

HSCP Dementia Strategy 2018 – 2023

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1 Prevention					
Action	Assigned To	Due Date	Status	Progress	Notes
DEM 01 Develop referral pathways to existing programmes that may prevent dementia, e.g., alcohol related support, health improvement, diet and exercise and the new social isolation work stream.	Phil White	30-Sep-2019	✓	100%	06-Nov-2019 Referral pathways are now in place for all existing programmes. A wide variety of population health, preventative programmes are in place to support healthier lifestyles and address the determinants of those forms of dementia that are preventable and to arrest the development of symptoms in those that are not including Alcohol Brief Intervention, Weigh to Go, Physical Activity groups, HARP/Invigor8, work on sensory impairment and social isolation and these can be accessed by self referral or through Primary Care routes.
DEM 02 Ensure active linkage between the Dementia Strategy and associated programmes and strategies that may slow down the development of symptoms, for example, through the Sensory Impairment Strategy.	Sharon Hackney	30-Sep-2019	✓	100%	03-Sep-2019 Update provided by Stephen McCutcheon (22.07.19) This work continues and it is integral to the Pan-Ayrshire Strategy also.
					14-Feb-2019 Update provided by Carol Fisher 12.02.2019 The requirements to support all vulnerable people including those with dementia are considered in all plans and programmes being taken forward. We are also working pan-Ayrshire to ensure equity across all the HSCP areas.
DEM 03 Work in partnership with Public Health to provide information and advice in localities to promote good mental health and wellbeing and to promote early intervention when required.	Sharon Hackney	31-Mar-2019	✓	100%	21-May-2019 Update provided by Carol Fisher 02.05.19 Discussed with Lesley Reid. Awareness continues to be raised at Locality Planning Groups as they have Dementia as a priority and are taking things forward within communities.
					06-Feb-2019 Update provided by Stephen McCutcheon 06.02.2019 As part of Locality Groups within South Ayrshire, Public Health have provided information regarding good mental health and early intervention.






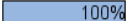
DEM 04 Develop a comprehensive public facing dementia awareness programme	Phil White	30-Sep-2019			18-Feb-2022 There has been significant challenge to delivering training over the past year due to Covid-19 restrictions and staff availability to attend training. A breakdown on the training delivered has been attached to this action on Pentana.
DEM 05 Building on the learning from the national primary care pilot programme, strengthen local pathways from Primary Care to context for diagnosis.	Sharon Hackney	31-Mar-2019			21-May-2019 Update provided by Stephen McCutcheon 02.05.19 Various work ongoing within primary care. Increased referrals from primary care where MHPs are in place. Links are better than previously with people being picked up younger and getting access to appropriate screening and checks.
					14-Feb-2019 Update provided by Carol Fisher 12.02.2019 Significant work is being taken forward in Primary Care with the implementation of the new GP contract and the development of the multi-disciplinary primary care team which includes plans for a Mental Health Practitioner aligned to each practice/cluster.
DEM 06 Dementia training will be given to those working in key areas	Phil White	31-Mar-2020			12-Aug-2021 As per update at Dem 04.
DEM 07 Offer Post-Diagnostic Support to anybody newly diagnosed with dementia in a flexible and iterative way and increase take up of the support offered.	Sharon Hackney	31-Mar-2020			04-Oct-2019 Update provided by Stephen McCutcheon (18.09.19) Increase in uptake continues across CEMHT.
2 Dementia Friendly Environments					
Action	Assigned To	Due Date	Status	Progress	Notes
DEM 08 Continue the work of the Dementia Friendly South Ayrshire Steering Group and develop a linked work-plan to develop co-ordinated activity across the area.	Phil White	31-Mar-2020			24-Feb-2022 Steering Group has continued to meet over the past year to ensure co-ordinated approaches to supporting Dementia Friendly activities across South Ayrshire. Group has also developed a Position Statement tabled at Community Planning meetings to look to future ambitions regarding the work.

DEM 09 Strengthen existing locality-based Dementia Friendly work (in Prestwick and Troon) and develop new activity in Girvan, Maybole, Ayr and elsewhere.	Phil White	31-Mar-2020			24-Feb-2022 Dementia Friendly work continues throughout South Ayrshire with groups focused on work in Troon, Prestwick, Ayr, Maybole and Girvan Life Changes Trust Funding has supported a range of this work along with other funding which has supported development of DF Promenades in Prestwick and, in future, Girvan and Troon. Prestwick has recently secured Life Changes Trust legacy monies (£100k) to establish a Meeting Centre in Prestwick.
DEM 10 Support the work of the South Ayrshire Community Planning Partners to implement actions on Supporting People with Dementia and their Carers within the LOIP.	Phil White	31-Mar-2020			24-Feb-2022 The LOIP summary is attached which provides a summary of Dementia Friendly work in South Ayrshire. The Position Statement tabled through CPP meetings looks to a longer-term approach to support the work
DEM 11 Influence and contribute to other related strategic programmes that might offer support to people with dementia such as Community Led Support, Community Capacity, and local place planning	Phil White	31-Mar-2020			24-Feb-2022 Dementia Friendly work continues to link to wider programmes including Locality Planning (and Participatory Budgeting) and is being considered as the Council, with partners, establishes Place Plans for the whole of South Ayrshire.
DEM 12 Collaborate to ensure that the dementia section on the South Ayrshire LIFE website includes comprehensive dementia friendly information.	Phil White	31-Mar-2019			21-May-2019 Update provided by Phil White 09.05.19 There is a good dementia friendly section on SA Life that continues to be updated.
DEM 13 Explore and utilise learning from the pilot Dementia Friendly Care Home work being developed in East Ayrshire HSCP.	Phil White	30-Sep-2020			24-Feb-2022 No update at present.
DEM 14 We will ensure that our Social Isolation Strategy and Implementation Plan fully considers the needs of people living with dementia and those caring for people with dementia.	Phil White	31-Mar-2019			21-May-2019 Update provided by Phil White 09.05.19 The Social Isolation Strategy has been completed and now at delivery/implementation stage. The strategy does recognise (implicitly) dementia related issues.


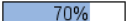
3 Dementia Care in Context






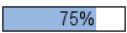

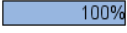


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DEM 15 Make appropriate services available which recognises the different levels and types of need.	Sharon Hackney	31-Mar-2019	✓	 100%	21-May-2019 Update provided by Stephen McCutcheon 02.05.19 No further development regarding ANP, however CEMHT provide diagnosis, treatment and support for people with all levels of need regarding Dementia
DEM 16 Manage services as part of a journey consistent to create a fully integrated and accessible referral pathway for service users (consistent with the Alzheimer Scotland models of care).	Sharon Hackney	31-Mar-2020	✓	 100%	06-Nov-2019 Update provided by Stephen McCutcheon 06.11.2019 Fully integrated pathways across the service.
DEM 17 Provide training and support to improve identification and support for non-typical cases (such as those involving younger onset, or a combination of Learning Disability and Dementia, etc.)	Sharon Hackney	31-Mar-2020	✓	 100%	13-Aug-2021 As per update at DEM 04.
LDSAP1.2.2 Ensure people with learning disabilities who require access to specialist assessment for the diagnosis of dementia or who have a confirmed diagnosis of dementia have access to specialist interventions, where required.	Sandra Rae	31-Dec-2023	✓	 100%	13-Aug-2021 Update provided by Carol Briggs 13.08.2021 The Post Diagnostic recording tool is now active on care partner. The Post Diagnostic pathway is now in use within learning disability services pan Ayrshire. This allows reporting to the Scottish Government. The baseline assessment for people from the age of thirty with Down Syndrome is progressing and discussions have been held between the lead GP for South Ayrshire and Programme Lead – MDT working and service integration, awaiting outcome. Cognitive Stimulation Therapy sessions had been delivered for people with Down Syndrome prior to the situation with Covid-19 and there are currently plans being made to start further groups.
DEM 19 Improve links between community and acute care to ensure peoples wishes are conveyed clearly when moving between settings.	Sharon Hackney	31-Mar-2019	✓	 100%	21-May-2019 Update provided by Stephen McCutcheon 02.05.19 Confident that this is now 100% complete 14-Feb-2019 Update provided by Stephen McCutcheon 14.02.2019 Close links between CMHTE and Hospital Liaison staff have improved communication between acute and community settings. Liaison Staff work closely with staff in the acute setting.

DEM 20 Set high expectations of ourselves and partners in the quality of service delivery by supporting independent providers to meet the standards for Care for Dementia in Scotland.	Phil White	31-Mar-2020			<p>21-May-2019 Update provided by Stephen McCutcheon 02.05.19</p> <p>Care staff offer support and advice to all care homes within the area, however, it is not our responsibility for measure this.</p> <p>Action complete</p> <p>14-Feb-2019 Update provided by Stephen McCutcheon 14.02.2019</p> <p>Care Home Liaison Staff are actively involved in improving the quality of service provided by independent providers.</p>
DEM 21 Incorporate the needs of people with dementia and carers' needs within our Palliative and End of Life Care planning, through Ayrshire wide and local strategic planning on Palliative and End of Life Care.	Rosemary Robertson	31-Mar-2019			<p>03-Sep-2019 Update provided by Rosemary Robertson (31.07.19)</p> <p>This work is 100% complete and the ongoing strategic direction is being supported through Susan Holland, Dementia Nurse Consultant for the 3 Partnerships.</p>
DEM 22 We will work with clinicians and other professionals to improve how we manage delirium and dementia at the point of entry to other services	Sharon Hackney	31-Mar-2021			<p>13-Aug-2021 Update provided by Stephen McCutcheon 13.08.2021</p> <p>Delirium Nurse in post who provides clinical advice and support to Ayr and Crosshouse Hospitals. Ongoing input into clinical acute ward continues via Elderly Mental Health Hospital Liaison Nurses and Consultant.</p>



4 Choice and Options for Support

Action	Assigned To	Due Date	Status	Progress	Notes
DEM 23 Increase opportunities for people with dementia and their families and carers to access Self-Directed Support (SDS)	Steven Kelly	31-Mar-2020			24-Feb-2022 The development of the Resource Allocation System has been paused due to COVID-19 and consideration is being given on taking this forward.




					<p>08-Nov-2019 The Partnership is taking forward the recommendation to phase out the current equivalency calculator model of resource allocation that social care staff use and replace it with a system that permits the allocation of upfront individual budgets, to be used irrespective of which SDS option is chosen.</p> <p>The progress of the RAS Project Team has included developing new screening, assessment and review tools designed to support a focus on personal outcomes and consider the resources that carers provide. Communication has been an ongoing part of the project as has ongoing consultation with a range of stakeholders with feedback informing the work being carried out.</p> <p>The team has developed a designated e-mail AskAboutSelfDirectedSupport-SDS@south-ayrshire.gov.uk and is happy to answer any questions or receive any suggestions. More detailed updates will be provided as the project progresses.</p>
DEM 24 SDS will continue to be offered and explained at every new assessment and review to increase opportunities for individuals to have more choice and control.	Steven Kelly	31-Mar-2019			<p>18-Feb-2019 Update provided by Steven Kelly 18.02.2019</p> <p>SDS is offered at every assessment and review across the partnership. The SDS lead has attended the social work team meeting to promote the take up of SDS with frontline staff. Refresher training is also available for staff who require to familiarise themselves with their statutory role. Team leaders promote the take up of SDS through supervision.</p>
DEM 25 Promote advocacy services to people with dementia in the community, hospital, and residential establishments.	Sharon Hackney	31-Mar-2021			<p>13-Aug-2021 Update provided by Stephen McCutcheon 13.08.2021</p> <p>Promotion of Advocacy services continues via CMHTE to people living with dementia in the community, hospital and residential establishments as well as care homes.</p>
DEM 28 Actively promote Power of Attorney through the national marketing campaign.	Phil White	31-Mar-2020			<p>24-Feb-2022 The national POA Campaign has been actively supported by SA HSCP who are represented on the Steering Group.</p> <p>The Winter 2021/22 campaign has featured in TV, Radio, Social Media and other platforms.</p>
DEM 26 TEC options will be delivered with a focus on supporting people with dementia and their carers to be independent both at home and when accessing their community.	Sharon Hackney	31-Mar-2019			<p>21-May-2019 Update provided by Stephen McCutcheon 02.05.19</p> <p>TEC is an integral part of all assessments</p> <hr/> <p>06-Feb-2019 Update provided by Stephen McCutcheon 06.02.2019</p> <p>Use of TEC continues to be an integral part of the Occupational Therapy assessment provided within CMHTE.</p>
DEM 27 For people with dementia, the Community Mental Health Team will offer access to income maximisation support to ensure that	Sharon Hackney	31-Mar-2019			<p>21-May-2019 Update provided by Stephen McCutcheon 02.05.19</p> <p>People are offered referral to DWP</p>



benefits and entitlements are received.					01-Feb-2019 Update provided by Stephen McCutcheon 29.01.2019 All people with a new diagnosis of dementia are offered a referral to DWP - 30 referrals in last 6 months.
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5 Maintaining Caring Relationships

Action	Assigned To	Due Date	Status	Progress	Notes
DEM 29 The Strategic Lead for the Dementia Strategy will ensure the South Ayrshire Carer's Strategy and Implementation Plan fully addresses the needs of carers of those with dementia.	Phil White	30-Jun-2020		<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	01-Oct-2019 Update provided by Phil White 20.09.2019 The Adult Carers Strategy has been formally approved by the IJB in May 2019 and with a formal launch in June 2019. The comprehensive strategy and linked implementation plan will be an important focus for supporting carers including those related to dementia.
DEM 30 Develop opportunities to enable people living with dementia and their carers to influence local services and support by establishing an engagement forum	Phil White	31-Mar-2020		<div style="width: 25%;"><div style="width: 25%;"></div></div> 25%	24-Feb-2022 No update although Carers Reference Group is in place and can support this work.

6 Protection from Harm

Action	Assigned To	Due Date	Status	Progress	Notes
DEM 31 Case file audits will be carried out regularly to monitor the assessment and management of risk and also highlight areas for continuous service improvement.	Sharon Hackney	31-Mar-2020		<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	13-Aug-2021 Update provided by Stephen McCutcheon 13.08.2021 Case file records are audited in a rolling programme within CMHTE on a 3 monthly basis.
DEM 32 Train our staff to manage risk and protect people from harm	Mark Taylor	31-Mar-2020		<div style="width: 50%;"><div style="width: 50%;"></div></div> 50%	18-Feb-2022 Practice Development Team has developed a Multi-agency Training Calendar and have been delivering face-to-face and virtual Adult Support and Protection training.
DEM 33 Improve the safety of people living with dementia through the 'Keep Safe' programme.	Phil White	31-Mar-2020		<div style="width: 55%;"><div style="width: 55%;"></div></div> 55%	24-Feb-2022 The lead for the Keep Safe scheme is being considered so no update at present.

<p>DEM 34 Continue work with Trading Standards to provide safeguards against mail/phone scams and unscrupulous doorstep callers.</p>	<p>Margaret-Ann Headrick</p>	<p>31-Mar-2020</p>	<p></p>	<p></p>	<p>03-Oct-2019 For the reporting period January to end of June 2019 the main activities that the service was involved in assisting people living with dementia:</p> <p>The Trading Standards service received:</p> <ul style="list-style-type: none"> • 71 referrals received – 12 in the dementia/cognitive impairment category. 59 in the older adult’s category. • 12 call blockers installed • A total of 1131 nuisance / scam calls blocked in that reporting period • 10 People who can be considered as unpaid carers were assisted in this period (7 considered to be caring for a person with dementia). • Various talks given and events participated • New link made with new service in South Ayrshire – mPower, who support and engage with residents who are over 65 and living with long-term conditions, in the promotion of reducing social isolation and loneliness for older vulnerable adults. • Referrals made to Age Scotland Good Day Calls service. • Referrals to Fire Service for a free Home Fire Safety Visit. • Web information on main Trading Standards webpage now up and running. Link: https://www.south-ayrshire.gov.uk/tradingstandards/vulnerable-consumers.aspx • Continue to attend the Older Persons Joint Action Group • Monthly drop-in service continues via VASA’s community hub. • Call blocker maintenance continues and any problems are rectified to provide continuity of service. • The service took part in 15 prevention awareness raising events such as with a bank, Community Council, Falls Prevention Service, supermarkets, library and older people’s community groups. • The service is working on producing two Show Reels with voice over to help those living with dementia, their carers or professionals learn about scams, how to prevent them and who to approach for assistance.
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