
Minute of Performance and Audit Committee

Date: 31st March 2026

Time: 2pm

Place: MS Teams

Present

Cllr Cameron Ramsay, Chairperson, SAC

Sharon Morrow, Non-Executive Director, Voting Member, NHS

In Attendance

Mark Inglis - Director of Health and Social Care, HSCP

Gary Hoey, Head of Children's Health Care and Justice Service, HSCP

Stewart Marshall, Interim Head of Community Health and Care Services, HSCP

Lisa Duncan, Chief Finance Officer, HSCP

Rebecca Hunter, Planning and Performance Officer, HSCP

Martin Rogan, Carers Representative

Angus Brown, Audit Scotland

Frances Ewan, NHS Staff Side Representative

Yvonne Quinn, MSK Service Manager, NHS

Nadine McCall, Administrative Assistant (minutes), HSCP

Cllr C Ramsay in the Chair

Agenda	Discussion	Action
1.	<p>Welcome/ Apologies/ Membership updates</p> <p>Apologies were received on behalf of Ewing Hope, Cllr Hugh Hunter, Jackie Hamilton, Lisa Duthie, Sheila Tyeson, Pamela Morrison and Lianne McInally.</p> <p>Membership update - Lisa Duthie has replaced Fiona Mitchell-Knight on the PAC membership.</p>	
2.	<p>Declarations of Interest</p> <p>There were none to note.</p>	
3.	<p>Minute of Previous Meeting</p> <p>The minute of the meeting of the Performance & Audit Committee held on 3rd February 2026 was agreed.</p>	
4.	<p>Matters Arising/ Action Log</p> <p>There were none to note.</p>	
Audit:		
5.	<p>South Ayrshire IJB Annual Audit Plan 2025-26</p> <p>A Brown advised that the purpose of this report is to present the Annual Audit Plan for 2025-26 and provide an overview of the planned scope and timing of the audit of South Ayrshire IJB's Annual Accounts for the year 2025-26.</p> <p>A Brown noted the purpose of the Annual Audit Plan and informed that Fiona Mitchell-Knight, of Audit Scotland, has been appointed by the Accounts Commission as external auditor of South Ayrshire Integration Joint Board, hereafter referred to as 'the IJB', for 2025/26, the fourth of the five-year audit appointment.</p> <p>A Brown covered some key points from the following areas within the report:</p> <ul style="list-style-type: none"> • Audit scope and responsibilities • Audit of the annual accounts • Wider scope and best value • Reporting arrangements, timetable and audit fee • Other matters 	

	<p>A Brown highlighted some dates from the 2025 – 2026 audit timetable, drawing attention to the signing of the Independent Auditors Report and issue of Annual Audit Report target date – 9th September 2026.</p> <p>A Brown advised that they continue to look at internal audit work to avoid duplication.</p> <p>M Inglis thanked A Brown and Audit Scotland for this report, and the work Audit Scotland bring nationally, also acknowledging the work they have done in terms of DTOC (Delayed Transfers of Care).</p>	
<p>6.</p>	<p>Audit Scotland – IJB Financial Bulletin 2024-25</p> <p>L Duncan advised that the purpose of this report is to present the findings of the Audit Scotland Integration Joint Boards Financial Bulletin 2024 - 2025 published in February 2026 and provide information in relation to South Ayrshire IJB’s position and actions to be progressed.</p> <p>L Duncan informed that although the majority of planned savings were achieved in 2024-25, it is unclear what proportion of these savings are recurring. There continues to be a lack of transparency in public reporting on savings performance.</p> <p>Audit Scotland recommend that over the next year, IJB’s and their partner Council and NHS Boards work collaboratively.</p> <p>L Duncan shared some of the local context within South Ayrshire IJB in relation to the key messages and recommendations from Audit Scotland.</p> <p>In terms of next steps L Duncan advised that they would look to develop plans in how the additional SAC contribution for 2026-27 will be utilised and ensure good governance and robust monitoring of the budget for the financial year to ensure the IJB delivers services within budget to the end of the financial year.</p> <p>During 2026-27 the HSCP will consult and engage with stakeholders including staff, providers, partners, carers and the third sector in developing services for the future within the financial envelope available, this will be based on a reduction in funding as noted in the medium term financial forecast.</p>	

	<p>The HSCP will deliver on our statutory duties to consult with service users and affected groups to ensure and strive to mitigate against the impact of any budget decisions which impact upon protected groups through the Integrated Impact Assessment process.</p> <p>L Duncan welcomed comments.</p> <p>A discussion ensued about the current climate and the impact of world events on the cost of fuel. Cllr Ramsay queried if plans were in place, particularly for those who require using transport as part of their remit.</p> <p>L Duncan explained that there will inevitably be an increase in fuel costs, however hoped that the impact would not be as significant as has been in the past when fuel costs have increased due to a larger number of council vehicles being electric. There will be discussions in relation to this over the coming weeks to review where these increases will impact.</p> <p>The Committee noted the content of the report and the recommendations.</p>	
Performance:		
<p>7.</p>	<p>Musculoskeletal Performance Report</p> <p>Y Quinn shared MSK Allied Health Professional Services Update presentation on screen.</p> <p>Y Quinn advised that she last presented to PAC in August 2025 and although it is still a challenging environment within the service, particularly around workforce, they are steadily improving.</p> <p>The update is for four services – MSK Occupational Therapy, MSK Physiotherapy, MSK Podiatry and Orthotics.</p> <p>Y Quinn provided an update on MSK Physiotherapy South Waiting Lists and MSK Podiatry.</p> <p>Y Quinn provided some information around early intervention clinics where MSK Physiotherapy staff triage patients using referral guidance to the clinics. There are routine patients that have been referred by a GP or ANP and the patients are appointed to the clinics within 4 weeks.</p>	

	<p>In terms of the outcome of those clinics data was taken from 10.01.2025 - 13.06.2025, which showed 108 new patients were seen, 10 did not attend and 64 had one visit and then discharged. Y Quinn informed that 65% had one intervention and discharged with no further contact.</p> <p>An MSK Carrick Community Appointment Day took place on 20th March 2026 within Girvan Community Hospital where 32 patients attended. The community appointment day received exceptionally positive feedback across all measures, with “100% positive” indicators across event organisation, care received and usefulness of stalls.</p> <p>Attendees valued the organisation, care quality and multiservice model. The main opportunities relate to appointment duration and pre-event communication regarding stalls.</p> <p>Y Quinn continued by providing an update on AHP Orthotics Service, looking at:</p> <ul style="list-style-type: none"> • Waiting times improvement programme • Orthotics service improvement • Orthotics performance <p>An Orthotics Community Appointment Day took place on 17th January 2026. Y Quinn informed that 40 patients were invited to the clinic with 36 attending. The verbal feedback from patients was improved service overall and patients were keen for Saturday clinics for parking availability reasons.</p> <p>Y Quinn noted that Orthotics Service have been without a manager for the last 4 years. A new Service Manager is due to take up post tomorrow.</p> <p>A discussion ensued around what more could be done to help tackle waiting lists, looking at possible tech, more community days and other options.</p> <p>S Marshall suggested having a more in-depth conversation with Y Quinn offline, also inviting L Gibson, Lead Allied Health Professional Advisor for the HSCP to look at options and also any data.</p> <p>The Committee thanked Y Quinn for her presentation.</p>	
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<p>8.</p>	<p>Children's Health Care and Justice 6 Monthly Performance Report</p> <p>G Hoey advised that the purpose of this report is to submit for consideration the Partnership Performance Report for Children's Health, Care and Justice, comprising of both baseline information and, where available, information for the period up to end of February 2026.</p> <p>G Hoey noted some key highlights and themes throughout the report and advised that the Performance and Audit Committee are asked to consider and note the performance data within the Appendix 1 report.</p> <p>M Inglis commended the ongoing work that has been taking place and thanked G Hoey and others involved for compiling this report, also acknowledging the new improved version.</p> <p>The Committee noted the content of the report.</p>	
<p>For information to PAC:</p>		
<p>9.</p>	<p>Unannounced Inspection of Cunningham Place Children's House – Improvements Update</p> <p>R Hamilton informed that this report is to inform South Ayrshire Performance and Audit Committee what actions have been taken following the unannounced inspection by the Care Inspectorate on Cunningham Place, one of South Ayrshire's Children's Houses, and subsequent report.</p> <p>This inspection was carried out by two inspectors from the Care Inspectorate during June 2025. Telephone calls and email correspondence was also carried to stakeholders in relation to the young people who reside at Cunningham Place. For reference, one of the inspectors was of a manager grade.</p> <p>On 4th June 2025, the Care Inspectorate completed a further unannounced visit to the Children's House and undertook another review of the service.</p> <p>R Hamilton shared the key messages from the inspection (as detailed within the report).</p> <p>From the Inspection, the Care Inspectorate evaluated Cunningham Place on the quality indicator "<i>How well do we</i></p>	

	<p><i>support children and young people’s rights and wellbeing?” on a scale of 1 (being unsatisfactory) to 6 (being excellent), the Care Inspectorate graded it as 3 - Adequate.</i></p> <p>As part of the June 2025 inspection, there were two requirements to be delivered on by 30th September 2025.</p> <p>R Hamilton advised that the progress made in Cunningham Place has been acknowledged by the Care Inspectorate, as pleasing, however there is some further work to be done to deliver on the requirements for the June Inspection.</p> <p>Despite the lack of a further visit to assess progress, Cunningham Place have been approached and have agreed to participate in a new Care Inspectorate pilot called the Promise in Partnership Programme (PIPP). The reason provided for this was the Care Inspectorate’s experience of our openness to improvement and innovation in Partnership. Cunningham Place will both benefit from and contribute to the future approach to Residential Inspection across Scotland.</p> <p>R Hamilton noted that Sundrum View was inspected at the end of February and whilst the report has not yet been published, a positive grade is anticipated following feedback. R Hamilton advised that a further report can be brought to PAC following publication.</p> <p>M Inglis expressed that this has been a painful journey for those involved and extended his thanks to R Hamilton for his leadership on this.</p> <p>The Committee noted the content of the report.</p>	
<p>10.</p>	<p>Joint Inspection Update</p> <p>G Hoey advised that the purpose of this report is to provide an update with regards to the Joint Inspection of services for children and young people subject to compulsory supervision orders, living at home with their parents in South Ayrshire.</p> <p>G Hoey noted that the report is due to be published in 6 weeks’ time. This report follows milestones achieved in the inspection journey.</p> <p>G Hoey highlighted that section 3 of the report outlines key partners, agencies involved, key areas for inspection, the</p>	

	<p>inspection footprint and arrangements established to lead us through the inspection.</p> <p>G Hoey advised that section 4.1 of the report refers to the key milestones and noted that the full report will be published on 5th May 2026.</p> <p>In respect of file reading feedback G Hoey informed that overall, most files rated good or better.</p> <p>With regards to the staff survey the overall, results demonstrate strong confidence, commitment and capability across the workforce, alongside positive perceptions of children’s outcomes and the quality of multi-agency work. Areas of uncertainty relate primarily to aspects of children’s environments, availability of advocacy, and service capacity.</p> <p>G Hoey shared the key messages that emerged from the young people’s survey. Positive feedback was noted as detailed within the report.</p> <p>G Hoey detailed the questions and themes the Care Inspectorate identified to be explored within the respective 35 focus groups, visits and individual sessions arranged throughout the engagement week that commenced on 2nd March 2026.</p> <p>G Hoey noted in summary, they have made good and steady progress through the inspection at considerable pace. The efforts of all involved should be held in high regard. It is inevitable that improvement actions largely already identified by the services will arise following publication of the report. This action plan will be referred to the Joint Improvement Group of Children’s Services Planning.</p> <p>The Committee noted the content of the report.</p>	
<p>11.</p>	<p>Adult Services Care Inspection Update</p> <p>S Marshall advised the purpose of this report is to give an update to the Performance and Audit Committee members on recent inspection activity that has taken place across commissioned and in-house services in South Ayrshire.</p> <p>S Marshall shared some background information in respect of the Care Inspectorate and the requirement and purpose of the inspection work.</p>	

	<p>S Marshall highlighted some key areas in respect of:</p> <ul style="list-style-type: none"> • Assurance and Collaboration • Recent Inspections • Moratoriums • Public Protection • In-house services • Benchmarking • Moving forward <p>S Marshall advised that the SAHSCP is committed to working closely with care providers, recognising the number of citizens in receipt of care across the Care at Home and Care Home sector, and cognisant of national and local challenges within the care sector specifically in relation to staffing.</p> <p>S Marshall informed that to support continuous improvement and quality assurance there is work ongoing to triangulate annual reviews facilitated by the Care Home Review Team, and the Quality Assurance Visits delivered by the Commissioning Team, ideally at the same time thus adopting a seamless and collaborative approach.</p> <p>The report links the performance measures to the IJB Strategic Plan Strategic objectives.</p> <p>M Inglis commended the detail within the report particularly the benchmarking chart at section 4.27 of the report, which clearly demonstrates the importance of delivering good quality care and the benefits it has in terms of reputation and ensuring they are using public money in the best way possible to provide quality care that the citizens of South Ayrshire deserve.</p> <p>The Committee noted the inspection report and collaborative work taking place between the Health and Social Care Partnership (HSCP) and Care Providers.</p>	
<p>12.</p>	<p>Audit Programme</p> <p>M Inglis confirmed that this report is for noting only.</p> <p>M Inglis recognised the positive relationship they continue to have with internal audit colleagues.</p>	

Any Other Business/ Actions for follow up to IJB		
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Date of Next Meeting – Tuesday 23rd June 2026