

Ayrshire Home from Hospital – Supplementary Data

This short paper should be read in conjunction with the “Ayrshire Home from Hospital – Summary Report - 01 January to 31 October 2021”. This paper provides updated summary service data to cover the full 2021 calendar year.

Service Data Summary

From the 01st January 2021 to the 31st December 2021 the service has accepted **2,325 referrals**, this equates to 2,007 people receiving support (some people were supported more than once).

Accepted referrals by Hospital and Department

During the reporting period, 936 referrals were received from University Hospital Ayr and 1,098 from University Hospital Crosshouse.

| | ED | CAU | Ward | Total |
|---------------------------------------|------------|------------|-------------|-------------------------|
| University Hospital Ayr | 68 | 68 | 935 | 1071 |
| University Hospital Crosshouse | 150 | 78 | 1022 | 1250 |
| Woodland View | N/A | N/A | 3 | 3 |
| Totals | 218 | 146 | 1960 | 2324¹ |

Table 1 – accepted referrals by hospital and department

Accepted referrals by H&SC Partnership

During the report period, 650 service users had a home address in East Ayrshire (32%), 632 in North Ayrshire (31%) and 754 in South Ayrshire (37%).

| | Accepted New Referrals | % |
|-----------------------|------------------------|-----|
| East Ayrshire | 743 | 32% |
| North Ayrshire | 717 | 31% |

¹ There was one referral from the Biggart Hospital

| | | |
|-----------------------|-------------|------|
| South Ayrshire | 864 | 37% |
| Out of Area | 1 | <0% |
| Total | 2325 | 100% |

Table 2 – accepted referrals by H&SC Partnership area

Referral Objectives

Each referral is allocated a referral objective or objectives based on information given by the referrer, the department / ward the patient is coming from and the destination the patient is going to².

| Referral Objective | Number | Referral Objective | Number |
|---------------------------------|---------------|---|---------------|
| Preventing a hospital admission | 204 | Preventing breach of 4 hour standard in A&E | 178 |
| Ensuring a quicker discharge | 319 | Reducing the length of a hospital stay | 1,528 |
| Ensuring a safer discharge | 1,340 | Preventing the delayed transfer of care | 415 |

Table 3 – Referral objectives

Safe and Well calls

As part of the service, and where the service user consents, the service will make a safe and well phone call to service users within 48 hours of supporting them home (this excludes Care / Nursing homes and hospitals). This call is designed to ensure that the service user is safe and settled back into their home. It is also an opportunity to discuss with the service user any additional support they may need.

During the reporting period the service made **987 safe and well calls** to service users.

Follow on support

Where it is appropriate the Red Cross also provide follow up support to service users post discharge. This support is designed to help people achieve goals that they determine with the aim of helping them live more independently and to help reduce the likelihood of readmission to hospital.

² See the appendix for the rules on how a referral objective is allocated.

Follow on cases

| | Follow on Cases |
|----------------|-----------------|
| East Ayrshire | 110 |
| North Ayrshire | 123 |
| South Ayrshire | 103 |
| Total | 336 |

Financial Summary

Cost of the service

The annual cost of the service is £223,779.

During the reporting period, there has also been additional COVID funding of £145,230.44

Total funding: **£369,009.44**

Bed days saved

| | Referrals | Assumption |
|--|-----------|------------|
| Preventing an admission | 204 | 5 bed days |
| Reducing the length of a hospital stay | 1,528 | 1 bed day |

- Bed days saved: **2,548**
- Indicative cost saving (assuming £175 per bed day saved): **£445,900**