

Meeting of South Ayrshire Health and Social Care Partnership	Integration Joint Board
Held on:	11th March 2026
Agenda Item:	5
Title:	Chief Officer's Update
<p>Summary:</p> <p>This report provides an update to the South Ayrshire Integration Joint Board on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note. Topics covered in this report include:</p> <ul style="list-style-type: none"> i. Self Directed Support Roadshow ii. Adult Support and protection day iii. Care Day 2026 iv. Biggart Quality of Care Review – November 2025 v. Voting Rights – IJB vi. HSCP Care Inspectorate, Inspection activity 	
Author:	Mark Inglis, Director of Health & Social Care - HSCP
<p>It is recommended that the Integration Joint Board:</p> <ul style="list-style-type: none"> i. Consider the content of this report and offer any reflections. 	
<p>Route to meeting:</p> <p>This is a report for IJB only.</p>	
<p>Directions:</p> <p>1. No Directions Required <input checked="" type="checkbox"/></p> <p>2. Directions to NHS Ayrshire & Arran <input type="checkbox"/></p> <p>3. Directions to South Ayrshire Council <input type="checkbox"/></p> <p>4. Directions to both SAC & NHS <input type="checkbox"/></p>	<p>Implications:</p> <p>Financial <input type="checkbox"/></p> <p>HR <input type="checkbox"/></p> <p>Legal <input type="checkbox"/></p> <p>Equalities <input type="checkbox"/></p> <p>Sustainability <input type="checkbox"/></p> <p>Policy <input type="checkbox"/></p> <p>ICT <input type="checkbox"/></p>

CHIEF OFFICER'S UPDATE REPORT

1. PURPOSE OF REPORT

- 1.1 This report provides an update to the South Ayrshire Integration Joint Board on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note.

2. RECOMMENDATION

2.1 It is recommended that the Integration Joint Board:

- i. **Considers the content of this report and offers any reflections.**

3. REPORT

3.1 Self Directed Support Roadshow – South Ayrshire HSCP held a SDS Roadshow on Monday 23rd February, Walker Hall, Troon.

- 3.1.1 The aim of the roadshow was to share national and local updated to the improvements made around the implementation of SDS, sharing the latest thinking and good practice. The day featured: Guest Presenters: Donald McLeod, (Chief Executive SDS Scotland), myself and Tommy Whitelaw, Alliance and Person Centred Voices Programme.

- 3.1.2 21 stall holders which included Social Work Scotland, In Control Scotland, AiLN and various micro enterprises offered information and advice to those attending. Overall, the event was well received and offered the attendees a shared space to improve services for citizens of South Ayrshire.

3.2 Adult Support and protection day – South Ayrshire HSCP celebrated National Adult Protection Day with a workshop at University of West of Scotland campus. This year's event had a dual focus, Raising awareness of adult support and protection (ASP) across the general public and also ASPs in supported settings. The event was held on the 20th February 2026.

- 3.2.1 The event was aimed at those working in and working with supported settings. It was attended by Care Home Colleagues, Care at Home and Day Care colleagues. This event was the launch of the ASP In Care Home Booklet, which has been developed by the APC to support care home staff to understand ASP processes and understand the difference between an adult concern and an ASP referral.

- 3.2.2 The care home review team and NHS Public Protection Team also attended looking at cases studies of adult concerns and ASP's and provided information to all in attendance as to their role and how they can support them.

3.3 Care Day 2026 – This event was held at the Cutty Sark Centre, Ayr on 20th February. A warm, positive and inspiring event which was all focused on

recognising our care experienced community. The strength they demonstrate, their voices and incredible potential made the morning very special and at time humbling. The resilience shown by those who have lived experience is invaluable and it is a privilege to work closely with all in this area when planning services.

3.4 Biggart Quality of Care Review – in November 2025 an internal review of Urquhart Ward, Biggart Hospital was carried out. The findings are noted below.

3.4.1 Clinical area/service: Urquhart Ward is a 20 bedded complex medical rehabilitation unit in Biggart Hospital site.

Date Quality of Care Review undertaken: Friday 28th November 2025.

The purpose was to assess the quality, safety, and effectiveness of care delivered and we found **Reasonable Assurance** across most areas, with culture meeting **substantial assurance level**.

3.4.2 This has allowed us to identify areas for improvement which will be taken forward.

The domains of EiC assessed were

Fundamentals of Care; Safety; Culture; Staff Wellbeing; Assurance

Positive findings:

- Risk assessments and care plans consistently completed
- NEWS, MUST, and 4AT documented appropriately
- Calm, inviting environment; patients in own clothes
- Twice-daily huddles; strong leadership and team cohesion
- Leadership and team culture are major strengths
- Signals for Improvement:
- Gaps in continuity of consultant cover
- No Care Assurance Board displayed
- Frailty Identification Tool not in use

Assurance Levels:

- Fundamentals of Care: **Reasonable Assurance**
- Safety: **Reasonable Assurance**
- Culture: **Substantial Assurance**
- Staff Wellbeing: **Reasonable Assurance**
- Assurance Processes: **Reasonable Assurance**

3.5 Voting Rights – IJB – Following on from the detail in last month's Chief Officers report, the IJB have been advised that the implementation of voting rights have been extended. To ensure that we are able to meet this requirement this is being progressed by the Senior Manager for Planning and Performance and a full report detailing this will be brought to the IJB for transparency and agreement before the summer recess.

3.6 HSCP Care Inspectorate, Inspection activity – There have been a number of Care Inspectorate inspections carried out for internal services recently. A full

report and the Care Inspectorate reports will be provided to the Performance and Audit Committee at its next meeting; however, I wanted to briefly highlight the excellent results from these inspections.

3.6.1 Chalmers Road (18.02.26): Inspected across two key themes both grades of 5 awarded.

(How well do we support people's wellbeing and How good is our setting).

3.6.2 South Lodge Residential Care Home (06.11.25): Inspected across three key themes all with grades of 5 awarded.

(How well do we support people's wellbeing, How good is our staff team and How good is our setting).

3.6.3 There are other services which have been inspected however the reports are not yet available on the Care Inspectorate website. These will be included in the PAC report.

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2nd March 2026