

<b>Meeting of South Ayrshire Health and Social Care Partnership</b>	<b>Performance &amp; Audit Committee</b>														
<b>Held on:</b>	<b>30 June 2022</b>														
<b>Agenda Item:</b>	<b>6</b>														
<b>Title:</b>	<b>Digital Strategy 2020 – 2030 update report</b>														
<p><b>Summary:</b></p> <p>The purpose of this report is to provide an update to the Performance and Audit Committee on the implementation on the HSCP Digital Strategy, previously approved at IJB.</p>															
<b>Author:</b>	<b>Danielle Rae – Planning and Performance Coordinator</b>														
<p><b>Recommendations:</b></p> <p><b>It is recommended that the Performance and Audit Committee</b></p> <ul style="list-style-type: none"> <li><b>i. Note the updated action plan attached at Appendix 1 and</b></li> <li><b>ii. provide any comment in relation to this progress.</b></li> </ul>															
<p><b>Route to meeting:</b></p> <p>Progress on strategy reported to the internal HSCP Digital Programme Board on a regular (approx. 2 monthly) basis. Progress report submitted to the Performance &amp; Audit Committee on a six-monthly basis. The last report submitted to the Committee was on 12 November 2021.</p>															
<p><b>Implications:</b></p> <table border="0"> <tr> <td>Financial</td> <td><input type="checkbox"/></td> </tr> <tr> <td>HR</td> <td><input type="checkbox"/></td> </tr> <tr> <td>Legal</td> <td><input type="checkbox"/></td> </tr> <tr> <td>Equalities</td> <td><input type="checkbox"/></td> </tr> <tr> <td>Sustainability</td> <td><input type="checkbox"/></td> </tr> <tr> <td>Policy</td> <td><input type="checkbox"/></td> </tr> <tr> <td>ICT</td> <td><input type="checkbox"/></td> </tr> </table>		Financial	<input type="checkbox"/>	HR	<input type="checkbox"/>	Legal	<input type="checkbox"/>	Equalities	<input type="checkbox"/>	Sustainability	<input type="checkbox"/>	Policy	<input type="checkbox"/>	ICT	<input type="checkbox"/>
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## DIGITAL STRATEGY UPDATE

### 1. PURPOSE OF REPORT

- 1.1 The purpose of this report is to provide an update to the Performance and Audit Committee on the implementation on the HSCP Digital Strategy, previously approved at IJB.

### 2. RECOMMENDATION

- 2.1 **It is recommended that the Performance and Audit Committee**

- i. Note the updated action plan attached at Appendix 1 and**
- ii. provide any comment in relation to this progress.**



### 3. BACKGROUND INFORMATION

- 3.1 At its meeting in [October 2020](#), the South Ayrshire IJB agreed a Digital Strategy for the Health and Social Care Partnership. The Strategy is an important driver of progress and modernisation within the HSCP and having a dedicated HSCP Digital Strategy is an example of good practice within Scotland. The Digital Strategy draws on national policy (including the Scottish Government / COSLA Digital Health and Social Care Strategy) and local circumstances and is overseen internally by the Digital Programme Board, Chaired by the IJB Chief Officer.
- 3.2 This paper provides an update on the progress made against all areas of the Action Plan, in keeping with the IJB's agreement to remit monitoring of delivery to the Performance and Audit Committee.

### 4. REPORT

- 4.1 Since the Digital Strategy was approved by the IJB in October 2020, progress has been made against the majority of actions set out in the associated implementation plan. In keeping with HSCP practice, these actions are monitored using the performance management system (Pentana) and the attached Appendix 1 provides a detailed overview.
- 4.2 Progress has been aided by the appointment of a new ICT Advisor from the Council to the HSCP.
- 4.3 A summary table is provided below:

Status	Number
✓ Completed	0
▶ On target	13
⚠ Showing some concerns	0
● Not on target	0

 Not due to start	1
 Superceded by new action/strategy	1

4.4 The Performance and Audit Committee may wish to note the following highlights, under each of the Strategy's themes: infrastructure; systems; information; services; skills.

#### Infrastructure

4.5 ICT Digital Advisor attended the Partnership's Senior Management Team meeting on 19th May 2022 to provide information and guidance on digital resilience. A guide will be produced for managers to consider when updating their Business Continuity Plans.

4.6 Progress in developing mobile ways of working continues with the deployment of CM2000, the 'Bring Your Own Device' pilot and consideration of lone working systems. The Young Person's Support and Transitions Team are piloting this work with the use of iPads.

#### Systems

4.7 ICT Advisor has begun a fitness-for-purpose assessment on Carefirst in May 2022. This should be concluded by end of July 2022. A report on the findings will be taken to the Directorate Management Team then to the Digital Programme Board. The next fitness-for-purpose assessment will be carried on CM2000.

4.8 The HSCP website is being further developed on an iterative basis to ensure it is service user focused. This requires an intensive piece of work initially and the level of resource required for this is currently being scoped.

#### Information

4.9 Significant improvements mainstreamed into the HSCP's approach to internal comms. Newsletters and other forms of internal comms improved.

4.10 The ICT Advisor and the Child Protection and Adult Protection Lead Officers are ensuring the information on the website will be reviewed as will the process to report concerns.

#### Services

4.11 The business case for the Digital Telehealth and Telecare project has been presented to and agreed by the IJB. The HSCP are now involved with the Digital Office as an 'Early Adopter' HSCP for a shared ARC Technology Solution. The shared ARC Technology Solution is a multi-tenant cloud-based Telecare system.

4.12 With the large majority of the workforce already mobilised and able to work from multiple locations, work is now ongoing via the Council's Future Operating Model workstreams. This will equip staff with devices that are deemed appropriate to the role that they are performing and will ensure that people have to the right type of technology for the execution of their duties.

### Skills

4.13 Continued rollout of M365 and associated training on a phased basis. Training options have been sought for the Directorate Management Team.

## **5. STRATEGIC CONTEXT**

5.1 The HSCP Digital Strategy is fundamental to our work, contributing to a range of strategic outcomes. The successful delivery of the strategy will contribute to the following IJB Strategic Objectives in particular:

- We are an ambitious and effective Partnership
- We are transparent and listen to you

## **6. IMPLICATIONS**

### **6.1 Financial Implications**

6.1.1 There are no specific financial implications arising directly from the consideration of this report.

### **6.2 Human Resource Implications**

6.2.1 There are no specific human resource implications arising directly from the consideration of this report.

### **6.3 Legal Implications**

6.3.1 There are no specific legal implications arising directly from the consideration of this report.

### **6.4 Equalities implications**

6.4.1 The There are no specific equality implications arising directly from the consideration of this report.

### **6.5 Sustainability implications**

6.5.1 There are no sustainability implications arising directly from the consideration of this report.

### **6.6 Clinical/professional assessment**

6.6.1 There is no requirement for a clinical/professional assessment.

## **7. CONSULTATION AND PARTNERSHIP WORKING**

7.1 This report has been prepared in consultation with relevant officers.

## 8. RISK ASSESSMENT

- 8.1. There are no immediate risks associated with the approval of this report. Delivery of the action items set out in the Plan at Appendix 1 will minimise risks to the successful integration of health and social care services in South Ayrshire and lead to effective and collaborative working at all levels – strategic and operational – across the system.

### **REPORT AUTHOR AND PERSON TO CONTACT**

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### **BACKGROUND PAPERS**

[Digital Strategy 2020-2023](#)

09.06.2022