

Meeting of South Ayrshire Health and Social Care Partnership	Integration Joint Board		
Held on	22nd September 2021		
Agenda Item:	9		
Title:	Care at Home Framework		
Summary:			
<p>The purpose of this report is to present the IJB with an update on the Care at Home Review within South Ayrshire HSCP and to note that the new Care at Home tender will be launched imminently for implementation in April 2022.</p>			
Author:	Billy McClean, Head of Community Health and Care		
Recommendations			
<p>It is recommended that the Integration Joint Board:</p> <ul style="list-style-type: none"> i. Considers the update on Care at Home within South Ayrshire HSCP and receives a verbal update from officers; ii. Notes the imminent publication of the Care at Home tender. 			
Route to meeting:			
<p>Approval of the Care at Home framework was given by the IJB and South Ayrshire Council in 2018. Previous issues relating to the 2018/19 IJB budget followed by the COVID-19 pandemic have delayed the issue of the new contract.</p>			
Directions:		Implications:	
1. No Directions Required	<input checked="" type="checkbox"/>	Financial	<input checked="" type="checkbox"/>
2. Directions to NHS Ayrshire & Arran	<input type="checkbox"/>	HR	<input type="checkbox"/>
3. Directions to South Ayrshire Council	<input type="checkbox"/>	Legal	<input type="checkbox"/>
4. Directions to both SAC & NHS	<input type="checkbox"/>	Equalities	<input type="checkbox"/>
		Sustainability	<input type="checkbox"/>
		Policy	<input checked="" type="checkbox"/>
		ICT	<input type="checkbox"/>

Care at Home Framework

1. PURPOSE OF REPORT

- 1.1 The purpose of this report is to present the IJB with an update on the Care at Home Review within South Ayrshire HSCP and to note that the new Care at Home tender will be launched imminently for implementation in April 2022.

2. RECOMMENDATION

- 2.1 **It is recommended that the Integration Joint Board:**
- i. **Considers the update on Care at Home within South Ayrshire HSCP and receives a verbal update from officers; and**
 - ii. **Notes the imminent publication of the Care at Home tender.**

3. BACKGROUND INFORMATION

3.1 Shifting the balance of care from acute hospitals to community settings and ensuring that people can be supported to live at home or in a homely setting are key aspirations of the integration agenda as set out in the Public Bodies (Joint Working) (Scotland) Act, 2014. For many people being able to continue to live at home is only possible with support from families, friends, unpaid carers or through the provision of care at home services.

3.2 In South Ayrshire Care at home services to residents living in the area are provided through a combination of in-house HSCP provision and externally purchased provision from the third and independent sector. Reablement services to assist people to regain their independence and to fully, or partially, reduce their reliance on care at home support services are provided by the HSCP and the new Reablement Service is now operational.

3.3 There is a strategic programme of work internally within the HSCP driving forward the interrelated initiatives of: redesign of the Care at Home service; launching the Reablement Service; issuing a new commission for externally provided Care at Home.

4. REPORT

Redesign of Care at Home and Reablement

4.1 South Ayrshire HSCP are redesigning their Care at Home and South Ayrshire Integrated Reablement Services (SAIRS). The aim of these redesign programme's are to drive improvement for the people we support and delivery on South Ayrshire IJB's strategic objectives:

- We focus on prevention and tackling inequality
- We nurture and are part of communities that care for each other
- We work together to give the right care in the right place
- We help to build communities where people are safe

- We are an ambitious and effective Partnership
- We are transparent and listen
- We make a positive impact beyond the services we deliver

4.2 These services are fundamental to supporting people to live independently and healthily in our local communities and depend on collaboration with a wide range of partners. Each redesign programme is supported by its own redesign board of key stakeholders including representatives from other services, staff, trade unions, and people who represent the views of service users and their families.

4.3 The redesign boards will agree a 'Project Charter' which will lay out the plan for the redesign and key areas we need to focus on.



Care at Home Commission

4.4 Care at Home Services commissioned by the IJB from the Independent Sector are contracted through South Ayrshire Council and procured by the Council. To comply with procurement regulations, a new contractual arrangement requires to be put in place. The framework for this contract was agreed at the end of 2018 by the IJB and Council, however owing to issues with the 2018/19 budget not being agreed the publication of a new contract to tender was delayed; the HSCP was then in a position to reissue the tender in February 2020 but the decision was taken to delay this further as a result of the COVID-19 pandemic.

4.5 This year a working group was convened to explore the options available to South Ayrshire regarding contracting for care at home provision. It was widely agreed that a localised flexible framework would be the best option, allowing for the greatest amount of flexibility to meet the needs of the partnership and service users.

4.6 At an operational level, a significant amount of work has taken place over recent months (through a working group led by the HSCP commissioning team) to be at a stage where the HSCP is now able to issue a tender for a new Care at Home contract. An initial engagement event (pre-tender) with provider organisations was held on

4.7 A full commissioning plan has been prepared and will be launched in the coming weeks. The commissioning plan has been updated since 2018 to respond to key developments, in particular the plan now reflects the strategic objectives of the IJB Strategic Plan, the South Ayrshire Wellbeing Pledge and the aspirations of the Feeley Review. Importantly, the new contract will allow us to bring all providers onto a formal framework and will also enable the HSCP to make further progress with the implementation of the CM2000 monitoring system for our externally provided care.

4.8 The Plan has now been handed to the SAC procurement team for publication and invitation to tender. The process is on target to have the new provider framework in place for April 2022.

4.9 Further verbal update will be provided to the IJB on 22nd September.

5. IMPLICATIONS

6.1 Financial Implications

6.1.1 There are no financial implications arising from the consideration of this report – the budget for CAH was agreed previously.

6.2 Human Resource Implications

6.2.1 There are no human resource implications arising from the consideration of this report.

6.3 Legal Implications

6.3.1 There are no immediate legal implications arising from the consideration of this report.

6.4 Equalities implications

6.4.1 There are no immediate legal implications arising from the consideration of this report.

6.5 Sustainability implications

6.5.1 There are no immediate sustainability implications arising from the consideration of this report.

6.6 Clinical/professional assessment

6.1.1 Not applicable.

6. CONSULTATION AND PARTNERSHIP WORKING

7.1 The HSCP has worked with a range of partners and our existing Service Providers and Scottish Care have been crucial partners in shaping the commissioning approach and CaH Commissioning Plan. Other engagement activity includes:

- Survey issued to our existing CaH Providers exploring what works well, the issues and what could be changed moving forward.
- "Bug Board" Workshops were held with Providers collaborating solutions to the issues.

- Survey issued to sample Service Users/Families exploring what works well, the issues and what could be change moving forward.
- Support from SAHSCP management.

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BACKGROUND PAPERS

September 2018 IJB [report](#).

01/08/21