

## **APPENDIX D**

### **Adult Services**

#### **Self -Directed Support**

A relaunch of Self Directed Support will be fully implemented during 2020/21. An asset based approach will take account of community based supports, carers support and needs. Following the social care assessment the new resource allocation system will calculate a budget for the individuals' social care needs. Individuals will then be advised of how much money they have to meet their care needs and the various options available to meet these needs.

### **Community Care and Health Services**

#### **Reablement**

South Ayrshire currently has some of the highest delayed discharges of care (community and acute) in Scotland, meaning that people are receiving care in the wrong place or not receiving the support they require, resulting in poorer outcomes and higher costs for the health and social care system. There is an expected increase in older people population of 25-30% by 2030.

Investment in Reablement of £0.415m, will extend the current team by 15FTE Home Carers managed by a Reablement lead to focus on providing a collaborative and extended skill set approach to maximising service users independence. Existing vacant posts will be released to augment the Reablement Service by investment in private sector provision of an equivalent number of hours.

#### **Care at Home Reviews**

Timely reviews of care at home packages are essential to ensure service users and their carers are receiving the right care at the right time to meet their needs. The Carers Act funding allocation will support investment of £0.125m for three Community Care Assistants who will undertake the task of continually reviewing care needs and met the demands of the increase in carers assessment and support plans This will also allow current Community Care Assistants to focus on new demand from community, hospital and rehabilitation teams.

#### **CM2000**

CM2000 is an electronic monitoring and scheduling system for care at home, the purpose of the system is to schedule the care needs of the service user with the staffing availability from the contracted rotas. This enables capacity

to be released in the system by optimising the staff rotas to the location and times of care requirements. This additional capacity will alleviate some of the demand pressures.

### **Responder Service**

Current responder service has limited capacity. The investment is intended to be part year in order to begin to deliver additional capacity within the service.

## **Mental Health and Learning Disabilities**

### **Supported Accommodation Developments**

During 19/20 new supported accommodation was opened in Girvan, this core and cluster development accommodates up to 11 people with learning disabilities. People now have their own tenancies, promoting individual choice, control and independence in a community setting. Further developments this year within Elba Gardens and Main Street both due to open in Spring/Summer 2020 will provide both learning disabilities and mental services with alternative care options to support people to living in their community. Efficiencies will be achieved through sharing support and accommodation and people transferring out of hospital setting accommodation to the community.

## **Children and Families Service Developments**

### **Outwith Authority Placements**

During 19/20 the team made significant improvements in their outwith authority placements by a targeted approach with the Head of Service and Senior and Service Managers actively reviewing all placements on a weekly basis, with clear reporting and accountability built into the approach. This resulted in clearer care planning and movement around case work to ensure that children and young people were in the placement that was right for them and met their needs, and that the cost was proportionate their needs the same time considering this efficiently.

The additionality to the Children and Justice leadership team has enabled a more effective and efficient approach to team management with greater support, enablement and accountability for locality teams.

There has also been the introduction of regular management meetings throughout the service to ensure that the vision for the service is understood and supported at all levels. The use of Carefirst data has enabled teams and

managers to understand the current position, which then provides a clear basis for change and accountability for delivering on that change.

The introduction of the Extended Leadership Team (ELT) meetings which take place quarterly and are attended by; Head of service, Senior Managers, Service Managers, Team Leaders, Quality Assurance and Reviewing Officers, Corporate Parent Lead Officer and members of the Champions board. The ELT enables clearer communication of the vision throughout the whole leadership and the evidence base which underpins the need for change and has resulted in collaborative decision making around the approach to service improvement.

The HSCP are starting the financial year with 19 children in residential care and 31 within residential fostering care. An overall reduction of 11 placements throughout 2019/20 has resulted in a £600k projected underspend from 1<sup>st</sup> of April. A small proportion of this underspend is being used for investment in additional supports such as an additional Speech and Language therapist and a contribution towards Young Person's Drugs and Alcohol worker.

### **Fostering/Kinship Placements**

There has been a similar approach to external foster providers as there has been to Out With Authority placements, with significant progress made in reducing the number of expensive external providers from 40 to 31 over the year 2019/20. The vision for the future is that where Children cannot remain at home with their families, that there are more nurturing family type supports available for Children and less residential away from home provision. The Scottish Care review places support for families at the centre of the review and the need for quality relationships as well as listening more to the voice of the child as key learning point which need to inform service delivery. In the South Ayrshire Health and Social Care Partnership, we are committed to delivering on these recommendations and to not only improve the quality of life and wellbeing for Children and Families, but to do it efficiently, where ever possible.

### **Whole Family, Whole System Approach**

To improve on the work taken place during 19/20, the Council are investing £231k into the HSCP to redesign the service working in collaboration with Education to identify children at risk and in need of protection earlier. This approach will reduce escalation through the care system into expensive out with authority placements, as well as improving outcomes for Children and their families.

## **Signs of Safety**

Signs of Safety is a strengths-based model of practice which has been evaluated as effective in cultural change within Child Care Social Work. The approach provides a consistent framework for children services and through evaluation reflects improvements in:

- the quality of direct social work with children, young people and their families
- partnership work with parents and families that recognises their strengths and uses these as part of any intervention
- the quality of planning to support the safety of children and young people
- the skills and confidence of the social work workforce

## **Cunningham Place**

In keeping with the strategy of reducing the number of Children who are within expensive external provision, it is envisaged that another independent flat will be created within Cunningham place Children's house and the purchase of a Garden Room within the grounds will provide additional capacity for "time out" when a family are in a crisis as and when required, to prevent the use of external respite provision.