

Meeting of South Ayrshire Health and Social Care Partnership	Integration Joint Board	
Held on	21st October 2020	
Agenda Item:	7	
Title:	Care at Home Service Review	
Summary:		
<p>The purpose of this report is to seek approval to initiate a formal review of the South Ayrshire Care at Home and Housing Support Service in line with the South Ayrshire Council Service Review Framework. (Appendix 1)</p>		
Author:	Tim Eltringham, Director of Health & Social Care	
Recommendations:		
<p>It is recommended that the Integration Joint Board:</p> <ul style="list-style-type: none"> i. discuss and approve the commencement of a review of the internal homecare service. 		
Route to meeting:		
<p>This initiation report has not yet been considered by IJB governance meetings.</p>		
Directions:		Implications:
1. No Directions Required	<input checked="" type="checkbox"/>	Financial <input type="checkbox"/>
2. Directions to NHS Ayrshire & Arran	<input type="checkbox"/>	HR <input type="checkbox"/>
3. Directions to South Ayrshire Council	<input type="checkbox"/>	Legal <input type="checkbox"/>
4. Directions to both SAC & NHS	<input type="checkbox"/>	Equalities <input type="checkbox"/>
		Sustainability <input type="checkbox"/>
		Policy <input type="checkbox"/>
		ICT <input type="checkbox"/>

CARE AT HOME SERVICE REVIEW

1. PURPOSE OF REPORT

- 1.1 The purpose of this report is to seek approval to initiate a formal review of the South Ayrshire Care at Home and Housing Support Service in line with the South Ayrshire Council Service Review Framework. (Appendix 1)

2. RECOMMENDATION

2.1 It is recommended that the Integration Joint Board:

- i. discuss and approve the commencement of a review of the internal homecare service.**

3. BACKGROUND INFORMATION

- 3.1 In 2016, a full review of the Care at Home (CAH) Service was conducted. One of the outcomes of the review was to establish a refreshed reablement and telecare service and develop an operational hub model. The provision of the maintenance homecare service was also reviewed and suggested changes included; a revised supervisory staffing establishment and the role of calling up private care transferred from social work to the homecare service. The reablement hub was designed to cover out of hours support including evenings and weekends for the whole service including maintenance care.
- 3.2 In 2019 a paper was put forward and approved by the IJB to establish a stand-alone reablement service with a designated Professional lead. The work to achieve this new model including consultation was commenced in the latter part of 2019 and the beginning of 2020. The Covid-19 pandemic in March halted progress and development albeit the Professional lead for reablement has been appointed and will commence their role on October 12th 2020.
- 3.3 In order to progress with the stand-alone Reablement Service and ensure it can meet the projected expectations of maintaining and improving people's independence, reducing the need for formal care and reducing admissions to hospital, it is necessary to review the internal maintenance care model of CAH service delivery. Among other things, and in line with the South Ayrshire Council Service Review Framework there is a need to consider current service delivery and determine how we can restructure the current maintenance care service to manage out of hours cover independently from the Reablement Hub model. The scope of the review will also consider options for improving both the efficiency and improving the model of service delivery in line with achieving the HSCP's strategic objectives.
- 3.4 Initial consultation has taken place across management and verbally IJB members and Trade Unions representing the staff groups involved have also been consulted with and are supportive of the recommendation for a review.

4. REPORT

- 4.1 The purpose of this review is to identify and evaluate alternative options to deliver our functions as a means of securing efficient and effective CAH services. Consult with our service users, partners, other services and Elected Members to seek their opinions on needs and feedback on the level and quality of service provided. This will help ascertain the need for redesign in the internal CAH maintenance care service to deliver a more efficient service that delivers improved outcomes for individuals who require care and support.
- 4.2 This review will be conducted in line with the S.A.C. review framework (appendix 1)

5. STRATEGIC CONTEXT

- 5.1 The review of care at home services will be undertaken in keeping with the organisation's Strategic Plan and will inform the next version of the Plan, published in April 2021.

6. IMPLICATIONS

6.1 **Financial Implications**

- 6.1.1 There are no immediate financial implications arising directly from the consideration of this report.

6.2 **Human Resource Implications**

- 6.2.1 There are no human resource implications arising directly from the consideration of this report.

6.3 **Legal Implications**

- 6.3.1 There are no legal implications arising from this report.

6.4 **Equalities implications**

- 6.4.1 The proposals in this report allow scrutiny of performance. The report does not involve proposals for policies, strategies, procedures, processes, financial decisions and activities (including service delivery), both new and at review, that affect the Council's communities and employees, therefore an equality impact assessment is not required at this stage.

- 6.4.2 As part of the SAC Review Framework, an equality impact assessment will be conducted at the options appraisal stage of the process.

6.5 **Sustainability implications**

- 6.5.1 This report does not propose or seek approval for a plan, policy, programme or strategy or document otherwise described which could be considered to constitute a plan, programme, policy or strategy.

6.6 Clinical/professional assessment

6.6.1 Advice from the Chief Social Work Officer and others will be sought as the review progresses.

7. CONSULTATION AND PARTNERSHIP WORKING

7.1 There has been no public consultation on the contents of this report.

7.2 Consultation has taken place with Councillor Julie Dettbarn, Portfolio Holder for Adult, Health and Social Care and the contents of this report reflect any feedback provided.

7.3 Consultation has taken place with Trade Unions and the contents of this report reflect any feedback provided.

8. RISK ASSESSMENT

8.1. Risk Implications of Adopting the Recommendations:

There are no risks associated with adopting the recommendations.

8.2. Risk Implications of Rejecting the Recommendations:

Rejecting the recommendations will have a negative impact on the achievement of the following strategic outcomes within the Service and Improvement Plan for South Ayrshire Care at Home and Housing Support Service; “to support people to exercise choice and control in the achievement of their personal outcomes.”

REPORT AUTHOR AND PERSON TO CONTACT

Name: Eddie Gilmartin, Service Manager, Biggart Hospital

Phone number: 01292 665612

Email address: eddie.gilmartin@aapct.scot.nhs.uk

BACKGROUND PAPERS

None.

15.10.2020