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## Minute of Integration Joint Board Meeting

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**Date:** Wednesday 8<sup>th</sup> October 2025

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**Time:** 2pm

**Place:** Elgin House, Ailsa Hospital

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### Present

Jean Ford – Voting Member, NHS – Vice Chair of IJB (Chairperson)  
Cllr Hugh Hunter – Voting Member, SAC  
Cllr Cameron Ramsay – Voting Member, SAC  
Liam Gallacher – Voting Member, Non-Executive, NHS (via surface hub)  
Sharon Morrow – Voting Member, Non-Executive, NHS (via surface hub)

### In Attendance

Tim Eltringham - Director of Health and Social Care, HSCP  
Mark Inglis – Head of Children’s Health, Care and Justice Services, HSCP  
Lisa Duncan - Chief Finance Officer, HSCP  
Louise Gibson - Lead Allied Health Professional Advisor, HSCP  
Rosemary Robertson – Associate Nurse Director, NHS  
Sheila Tyeson – Senior Manager, Planning and Performance, HSCP (via surface hub)  
Martin Rogan – Carers Representative, South Ayrshire Carers Gateway  
Rebecca Hunter – Planning and Performance Officer, HSCP  
Steven Kelly – Quality Assurance Officer, HSCP  
Marie Oliver – VASA  
Lesley Reid – Senior Manager, Localities, HSCP  
Debbie McGill – Head of Primary and Urgent Care Services, HSCP  
Nadine McCall - Administration Assistant (minute taker), HSCP

### Jean Ford - in the Chair

Agenda	Discussion	Action
1.	<p><b>Welcome/ Apologies/ Membership Updates</b></p> <p>Apologies were received on behalf of Cllr Julie Dettbarn, Cllr Alan Lamont, Ewing Hope, Gary Hoey, Christine McMEnamin, Glenda Hanna, Rachael Graham and Frances Ewan.</p>	
2.	<p><b>Declarations of Interest</b></p> <p>There were no declarations of interest to note.</p>	
3.	<p><b>Minute of Previous Meeting</b></p> <p>Minute of previous meeting on 10<sup>th</sup> September 2025 was agreed as an accurate record of the meeting.</p>	
4.	<p><b>Matters Arising/ Action Log</b></p> <p>There were none to note.</p>	
5.	<p><b>Chief Officer's Update</b></p> <p>T Eltringham acknowledged and congratulated Mark Inglis on his recent appointment as the new Director of Health and Social Care for South Ayrshire Health and Social Care Partnership.</p> <p>In respect of the Chief Officer's Update Report T Eltringham advised that this report provides an update to the South Ayrshire Integration Joint Board on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note.</p> <p>T Eltringham highlighted key areas to note within the circulated report.</p> <p><b>The Board noted the content of the report.</b></p>	
6.	<p><b>Summary briefing from other Governance Meetings (if available/relevant)</b></p> <p>There were none to note.</p>	
<b>Items for Agreement</b>		
7.	<p><b>Live Well: Adults Carers Strategy 2025 – 2030</b></p> <p>S Kelly advised that the purpose of this report is to seek approval of the new Live Well: Adult Carers Strategy 2025-30.</p>	

	<p>S Kelly informed that the strategy is a statutory requirement within the Carers Scotland Act, implemented in 2018. Prior to this, carers were added onto assessments; however, they now have their own legislation.</p> <p>S Kelly advised that the strategy sets out the ways in which the provisions of the Carers (Scotland) Act 2016 will be implemented in South Ayrshire.</p> <p>S Kelly highlighted the draft process and timeline for implementation of the strategy, also noting the Phase 1 and Phase 2 engagement that took place.</p> <p>S Kelly noted that the progress of the strategy will continue to be monitored through Pentana and the relevant governance groups and was being presented at IJB today for approval.</p> <p>Cllr H Hunter commended this report and queried in relation to the census data regarding 13k carers in South Ayrshire, whether there was a way to access this data to allow contact to be made with carers offering any support they may require.</p> <p>It was clarified that the specific detail of those who identified themselves as having caring responsibilities would not be available.</p> <p>R Robertson informed that it is her understanding that GPs kept a register of carers.</p> <p>M Inglis commended the work that has gone into this strategy, acknowledging S Kelly's passion for this work.</p> <p><b>The Board approved the Live Well: Adult Carers Strategy 2025-30 and action plan.</b></p>	
<b>For Information to IJB</b>		
<p><b>8.</b></p>	<p><b>Financial Recovery Plan – update</b></p> <p>L Duncan advised that the purpose of this report is to provide an update on the Financial Recovery Plan approved by the IJB on the 10<sup>th</sup> September 2025.</p> <p>L Duncan explained that there has been a review of the actions and significant areas of spend have been undertaken and the projected overspend at the end of period 5 is £1.133m, a favourable movement of £4.039m. This projection is based on a</p>	

	<p>set of underlying assumptions and is subject to further analysis and review of all expenditure to be included in the budget monitoring report for period 6 presented to the IJB in November.</p> <p>L Duncan summarised the favourable movement of £4.039m as detailed within the circulated report.</p> <p>It is recommended that the Integration Joint Board: -</p> <ul style="list-style-type: none"> <li>i. Note the updated projected outturn including underlying assumptions.</li> <li>ii. Note the Period 6 Budget Monitoring report to be presented to IJB on the 12th of November, will provide more detail.</li> <li>iii. Note that Management continues to the financial recovery actions and will continue to review and scrutinise spend to bring in line with the budget.</li> </ul> <p>T Eltringham emphasised that although the headline figure is much improved, they are still a way off from being confident that they will be able to balance the budget at the end of the year.</p> <p>T Eltringham provided assurance that the DMT continue to keep this as a focus to ensure they have done everything they reasonably can to reduce costs.</p> <p><b>The Board noted the content of the report and agreed the recommendations.</b></p>	
<p><b>9.</b></p>	<p><b>Connect South Ayrshire Implementation and Evaluation</b></p> <p>L Reid advised that the purpose of this report is to update the IJB on the progress of the Connect South Ayrshire Model, with particular reference to the evaluation of the physical hub in Ayr.</p> <p>L Reid noted that she was keen to bring back some of the learning and update on some of the Connect work they have been undertaking for over a year now alongside colleagues from VASA and Thriving Communities.</p> <p>In addition to the paper is the evaluation work that was taken to DMT Transformation Team in May 2025 focusing on Connect physical hubs.</p> <p>L Reid explained that the Connect Model comes from work that they have been doing for a number of years in terms of engaging with local communities to establish how they wish to receive</p>	

	<p>accurate information.</p> <p>Over time it is apparent that the citizens in South Ayrshire want access to clear information via website, telephony, and hubs.</p> <p>S Kelly shared slides on screen which gave a detailed overview of the Connect Hub Model and the ongoing work.</p> <p>L Reid highlighted the success of the hub based on Sandgate, Ayr so far, acknowledging the vast amount of work VASA have undertaken to ensure there is a range of partners accessible within this site.</p> <p>L Reid informed that Lisa McAlpine, Senior Manager (Localities) is currently working with an Implementation Group to establish what they could offer in the Connect Hub within Prestwick.</p> <p>The hub within Maybole area is still slightly behind schedule due to a venue being identified that requires some works to be undertaken before it will be fit for purpose.</p> <p>Aswell as the use of spokes the team have also been looking at opportunities to make use of public spaces.</p> <p>There is a communications and marketing plan in place, and they have been reaching out to communications colleagues in the NHS and South Ayrshire Council to look at longer term, how they can ensure as the hubs open and website develops, they are able to keep people informed.</p> <p><b>The Board noted the content of the report.</b></p>	
<p><b>10.</b></p>	<p><b>Primary Care Services Update</b></p> <p>D McGill informed that this report provides an update to the IJB on the provision of Primary Care Services across Ayrshire and Arran.</p> <p>It is recommended that the Integration Joint Board:</p> <ol style="list-style-type: none"> <li>i. Note the current position of Primary Care Services including within General Practice through the General Medical Services (GMS), Community Optometry, Community Pharmacy, General Dental Services and Public Dental Services.</li> <li>ii. Note the areas of development work being undertaken across all Independent Contractor groups and progress of implementation of the Primary Care Phased Investment</li> </ol>	

	<p>Programme Demonstrator Site in line with the 2018 GMS contract.</p> <p>D McGill highlighted that going forward she intends to provide more regular reports to the IJB and will be including KPIs for each partnership.</p> <p>D McGill gave a thorough overview of the work that has been ongoing within Primary Care Services and welcomed any comments.</p> <p><b>The board noted the content of the report.</b></p>	
<b>11.</b>	<p><b>Primary Urgent Care Update</b></p> <p>D McGill advised that this report aims to provide an update to the IJB on the provision of primary urgent care services delivered through the Ayrshire Urgent Care Service (AUCS). This report also updates on innovative pathways developed and tested throughout 2024.</p> <p>It is recommended that the Integration Joint Board:</p> <ul style="list-style-type: none"> <li>i. Note the progress of the Urgent Care agenda across Ayrshire and Arran</li> <li>ii. Note the increased activity within AUCS as a result of the new pathways introduced to ensure patient care is delivered as close to home as possible</li> </ul> <p>D McGill highlighted key areas from the circulated report that demonstrate the impact and values of what is being delivered within primary urgent care.</p> <p>Cllr H Hunter commended D McGill for her informative update, acknowledging the breadth and depth of responsibility she has and the work that would have gone into compiling these updates.</p> <p><b>The Board noted the content of the report.</b></p>	
<b>Items for noting</b>		
<b>12.</b>	<p><b>Minutes for noting:</b></p> <p><b><i>SPAG Minute – 20<sup>th</sup> May 2025</i></b></p>	

**Date of Next Meeting – Wednesday 12<sup>th</sup> November 2025**