

## South Ayrshire Health and Social Care Partnership Performance Report

# Children's Health and Care and Justice – March 2022

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## (i) Key to Status Icons

## Status Key

No concerns
Some concerns
Major concerns

## Trend

•	Improving
•	Declining
	No change

## **New Data**

 $\checkmark$  - indicates if new data is included since previous 6 monthly report.

Performance Measure			Rag Status	New Data	
1.1 Percentage of Children reaching developmental milestones at the time of their 27 – 30 month health review.					<b>√</b>
1.2 Percentage	of new born babie	s exclusively brea	astfed at 6-8 weeks.		✓
1.3 Percentage	of women smokin	g during pregnand	cy.		✓
1.4 Percentage	1.4 Percentage of Children in Primary 1 with no obvious dental caries.				✓
1.5 Percentage of Children in Primary 7 with no obvious dental caries.				✓	
1.6 Percentage of Children with a healthy weight at P1.				✓	
1.7 Teenage Pregnancy				✓	
1.8 Percentage of High Risk Pregnancy initial risk assessments completed by week 24 of pregnancy.				✓	
Number of measures against each service area by RAG status					
4 out of 8  Overall RAG status for Children's Health measures.				<b>②</b>	

## 2. LOOKED AFTER CHILDREN

Performance Measure			Rag Status	New Data	
2.1 Number of Children Looked after at end of quarter					<b>√</b>
Number of measures against each service area by RAG status					
1 out of 1	Overall RAG status for				

## 3. CHILDREN'S HEARING SYSTEM

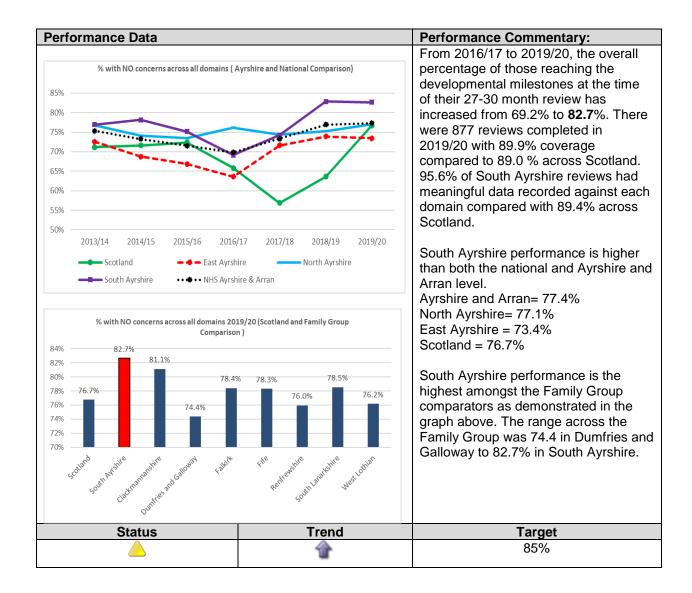
			Rag Status	New Data	
3.1 No. of childr	3.1 No. of children referred on offence or non offence grounds				✓
Number of mea	Number of measures against each service area by RAG status				
	Overall RAG status for				
1 out of 1	0 out of 1	0 out of 1	Children's Hearing Report measures.		

Performance Measure			Rag Status	New Data	
4.1 Number of o	4.1 Number of children on the Child Protection Register as at 31st July each year				✓
4.2 Percentage of CP1's received within target timescale of 10 working days from point of referral				<b>✓</b>	
4.3 Number of children who are re-registered on the child protection register within 12 months				<b>✓</b>	
4.4 Children on the Child Protection Register – Percentage Primary concern identified at registration			N/A	<b>✓</b>	
4.5 Percentage of core groups convened within 15 days.				✓	
4.6 Percentage of Case Conferences convened within target timescale				✓	
Number of measures against each service area by RAG status					
		Overall RAG status for Child			
3 out of 6	1 out of 6	1 out of 6	Protection measures.		

## 5. JUSTICE

Performance M	Performance Measure				New Data
5.1 Percentage of individuals subject to Throughcare Licence conditions seen by a Supervising Officer within 24 working hours.				<b>~</b>	
5.2 Percentage date.	of Criminal Justice	Social Work Repo	orts submitted to court by due		<b>√</b>
5.3 Percentage timescales.	of Home Backgro	und/Home Leave F	Reports submitted within		<b>√</b>
	•	ed on Community court appearance.	Payback Orders with Offender		<b>√</b>
5.5 Percentage of individuals placed on Community Payback Orders (unpaid work/other activity) undertaking Health & Safety induction within 5 days of court appearance.				<b>√</b>	
5.6 Percentage of individuals placed on Community Payback Order (unpaid work/other activity) who attend 1st work appointment within 7 days of court appearance.				<b>√</b>	
5.7 Percentage of case reviews held within timescales.				✓	
	5.8 Percentage of Unpaid Work Level 1 Community Payback Orders completed within 3 months timescale (Target End Date)				✓
5.9 Percentage of Unpaid Work Level 2 Community Payback Orders completed within 6 months timescale (Target end Date).				<b>✓</b>	
Number of measures against each service area by RAG status					
			Overall RAG status for		
1 out of 9	7 out of 9	1 out of 9	Criminal Justice measures.		

Performance Measure and Description Link to Strategic Objective	1.1 Percentage of Children reaching developmental milestones at the time of their 27-30 month health review (all domains)  We nurture and are part of communities that care for each other.
Indicator type:	National Measure
Data Source	https://www.publichealthscotland.scot/publications/early-child-development/early-child-development-scotland-2019/20 Next publication April 2022
Manager Responsible	Jayne Miller, Senior Nurse Manager, Children's Services

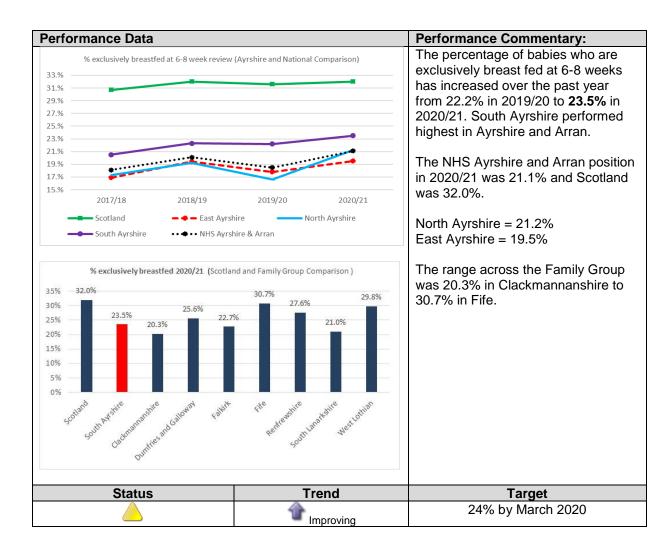


#### **Additional Information**

Contacts made by health visitors as part of the Universal pathway enables earlier identification of concerns and to identify where additional support is required. This has led to in an increase in referrals to Health Visiting support workers who work with individual children and their families to improve identified developmental outcomes prior to the 27/30month review.

Health Visitors also work to ensure support Is in place at an earlier stage through the Team Around the child process, requesting assistance from partners and supporting coordination of support. This includes referral to early year's education through the Early year's forum and the promotion of nursery uptake for eligible 2 year olds.

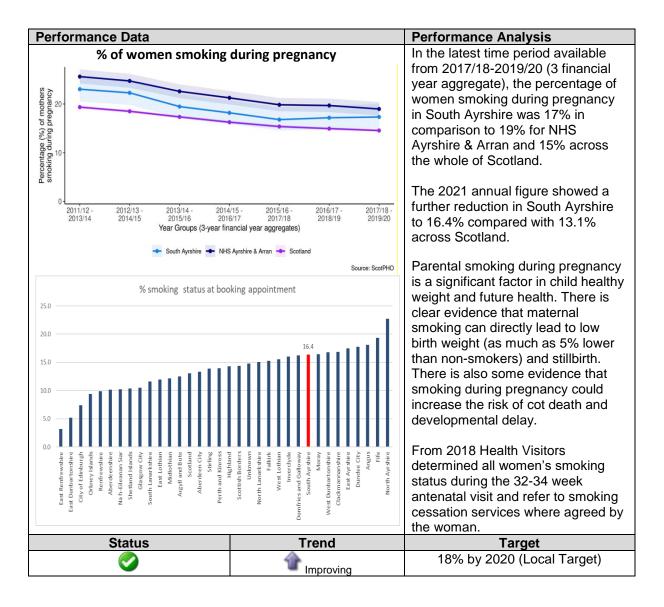
Performance Measure and Description Link to Strategic Objective	1.2 Percentage of new born babies exclusively breastfed at 6-8 weeks  We nurture and are part of communities that care for each other.
Indicator type:	National Measure
Data Source	https://www.publichealthscotland.scot/publications/infant-feeding-statistics/infant-feeding-statistics-financial-year-2020-to-2021/ Next publication November 2022
Manager Responsible	Jayne Miller, Senior Nurse Manager, Children's Services



#### **Additional Information**

Promotion of breastfeeding is a key focus of the Health Visitor antenatal contact. This enables early support to be provided in the post-natal period by the service where a woman chooses to breastfeed.

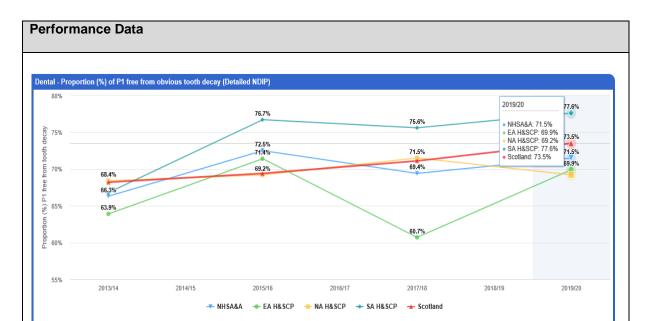
Performance Measure and	1.3Percentage of women smoking during pregnancy
Description	
Link to Strategic Objective	We nurture and are part of communities that care for each other.
,	·
Indicator type:	National
Data Source	
Manager Responsible	Lesley Reid, Health Improvement Lead, Public Health



#### **Additional Information**

Good working relationships continue between the specialist service and all aspects of maternity. All midwives have a carbon monoxide monitor and take a reading at first appointment. If the level is above the expected levels the pregnant woman is referred to the Quit Your Way service. One to one support is delivered locally in various venues or telephone support can be provided. If women have not engaged with the service they can be re-referred by the midwife at next appointment. Exposure to second-hand smoke is also discussed by midwife.

Performance Measure and Description	1.4 Percentage of Children in primary 1 with no obvious dental caries.
Link to Strategic Objective	We nurture and are part of communities that care for each other.
Indicator type:	National Measure
Data Source	National Dental Inspection Programme (NDIP) 2020
Manager Responsible	Consultant Dental Public Health



#### **Performance Analysis**

Proportion of children in P1 presented with no obvious decay in permanent teeth (Weighted % no obvious decay experience) has shown an increase from 75.6% in 2017/18 to 77.6% in 2019/20.

Comparative data shows South Ayrshire to be higher than both the Ayrshire wide and national average.

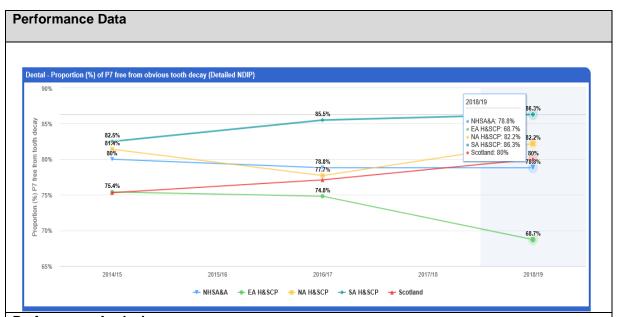
South Ayrshire 77.6% Ayrshire 71.5% Scotland 73.5% East Ayrshire 69.9% North Ayrshire 69.2%

Status	Trend	Target
	•	75% by 2022
	Improving	TARGET MET

#### **Additional Information**

The ChildSmile Team is working with service providers in South Ayrshire to introduce a local programme of activity which will support the national /core components of their work plan for 2020/23.

Performance Measure and Description	1.5 Percentage of Children in primary 7 with no obvious dental caries.
Link to Strategic Objective	We nurture and are part of communities that care for each other.
Indicator type:	National
Data Source	National Dental Inspection Programme (NDIP) 2019
Manager Responsible	Consultant Dental Public Health



## **Performance Analysis**

Proportion of children in P7 presented with no obvious decay in permanent teeth (Weighted % no obvious decay experience) .

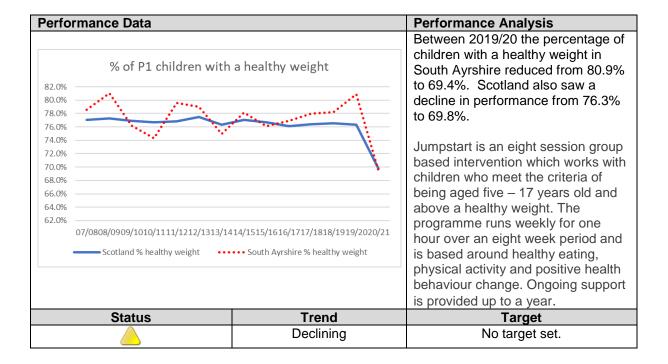
Performance is steadily improving over time and consistently above national proportion. There was an increase from 85.5% in 2017 to 86.3% in 2019

Comparative figures are: East Ayrshire = 68.7% North Ayrshire= 82.2% Ayrshire = 78.8%

Scotland = 80%

Status	Trend	Target
	Improving	88% by 2022

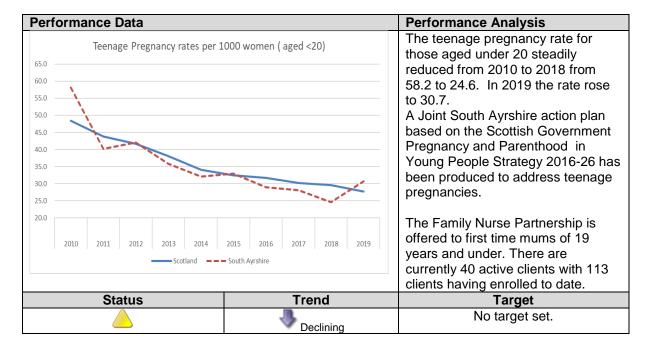
Performance Measure and Description	1.6 Percentage of children with a healthy weight at P1.
Link to Strategic Objective	We nurture and are part of communities that care for each other.
Indicator type:	National
Data Source	
Manager Responsible	Consultant Dietician in Public Health

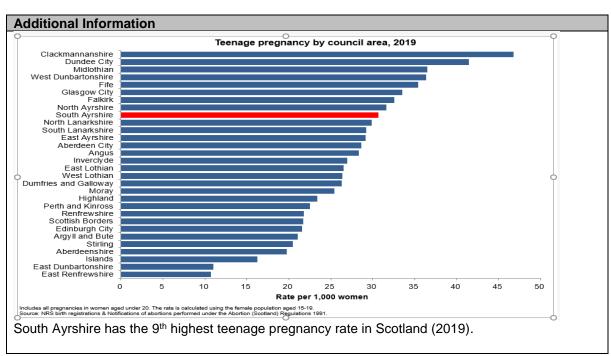


#### **Additional Performance Information**

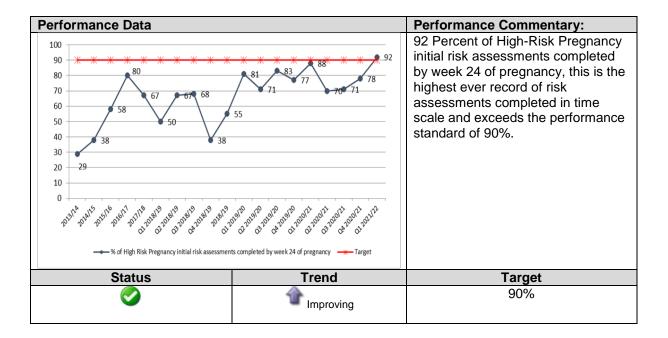
Due to school closures and restrictions as a result of COVID-19 controls, approximately 37% of Primary 1 children were measured in 2020/21, compared to the pre-pandemic review coverage of above 70%. While the volume of data collected in Scotland during school year 2020/21 was smaller than in pre-pandemic years, the available dataset is still considered by Public Health Scotland to be sufficiently robust to be informative.

Performance Measure and Description	1.7 Teenage Pregnancy
Link to Strategic Objective	We nurture and are part of communities that care for each other.
Indicator type:	National
Data Source	
Manager Responsible	Mark Inglis, Head of Children's Services and Criminal Justice





Performance Measure and Description	1.8 Percentage of High Risk Pregnancy initial risk assessments completed by week 24 of pregnancy.
Link to Strategic Objective	We nurture and are part of communities that care for each other.
Indicator type:	Local
Data Source	SWIS
Manager Responsible	Mark Inglis, Head of Children's Services and Criminal Justice



#### **Additional Information**

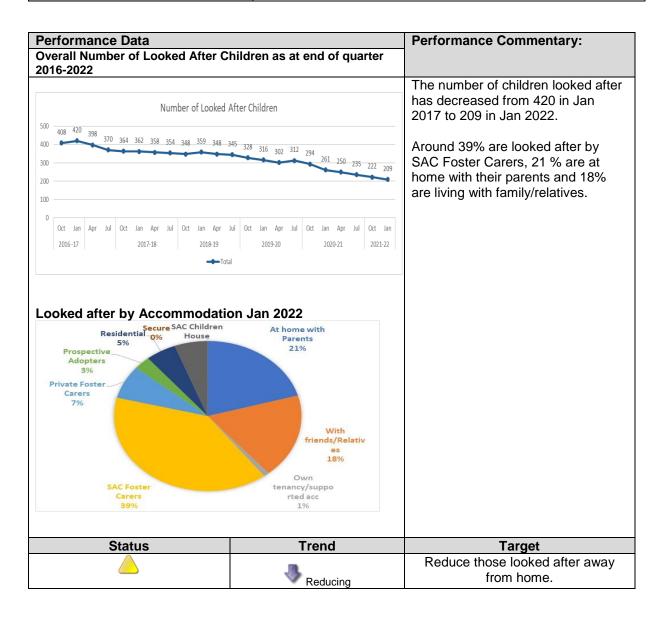
A pregnancy may be deemed high risk if it meets the criteria of one or more of the following circumstances in a household; substance abuse, learning disability, domestic abuse, previous history of child abuse or neglect and serious mental health issue. The Safeguarding Midwife is responsible for collecting information and where it is felt necessary, will refer the unborn child to social services by 22 weeks gestation.

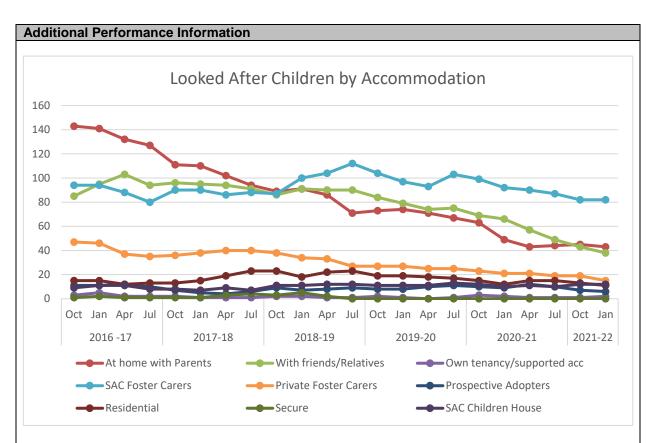
It is also of note that this quarter saw the highest number of unborn children being placed on the Child Protection register since records began in Quarter 4 2016/17.

So not only was this the best performing quarter, but the highest number of unborn children assessed and then placed on the register, at 6.

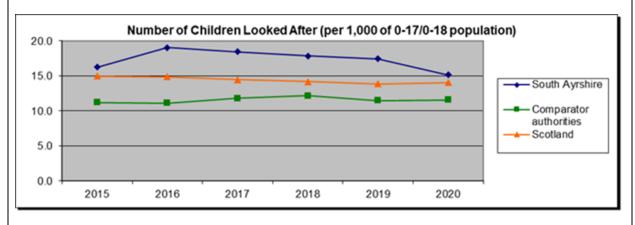
## 2. LOOKED AFTER CHILDREN

Performance Measure and Description	2.1 Number of Children by Looked After as at 31st July
Link to Strategic Objective	We nurture and are part of communities that care for each other.
Indicator type:	National
Data Source	SWIS/Carefirst
Manager Responsible	Mark Inglis, Head of Children's Services and Criminal Justice





South Ayrshire as compared to Scotland and her comparator sights.



The above reflects that South Ayrshire is becoming more in line with the Scottish average for the number of children and young people who are Looked After and Accommodated (LAC) from a high in 2016 to the lowest number per 100,000 in 2020. This reducing trend in seen below in the chart which compares South Ayrshire LAC data, year by year.

South Ayrshire Looked After Children numbers, four year comparison.

Year	Number of Children	Rate per 100,000	% reduction in LAC from 2016
2017	370	18.4	- 4%
2018	355	17.9	- 8%
2019	345	17.4	- 11%
2020	300	15.2	- 22%

#### South Ayrshire Looked After Data as July 2021

There are presently 233 Children who are looked after and accommodated in South Ayrshire in July 2021 and a total of 1153 open cases of all kinds in Children Services.

The means that 80% of South Ayrshire Social Work caseloads are supported on a non-statutory basis and 20% are Looked After and Accommodated.

#### **Reduction in external Out with Authority Placements**

There has also been a significant improvement in the kind of placements that children from South Ayrshire have been placed within over the past three years with a 56% reduction in Out with Authority placements from 2018/19 to 2020/21, from, 86 to 48 at a saving of £2.7 million to the Partnership and Council.

#### **Reduction in Secure Care**

There has also been a reduction in the use of secure placements from 6 in April 2019 to 0 from July 2019 to the present time.

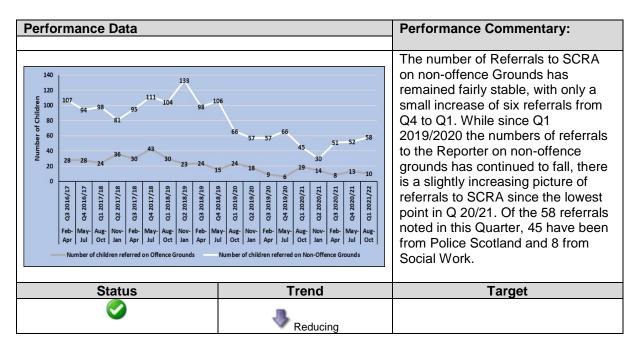
#### **Proof of Early Intervention Approaches?**

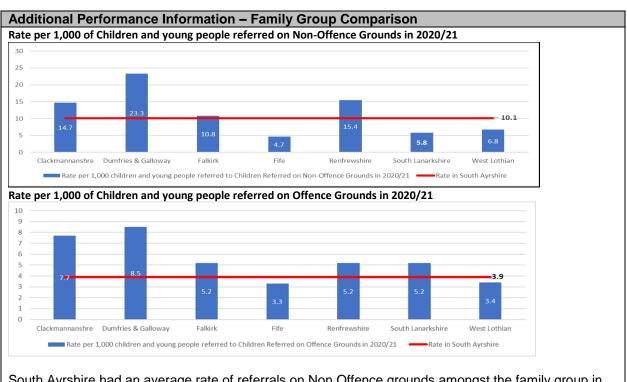
This data could reflect that Early Intervention approaches are working and that we are supporting Children and Families applying the "No Order Principle", where by "The Children (Scotland) Act requires courts and children's hearings to consider whether the making of an order or supervision requirement is likely to bring about a better outcome for the child than making no order."

It is too early to state that South Ayrshire's Early Intervention approaches are having a direct impact on the requirement for more intrusive interventions. However, it does perhaps provide evidence that the South Ayrshire Health and Social Care Partnership are now managing risk more appropriately within the community and within family type care with support. This addresses directly the Care Inspectorates 2016 report into Children Services, which stated; "Too many young people aged 11-15 years were being accommodated away from home". It may also reflect a greater collaboration across partners, particularly with Education and Health to identify risk and work together to support Children and families with the lease intrusive approaches, towards improved outcomes and reduced costs.

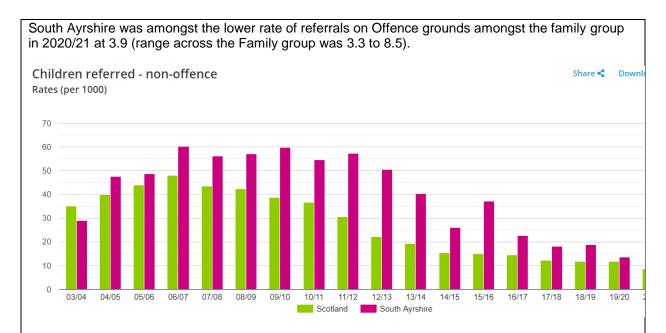
#### 3. CHILDREN'S HEARING SYSTEM

Performance Measure and Description	3.1 No. of children referred on offence or non offence grounds
Link to Strategic Objective	We focus on prevention and tackling inequality.
Indicator type:	National
Data Source	SCRA
Manager Responsible	Mark Inglis, Head of Children's Services and Criminal Justice





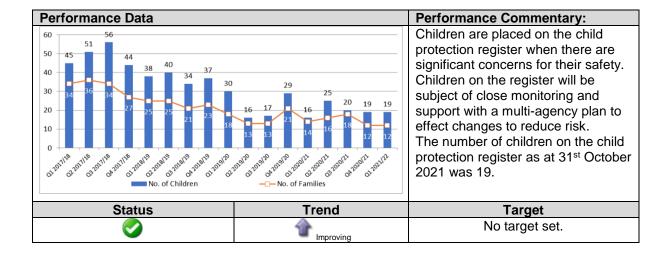
South Ayrshire had an average rate of referrals on Non Offence grounds amongst the family group in 2020/21 at 10.1 (range across the Family group was 4.7 to 22.3).



The above chart reflects annual figures for children referred to the Scottish Children's Reporters Authority and shows that in 19/20, 20/21 South Ayrshire are more in line with the Scottish figure for referrals.

The improved multi agency working and leadership of the CPC in 2020/21 stands in direct contrast to the findings in the 2016 Care Inspectorate report into Children and Young People services, "we were not confident that leaders were working effectively together or . . . the work of the child protection committee was resulting in improvements in the safety and wellbeing of children and young people . . . Too many young people aged 11-15 years were being accommodated away from home."

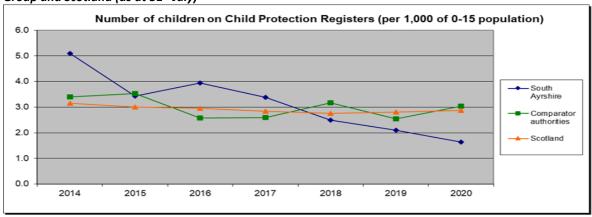
Performance Measure and	4.1 Number of children on the Child Protection Register as at end
Description	of quarter
Link to Strategic Objective	We help to build communities where people are safe.
Indicator type	National
Data Source	SAHSCP Carefirst
Manager Responsible	Mark Inglis, Head of Children's Services and Criminal Justice



#### **Additional Performance Information.**

The chart below shows the South Ayrshire rate of children on the Child Protection Register as at the 31st July 2020 compared to the family group partnerships for benchmarking.

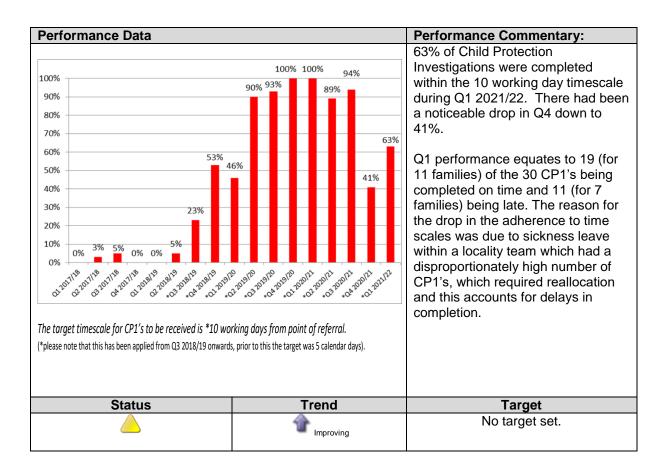
Rate of children per 1000 population aged 0-15 on the Child Protection Register 2014-20 compared to Family Group and Scotland (as at  $31^{st}$  July)



	2015	2016	2017	2018	2019	2020
South Ayrshire	3.4	3.9	3.4	2.5	2.1	1.6
Scotland	3	3	2.9	2.8	2.8	2.9

While it is clear that South Ayrshires number of registered Children is low at a rate of 1.6 per 1,000, it is not the lowest in the family group of comparators authorities. Dumfries and Galloway have a rate of 1.1 per 1,000 children on the register and Scottish Borders and Angus are comparable to South Ayrshire; recording 1.8 per 1,000 and Angus and 1.9 per 1,000.

Performance Measure and Description	4.2 Percentage of CP1's received within target timescale of 10 working days from point of referral
Link to Strategic Objective	We help to build communities where people are safe.
Indicator type:	National and Local
Data Source	SWIS
Manager Responsible	Mark Inglis, Head of Children's Services and Criminal Justice

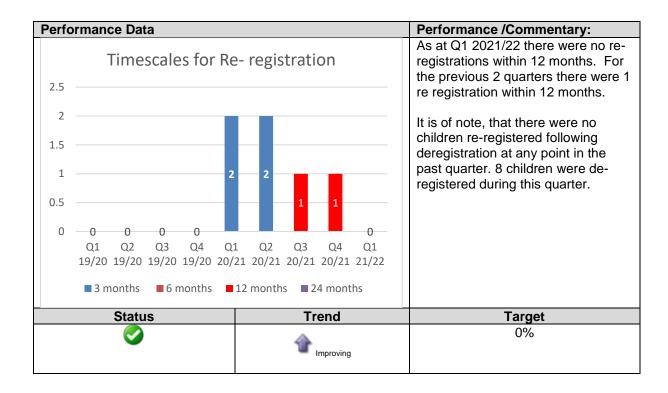


#### **Additional Performance Information.**

This data is scrutinised by the Child Protection Committee. The CPC require to assure themselves that the drop in standards does not indicate that this is a general slide in performance and delivery of commitments, but rather a localised and "in time" event.

Given the Covid pandemic and the impact upon operational delivery and staff's own sickness and wellbeing, perhaps this momentary drop in performance at a time of national pressure is understandable, but given the history around these performance standards, this requires monitoring by the CPC.

Performance Measure and Description	4.3 Number of children who are re-registered on the child protection register within 12 months
Link to Strategic Objective	We help to build communities where people are safe.
Indicator type:	Local
Data Source	Carefirst
Manager Responsible	Mark Inglis, Head of Children's Services and Criminal Justice



## Additional performance information.

Re-registration is an indicator to advise that risk concerns have re-emerged and raises some concern about the child's repeat exposure to potential harm within short timescales. We have continued to reduce the number of children who have been re-registered which indicates that planning and decision making is improving to effectively manage risk.

Performance Measure and	4.4 Children on the Child Protection Register – Percentage
Description	Primary concern identified at registration
Link to Strategic Objective	We help to build communities where people are safe.
Indicator type:	Local
Data Source	Carefirst
Manager Responsible	Mark Inglis, Head of Children's Services and Criminal Justice

Performance D	ata												Performance Commentary:
	Scotland					LOCA	L- South	n Ayrshire					Neglect is the highest risk factor followed by Parental
	As at 31 Jul 2020	Ap r 19	Jul 19	Oct 19	Jan 20	Apr 20	Jul 20	Oct 20	Jan 21	Apr 21	Jul 21	Oct 21	Alcohol misuse and Mental Health problems.
Child Placing Themselves at Risk	3%	6%	5%	3%	0%	2%	3%	0%	0%	0%	0%	5%	
CSE	1%	0%	0%	0%	0%	0%	0%	0%	4%	0%	0%	0%	
Domestic Abuse	42%	24 %	62%	71%	24%	12%	35%	25%	24%	24%	21%	26%	
Emotional Abuse	38%	41 %	5%	13%	12%	14%	48%	38%	28%	32%	21%	5%	
Neglect	41%	44 %	68%	71%	41%	14%	24%	50%	72%	52%	84%	68%	
Non-Engaging Family	23%	27 %	8%	16%	18%	14%	34%	6%	24%	20%	31%	15%	
Parental Alcohol Misuse	22%	6%	19%	19%	35%	6%	31%	25%	20%	16%	36%	52%	
Parental Drug Misuse	30%	21 %	24%	36%	65%	20%	41%	25%	12%	16%	10%	21%	
Parental Mental Health Problems	38%	47 %	65%	61%	59%	14%	38%	38%	44%	40%	47%	42%	
Physical Abuse	6%	21 %	46%	42%	0%	6%	21%	19%	20%	28%	21%	5%	
Sexual Abuse	6%	9%	3%	3%	6%	0%	0%	0%	8%	4%	5%	0%	
Other	17%	24 %	11%	10%	18%	2%	3%	12.5%	8%	4%	31%	42%	
Total <u>Number</u> of Registrations	2654	34	37	31	16	17	29	16	25	20	19	19	
Sta								Trer					Target
N/	′Α							N/A	4				N/A

#### Additional performance information.

Once again neglect remains the highest risk factor that results in a Child being placed upon the Child Protection Register. Although this has reduced from the previous quarter at 68% compared with 84%. It remains consistently high, this is a higher risk for younger children, given that 83% of the children on the Child Protection Register are under five years old, the impact of this neglect for these children is greater than it would be for older children.

Neglect is consistently the most common reason for children and unborn children being placed on the register this year. There are plans to role out further training in the neglect tool kit and also to have mandatory training for HSCP in Wellfare rights to better enable sign posting for those in receipt of benefits, where this could possibly be further maximized.

There is evidence of an improved picture of enabling families to have more access to benefits which they have the right to have.

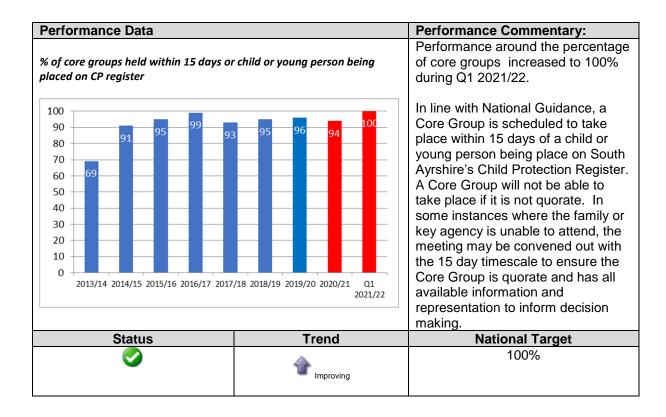
South Ayrshire had a slightly higher proportion of children living in poverty (19.2 per cent) than the Scottish average (18.1 per cent) and its family group (18.8 per cent). South Ayrshire's child poverty levels have increased at a slightly slower rate than the Scottish average from 2014/15 to 2018/19.

There are a range of approached to seek to address this, the below table reflects the number of referrals into South Ayrshire Information and Advice Hub and also the amount of income that has been generated for families over this period from April 2020 to March 2021.

There was a total of **357** families referred and a total verified amount of £1,109,400 for those families, which is a **39% increase** on the previous year when £679,345 was generated. There is also evidence that this is directed to some of our poorest communities in South Ayrshire.

#### 4. CHILD PROTECTIONTECTION

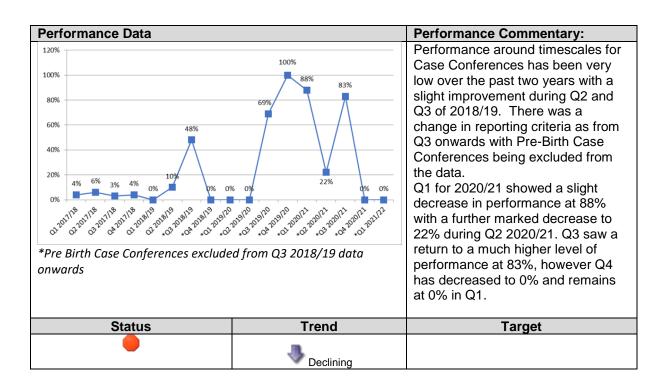
Performance Measure and Description	4.5 Percentage of core groups convened within 15 days.
Link to Strategic Objective	We help to build communities where people are safe.
Indicator type:	National
Data Source	Carefirst
Manager Responsible	Mark Inglis, Head of Children's Services and Criminal Justice



#### Additional performance information.

There is a consistently high standard achieved for this. It reflects good partnership working and the priority that working together to safeguard children subject to Child Protection has across South Ayrshire, Community Planning Partners.

Performance Measure and	4.6 Percentage of Case Conferences convened within target
Description	timescale
Link to Strategic Objective	We help to build communities where people are safe.
Indicator type:	National
Data Source	Carefirst
Manager Responsible	Mark Inglis, Head of Children's Services and Criminal Justice



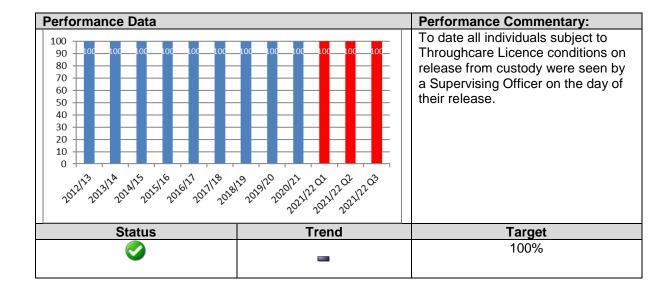
#### Additional performance information.

No Child Protection Case Conferences were convened within the 21 day timescale for this Quarter. This is due to sickness leave of the chair of case conferences. While there are two chairs, the remaining chair was unable to chair all Case Conferences within agreed time scales and attend to other operational duties for Social Work locality teams. This has been resolved and we anticipate a noticeable improvement in Case Conference's being convened within time scales in future quarters.

There are now mitigations being put in place to extend the number of Existing Service Managers who can chair Case Conferences when the others are unable to or unwell.

#### 5. JUSTICE

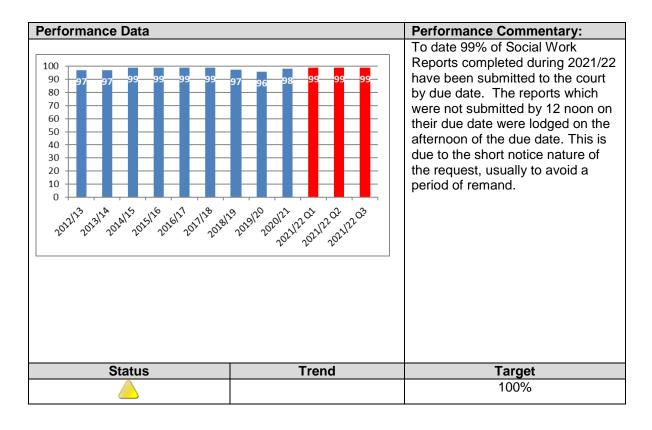
Performance Measure and Description	5.1 Percentage of individuals subject to Throughcare Licence conditions seen by a Supervising Officer within 24 working hours.
Link to Strategic Objective	We focus on prevention and tackling inequality.
Indicator type:	National
Data Source	SAHSCP SWIS
Manager Responsible	Jackie Hamilton, Senior Manager, Children and Justice Services



## **Additional Information**

There continues to be good prioritisation of throughcare work within Justice Services. Good communication is maintained between supervising Social Workers, prison based Social Workers and SPS staff regarding impending release dates and routine involvement in the ICM process assists good planning around the release of prisoners. Additionally, there is a current process from SPS sharing release data weekly which further enhances the preparation and planning for prisoners releases.

Performance Measure and Description	5.2 Percentage of Criminal Justice Social Work Reports submitted to court by due date.
Link to Strategic Objective	We focus on prevention and tackling inequality.
Indicator type:	National
Data Source	SAHSCP SWIS
Manager Responsible	Jackie Hamilton, Senior Manager, Children and Justice Services



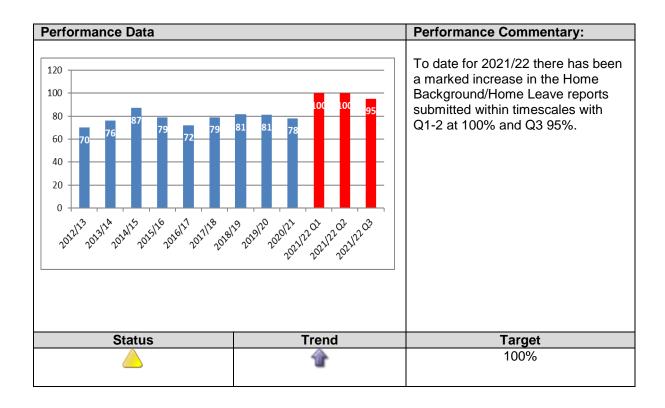
#### **Additional Information**

The CJSWRs that are later than expected are unusual and generally have clear reasons associated with the late submission. A late report from Q2 was allocated to a Social Worker who subsequently was absent due to sick leave. This report was then reallocated to another member of the team who despite the short notice and timescales prioritised this report to avoid the Court requiring a further deferment. While the report was later than expected it avoided the Court undertaking a further deferment.

Other examples indicate very short notice requests from the Court, particularly for custody reports which has led to decisions regarding prioritising the report to avoid the unnecessary extension of custodial remand of the individual and therefore, rather than submit requests to Court to indicate the request has insufficient time, the team have endeavoured to focus on the needs of the Court and the needs of this individuals and complete the report for the requested short notice timescale.

## 5. JUSTICE

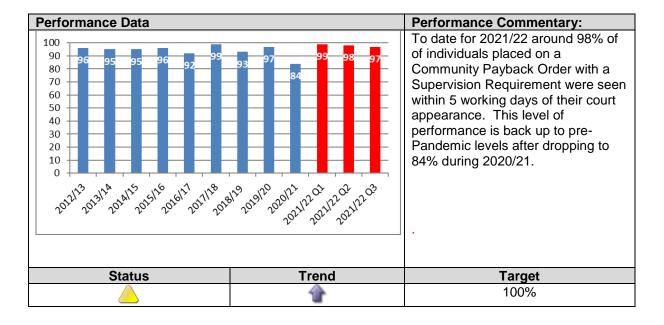
Performance Measure and Description	5.3 Percentage of Home Background/Home Leave Reports submitted within timescales.
Link to Strategic Objective	We focus on prevention and tackling inequality.
Indicator type:	National
Data Source	SAHSCP SWIS
Manager Responsible	Jackie Hamilton, Senior Manager, Children and Justice Services



#### **Additional Information**

Justice staff maintain good relationships with prisons across the country and maintain good communication regarding due dates for home leave and home background reports. The one report late in Q3 was submitted the day after the expected due date as the report writer was awaiting relevant information from the prisoner's family however, it was still submitted within timescales allowing it to be considered in regards to the individual's progression within the prison estate.

Performance Measure and Description	5.4 Percentage of individuals placed on Community Payback Orders with Offender Supervision seen within 5 days of court appearance.
Link to Strategic Objective	We focus on prevention and tackling inequality.
Indicator type:	National
Data Source	SAHSCP SWIS
Manager Responsible	Jackie Hamilton, Senior Manager, Children and Justice Services



#### **Additional Information**

This item relies not only on the service but on relevant service users engaging with mechanisms to support compliance with community orders.

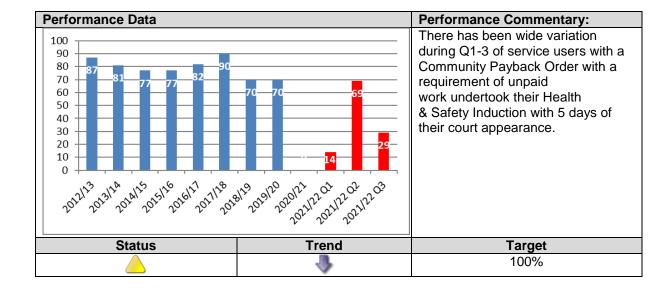
There was one failure in Q1 and this was due to a service user not engaging with their first planned contact.

There was one failure in Q2 and this was due to a service user being unwell and not attending their planned contact.

There were two failures in Q3. The first of these was a service user not engaging with their first planned contact. The subsequent failure was due to the service user not being subject to a post sentence interview at Court prior to leaving Court and not being provided with the relevant appointment for the first contact.

Generally, there is a well-functioning process in that Social Work staff based at Ayr Sheriff Court conduct post sentence interviews with individuals where they provide the individuals with their first appointment and obtain up to date contact details, therefore supporting the engagement with individuals post sentence. However, on occasion a service user leaves the Court building without seeing the member of staff, despite being told by Sheriff Clerk to do this.

Performance Measure and	5.5 Percentage of individuals placed on Community Payback Orders
Description	(unpaid work/other activity) undertaking Health & Safety induction within 5 days of court appearance.
Link to Strategic Objective	We focus on prevention and tackling inequality.
	N. C. A.
Indicator type:	National
Data Source	SAHSCP SWIS
Manager Responsible	Jackie Hamilton, Senior Manager, Children and Justice Services



#### **Additional Information**

Due to Covid restrictions Unpaid Work (UPW) has been subject to multiple restrictions in terms of the numbers of individuals meeting in UPW locations and the suitability of locations with social distancing measures.

UPW and UPW inductions were suspended in most of Q3 and Q4 2020/21 and therefore created a significant backlog of individuals requiring UPW inductions when this resumed in April 2021. This therefore had a direct impact on the number of service users placed on new orders during this quarter who could access UPW inductions.

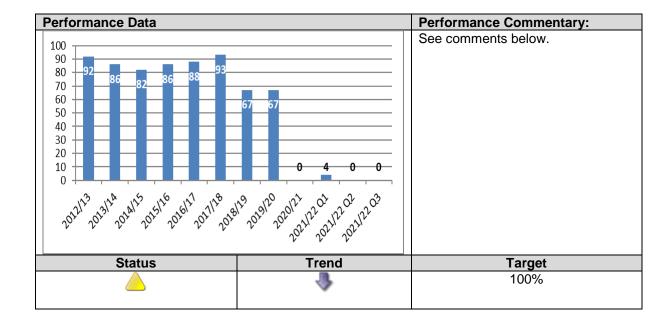
This therefore had a direct impact on the number of service users placed on new orders during quarters 1 and 2, who could access UPW inductions within the expected 5 days.

In Quarter 3 while inductions had again resumed, largely with a focus on those who had been subject to previously imposed Orders, this therefore had an impact on the ability of those subject to new Orders who could access UPW inductions.

In December 2021, UPW inductions were again suspended due to the Omicron variant.

#### 5. JUSTICE

Performance Measure and Description	5.6 Percentage of individuals placed on Community Payback Order (unpaid work/other activity) who attend 1st work appointment within 7 days of court appearance.
Link to Strategic Objective	We focus on prevention and tackling inequality.
Indicator type:	National
Data Source	SAHSCP SWIS
Manager Responsible	Jackie Hamilton, Senior Manager, Children and Justice Services



#### **Additional Information**

In the main, this is in relation to Covid restrictions and UPW being suspended, whilst others were due to employment, ill health, failure to attend as instructed and individuals being in custody.

UPW delivery had been largely suspended for all of quarter 4 and a proportion of quarter 3 in 2020/21. This has therefore meant the service has been less able to progress service users on new Orders as quickly, due to those who received Orders during suspension periods being prioritised for start dates and the associated 'backlog' of UPW Orders.

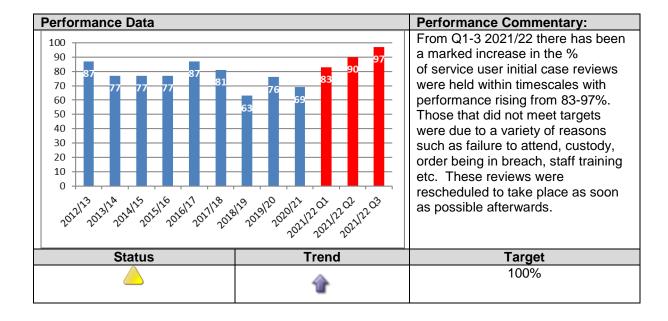
Additionally, covid restrictions have required smaller groups of service users and therefore the ratio of staff to service users has reduced impacting the number of service users who can attend planned sessions.

Furthermore, health and safety has impacted decisions about suitable locations for UPW placements. Locations have had to be sought which allow service users to travel there independently, which also have accessible toilet facilities due to not being able to use usual vans to transport service users.

However, alternative strategies to undertake unpaid work were introduced in Quarter 4 of 2020/21 and have continued to progress, with virtually all service users being provided with at home craft kits they can construct and are giving to charities to sell. This allowed service users to manage some hours during covid restrictions.

#### 5. JUSTICE

Performance Measure and Description	5.7 Percentage of case reviews held within timescales.
Link to Strategic Objective	We focus on prevention and tackling inequality.
Indicator type:	National
Data Source	SAHSCP SWIS
Manager Responsible	Jackie Hamilton, Senior Manager, Children and Justice Services



#### **Additional Information**

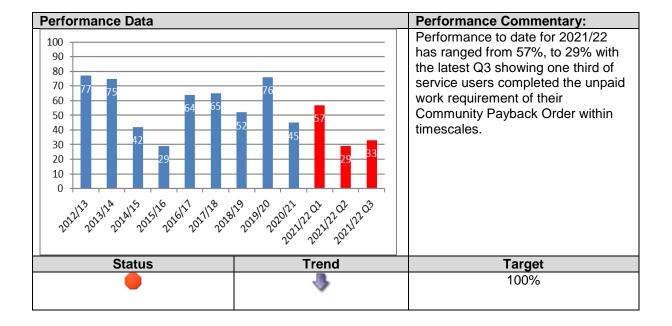
Covid restrictions again played a part in reviews not being undertaken timeously and required the service to change the way reviews were undertaken.

During Q1 and Q2 there was the long-term absence of a Team Leader (responsible for chairing and managing such reviews) requiring this workload to be distributed within the team.

Since this time, an agreement has been reached with Team Leaders that first reviews be prioritised and any delay is agreed by Service Manager in advance, There is a further agreement that admin will monitor reviews due but not submitted within expected timescales, which will be highlighted to the Service Manager for action.

In Q3 2 reviews were not held within the expected timescales. One was due to an admin error and the other due to the individual subject of the review being made the subject of a new Order whilst they were already on an existing Order and a fairly recent review and case management plan being in place.

Performance Measure and Description	5.8 Percentage of Unpaid Work Level 1 Community Payback Orders completed within 3 months timescale (Target End Date)
Link to Strategic Objective	We focus on prevention and tackling inequality.
Indicator type:	National
Data Source	SAHSCP SWIS
Manager Responsible	Jackie Hamilton, Senior Manager, Children and Justice Services



#### **Additional Information**

UPW delivery had been largely suspended for all of quarter 4 and a proportion of quarter 3 in 2020/21. This has therefore meant the service has been less able to progress service users on new Orders (in Q1 2021/22 and beyond) as quickly, due to those who received Orders during suspension periods being prioritised for start dates.

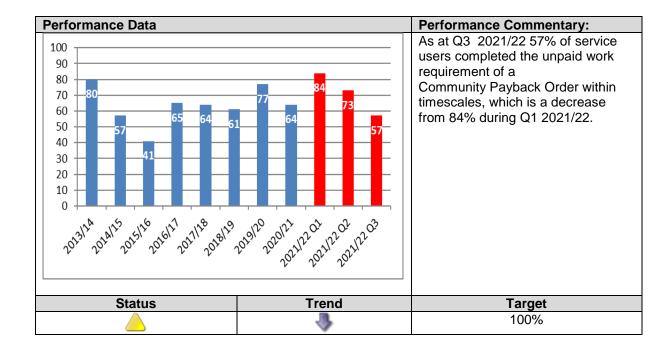
Additionally, covid restrictions have required smaller groups of service users and therefore the ratio of staff to service users has reduced, impacting the number of service users who can attend planned sessions.

Furthermore, health and safety has impacted decisions about suitable locations for UPW placements and for all of Q1, Q2 and Q3 the team were prevented from using vans to transport service users. Locations have had to be sought which allow service users to travel there independently, which also have accessible toilet facilities due to not being able to use usual vans to transport service users.

Additionally, despite efforts to resume unpaid work delivery during Q1 and Q2, there was a further suspension of UPW during Q3 as a consequence of the omicron variant.

#### 5. JUSTICE

Performance Measure and Description	5.9 Percentage of Unpaid Work Level 2 Community Payback Orders completed within 6 months timescale (Target end Date).
Link to Strategic Objective	We focus on prevention and tackling inequality.
Indicator type:	National
Data Source	SAHSCP SWIS
Manager Responsible	Jackie Hamilton, Senior Manager, Children and Justice Services



#### **Additional Information**

As aforementioned, UPW delivery had been largely suspended for all of quarter 4 and a proportion of quarter 3 in 2020/21. This has therefore meant the service has been less able to progress service users on new Orders (in Q1 2021/22 and beyond) as quickly, due to those who received Orders during suspension periods being prioritised for start dates.

Additionally, covid restrictions have required smaller groups of service users and therefore the ratio of staff to service users has reduced impacting the number of service users who can attend planned sessions.

Furthermore, health and safety has impacted decisions about suitable locations for UPW placements and for all of Q1, Q2 and Q3 the team were prevented from using vans to transport service users. Locations have had to be sought which allow service users to travel there independently, which also have accessible toilet facilities due to not being able to use usual vans to transport service users.

Additionally, despite efforts to resume unpaid work delivery during Q1 and Q2, there was a further suspension of UPW during Q3 as a consequence of the omicron variant.