south ayrshire
health & social care
partnership

Meeting of South Ayrshire Health and Social Care Partnership	Performance & Audit Committee
Held on	12 November 2021
Agenda Item:	6
Title:	Digital Strategy update report

Summary:

The purpose of this report is to provide an update to the Performance and Audit Committee on the implementation on the HSCP Digital Strategy, previously approved at IJB.

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Recommendations:

It is recommended that the Performance and Audit Committee

    i.   Note the updated action plan attached at Appendix 1 and
   ii. provide any comment in relation to this progress.

Route to meeting:

Progress on strategy reported to the internal HSCP Digital Programme Board on a regular (approx. 2 monthly) basis. Progress report submitted to the Performance & Audit Committee on a six-monthly basis.

Implications:

Financial ☐

HR ☐

Legal ☐

Equalities ☐

Sustainability ☐

Policy ☐

ICT ☐

DIGITAL STRATEGY UPDATE

1. PURPOSE OF REPORT

1.1 The purpose of this report is to provide an update to the Performance and Audit Committee on the implementation on the HSCP Digital Strategy, previously approved at IJB.

2. RECOMMENDATION

2.1 **It is recommended that the Performance and Audit Committee**

    i. Note the updated action plan attached at Appendix 1 and
    ii. provide any comment in relation to this progress.

3. BACKGROUND INFORMATION

3.1 At its meeting in October 2020, the South Ayrshire IJB agreed a Digital Strategy for the Health and Social Care Partnership. The Strategy is an important driver of progress and modernisation within the HSCP and having a dedicated HSCP Digital Strategy is an example of good practice within Scotland. The Digital Strategy draws on national policy (including the Scottish Government / COSLA Digital Health and Social Care Strategy) and local circumstances and is overseen internally by the Digital Programme Board, Chaired by the IJB Chief Officer.

3.2 This paper provides an update on the progress made against all areas of the Action Plan, in keeping with the IJB's agreement to remit monitoring of delivery to the Performance and Audit Committee.

4. REPORT

4.1 Since the Digital Strategy was approved by the IJB in October 2021, progress has been made against the majority of actions set out in the associated implementation plan. In keeping with HSCP practice, these actions are monitored using the Pentana system and the attached Appendix 1 provides a detailed overview.

4.2 Committee members will note that some of the actions within the Digital Strategy are led by either the NHS or South Ayrshire Council but are reported within the Digital Strategy's delivery plan as well as through other council/NHS governance groups. these are highlighted within the Pentana report and reflect the fact that the HSCP is supported by ICT services from these partner organisations. Progress has been aided by the appointment of a new ICT advisor from the council to the HSCP.

4.3   A summary table is provided below:

Status	Number
✔ Completed	2
▶ On target	14
⚠ Showing some concerns	2
🔴 Not on target	0
⚙ Not due to start	2
⭐ Superceded by new action/strategy	1

4.4   The Performance and Audit Committee may wish to note the following highlights, under each of the Strategy's themes: infrastructure; systems; information; services; skills.

Infrastructure

4.5   Deployment of technology solutions continues across the organisation. Now starting to look at how this can support the Future Operating Model and digital excluded staff.

4.6   Work continues to develop new solutions using M365 for our workforce. Considering Bring Your Own Device (BYOD) as part of Future Operating Model working group

Systems

4.7   ICT Service Desk can facilitate requests for NHS system access as appropriate. There have been a number of pilots introduced to ascertain how best the functionality can be utilised. Work will remain ongoing in this area.

4.8   HSCP website now live - further work being undertaken to update pages and populate site.

Information

4.9   Significant improvements mainstreamed into the HSCP's approach to internal comms. Newsletters and other forms of internal comms improved.

4.10 Milestone targeted for business case readiness for Digital Telehealth and Telecare projects is affected by our existing supplier failure to provide us with a quote for Digital Alarm Receiving Centre (ARC). We would mitigate it by reaching out to other providers to assess the costs. Issue has also been escalated to Digital Office who are in process of raising it to Scottish Government. We are also meeting with other partnerships, who are in similar situation to us, to understand their progress. Monthly meetings are taking place with the Digital Office Telecare team and they are also being provided with monthly updates on progress.

4.11 A project Manager is now in place and work is ongoing in establishing the base position of Telecare provision within South Ayrshire. The project reports to the Digital Prog Board with regular updates on progress.

5. STRATEGIC CONTEXT

5.1 The HSCP Digital Strategy is fundamental to our work, contributing to a range of strategic outcomes. The successful delivery of the strategy will contribute to the following IJB Strategic Objectives in particular:

- We are an ambitious and effective Partnership
- We are transparent and listen to you

6. IMPLICATIONS

6.1 Financial Implications
6.1.1 There are no specific financial implications arising directly from the consideration of this report.

6.2 Human Resource Implications
6.2.1 There are no specific human resource implications arising directly from the consideration of this report.

6.3 Legal Implications
6.3.1 There are no specific legal implications arising directly from the consideration of this report.

6.4 Equalities implications
6.4.1 The There are no specific equality implications arising directly from the consideration of this report.

6.5 Sustainability implications
6.5.1 There are no sustainability implications arising directly from the consideration of this report.

6.6 Clinical/professional assessment
6.6.1 There is no requirement for a clinical/professional assessment.

7. CONSULTATION AND PARTNERSHIP WORKING

7.1 This report has been prepared in consultation with relevant officers.

8. RISK ASSESSMENT

8.1. There are no immediate risks associated with the approval of this report. Delivery of the action items set out in the Plan at Appendix 1 will minimise risks to the successful integration of health and social care services in South Ayrshire and lead to effective and collaborative working at all levels – strategic and operational – across the system.

REPORT AUTHOR AND PERSON TO CONTACT

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BACKGROUND PAPERS

Digital Strategy 2020-2023

07.11.2021