2030, as we implement</p>	

	<p><u><a href="#">‘The Promise’</a></u>.</p> <p>M Inglis extended his thanks to R Graham, K Pyper and J Hutton for pulling together such a significant document.</p> <p>M Inglis advised that this report reflects South Ayrshire’s Parenting Promise which is the HSCP’s Corporate Parenting Plan and is a statutory responsibility that they must continue to report on. M Inglis highlighted the huge amount of effort D Parker has invested in this work and noted that this is also part of Children’s Services Planning and Local Outcome Improvement Plan (LOIP) priorities too.</p> <p>M Inglis advised that the Board are asked to note the progress of the Parenting Promise 21-24 and approve The Promise 21-24 Progress Report for South Ayrshire.</p> <p>M Inglis informed that they will then move on to look at the plan for 24-2030 which is a ten-year commitment to deliver on The Promise.</p> <p>Cllr Dettbarn commended the report and thanked everyone involved.</p> <p>Cllr Hunter also commended the report and informed that he has previously attended Champions Board Meetings as an observer and was struck by the maturity of the young people.</p> <p>M Inglis referenced a poem written by Martin Calder who is a member of South Ayrshire Champions Board (appended at page 11-12) that was shared during IJB Briefing Session: The Promise 21-24.</p> <p><b>The Board noted content of the report.</b></p>	
	<p><b>Any Other Business</b></p> <p>L Semple informed that her term of office would end as Chair of SA IJB following IJB Meeting in June, where there would be a handover to her replacement.</p>	

**Date of Next Meeting** – Wednesday 14<sup>th</sup> May 2025

### **Too Many Professionals**

A circle of faces, all staring in,  
Each with a question, each with a spin,  
They talk in words that twist and wind,  
All trying to fix what they think they'll find.

The social worker with her careful notes,  
The therapist digging where no one floats,  
The teacher who's seen it all before,  
The doctor with meds that might restore.

They speak of plans, of steps to take,  
Of all the things that might break the ache,  
But in their eyes, I see the glaze,  
Of well-meaning words that fill the days.

Too many voices, too many hands,  
Each with their maps, their coloured plans,  
But no one asks, "What do you feel?"  
As they talk of charts, and what they heal.

I'm more than numbers, more than tests,  
More than a file on someone's desk,  
Yet here I sit, a piece to solve,  
In a game of which I'm not involved.

They say it's care, they say it's right,  
But all I feel is the weight, the might,  
Of every word that falls like stone,  
As I sit here, quietly, alone.

Where's the space for my own voice?  
The chance to speak, to make a choice?  
In this crowd of minds, I lose my way,  
A sea of help that seems to sway.

So many hands to guide my path,  
But what I need is a quiet bath,

A moment to breathe, to just be still,  
To find my own voice, my own will.

Too many minds, too much advice,  
All with good hearts, but at a price,  
For in their care, I lose my say,  
As they guide me, lead me, far away.

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