

<b>Meeting of South Ayrshire Health and Social Care Partnership</b>	<b>Integration Joint Board</b>	
<b>Held on:</b>	<b>10<sup>th</sup> September 2025</b>	
<b>Agenda Item:</b>	<b>5</b>	
<b>Title:</b>	<b>Chief Officer's Update</b>	
<b>Summary:</b>		
<p>This report provides an update to the South Ayrshire Integration Joint Board on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note. Topics covered in this report include:</p> <ul style="list-style-type: none"> <li>i. Royal College of Paediatrics and Child Health Scotland – Parliamentary Reception, 17 May 2025</li> <li>ii. Transforming Children's Services</li> <li>iii. Royal Garden Party, Holyrood</li> <li>iv. Ayrshire Achieves Awards, 2025</li> <li>v. Staff achievements – Kerry Ellis</li> <li>vi. The Outstanding People Awards, South Ayrshire Council</li> <li>vii. Head of Service for Community Health and Care – new appointment</li> <li>viii. iMatter Annual Survey</li> </ul>		
<b>Author:</b>	<b>Tim Eltringham, Director of Health &amp; Social Care, HSCP</b>	
<b>It is recommended that the Integration Joint Board:</b>		
<ul style="list-style-type: none"> <li>i. <b>Consider the content of this report and offer any reflections.</b></li> </ul>		
<b>Route to meeting:</b>		
Report for IJB only.		
<b>Directions:</b>		<b>Implications:</b>
1. No Directions Required <input checked="" type="checkbox"/>		Financial <input type="checkbox"/>
2. Directions to NHS Ayrshire & Arran <input type="checkbox"/>		HR <input type="checkbox"/>
3. Directions to South Ayrshire Council <input type="checkbox"/>		Legal <input type="checkbox"/>
4. Directions to both SAC & NHS <input type="checkbox"/>		Equalities <input type="checkbox"/>
		Sustainability <input type="checkbox"/>
		Policy <input type="checkbox"/>
		ICT <input type="checkbox"/>

## CHIEF OFFICER'S UPDATE REPORT

### 1. PURPOSE OF REPORT

- 1.1 This report provides an update to the South Ayrshire Integration Joint Board on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note. Topics covered in this report include:

### 2. RECOMMENDATION

#### **2.1 It is recommended that the Integration Joint Board:**

- i. Considers the content of this report and offers any reflections.**

### 3. REPORT

- 3.1 Royal college of Paediatrics and Child Health Scotland – Parliamentary Reception, 17 May 2025. The chief Nurse was delighted to attend a Parliamentary reception in Edinburgh on behalf of South Ayrshire SHCP. This reception celebrated RCPC Scotland's new report: **Collaborative healthcare in Scotland: Delivering Services Children Need in the Community**, which explores the vital child health services communities rely on, shaped by the voices of their members and young people.
- 3.2 A recent national report '**Transforming support for children and young people with communication needs in Scotland; A Partnership Approach**' highlighted a case study provided by South Ayrshire, Angus and Forth Valley. The full report can be accessed in the link below. A case study from South Ayrshire illustrates valuable insights into the journey of a local community transitioning from an atmosphere of low trust and isolationism to one characterised by genuine collaboration and comprehensive system-wide transformation, built upon principles of trust and transparency. The case study highlights how building trust using the 'Balanced System' improved transparency and in turn led to significant improvement in the relationship between the Local Authority and health board with a financial agreement in place. Service changes which were noted were;
- Education and health took a collaborative approach to understanding the system;
  - funding was 'pooled';
  - there was a desire to move to a place of joint planning and integration.
- 3.3 Overall, there was clear evidence that outcomes have been improved. The maturity demonstrated by the partners highlights the opportunities when providing public services.

[New report outlines vision for transforming support for children with communication needs in Scotland | RCSLT](#)

- 3.4 I was delighted to attend the Royal Garden Party at Holyrood in July along with a number of other South Ayrshire representatives. This was the second year running for South Ayrshire HSCP representation at this event, and I was delighted to have been nominated. The experience will be one that I will cherish.
- 3.5 The Focus on Frailty program won the Ayrshire Achieves Award 2025 for **Collaboration and Working Together**. This recognises the team effort, high is making a positive impact on outcomes, improved collaborative working with acute services, Third Sector partners and Quality Improvement teams. This is yet another recognition for this innovative model which directly impacts on our citizens.
- 3.6 Staff continue to develop their own skills which has a direct positive impact on the services that we can offer. Congratulations to **Dr Kerry Ellis**, Clinical Service Manager for Children's health in the HSCP recently awarded with a PhD – Doctor of Philosophy. Dr Ellis joined the HSCP in November 2023.
- 3.7 This year we have again witnessed recognition across a number of teams within The Outstanding People Awards (TOPA). Bronze awards were given to a number of individual staff and teams having been nominated for their individual and collective contributions which include outstanding teams for:
- Care Home Review Team,
  - Overmills Day Care,
  - Care at Home and
  - SW South Localities.
- 3.8 The **Central Locality social work** are one of the 3 finalists for the Outstanding Improvement and Innovation category which will be announced later in the year at the Awards Ceremony.
- 3.9 I am delighted to advise the IJB that following Billy McClean's promotion and move to Chief Officer at Renfrew HSCP, Stewart Marshall has been successful to the Interim post for Head of Service; Community Health and Care. The recruitment for permanent post is progressing and when available a further update will be provided.
- 3.10 The annual **iMatter** has been completed and teams have agreed their action plans and I can report that South Ayrshire HSCP continue to fair well across reach of NHS Ayrshire and Arran. The survey gives us an opportunity to reflect on how we engage, listen and communicate with our staff teams, and overall SAHSCP have a degree of assurance of improvements across the themes. We do though recognise that for some there remain areas where things could be better, and we will continue to support managers and staff to address areas as necessary.



## **REPORT AUTHOR AND PERSON TO CONTACT**

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**4<sup>th</sup> September 2025**