

Meeting of South Ayrshire Health and Social Care Partnership	Performance & Audit Committee
Held on	1st November 2022
Agenda Item:	6
Title:	Adult and Older People Service Improvement Plan
Summary: This report accompanies the Adult and Older People Service Improvement Plan and summarises the engagement and development process, key improvement priorities and reporting arrangements.	
Author:	Billy McClean, Head of Community Health and Care Services
Recommendations: It is recommended that the Performance and Audit Committee <ul style="list-style-type: none"> i. Note the plan ii. Note the priorities iii. Agree the reporting arrangements 	
Route to meeting: Community Health and Care Driving Change Directorate Management Team	
Implications:	
Financial	<input type="checkbox"/>
HR	<input type="checkbox"/>
Legal	<input type="checkbox"/>
Equalities	<input type="checkbox"/>
Sustainability	<input type="checkbox"/>
Policy	<input type="checkbox"/>
ICT	<input type="checkbox"/>

ADULT & OLDER PEOPLES SERVICE PLAN UPDATE

1. PURPOSE OF REPORT

1.1 This report accompanies the Adult and Older People Service Improvement Plan and summarises the engagement and development process, key improvement priorities and reporting arrangements.

2. RECOMMENDATION

2.1 It is recommended that the Performance and Audit Committee

- i. Note the plan**
- ii. Note the priorities**
- iii. Agree the reporting arrangements**

3. BACKGROUND INFORMATION

3.1 The attached Adult and Older People's Improvement Plan is the latest Service Level Plan within Community Health and Care Services to be updated. It follows the updated Learning Disability Strategy which was published in the Summer of 2022 and precedes the development of the Mental Health Strategy which will be published in Autumn 2023.

3.2 An Adult and Older People Service Improvement Plan was developed in 2019 following a period of extensive engagement with service users, staff, third sector and private sector partners, other NHS and South Ayrshire Council Departments and others. The Plan should have been published in February 2020 but the Covid Pandemic meant that it was not formally published.

3.3 Despite not being published, the plan did form the basis of improvement activity during 2019-2022 with significant improvements such as the redesigns of the Reablement Service, Care at Home, Responder Service, Community Nursing and Adult Social Work Review all being completed or significantly progressed during this period.

3.4 In 2022 we undertook a review of the Service Improvement Plan through a light touch engagement of service users, staff and partners to ensure that any completed actions were removed, any emergent actions (especially considering the impact of Covid) were added and that it continued to align to the newly published IJB Strategic Plan and National Framework.

4. REPORT

4.1 The plan sets out the strategic context and our commitment and continued move towards Teams Around the Locality and our emphasis on prevention and early intervention.

- 4.2 The plan itself (page 19 onwards) is a live document that will be updated as work progresses and sets out the priorities for improvement.
- 4.3 There are 33 areas for improvement; 15 priority areas with a focus to see significant activity or improvement over a 6 month period (highlighted yellow) and 4 of these are priorities to be reported to PAC (highlighted pink).
- 4.4 The four areas identified to be reported through PAC in six months time are 1) Care at Home Review 2) Early Stages of Frailty Work (Ahead of the Curve) 3) Moderate Frailty Management in Primary Care (Ahead of the Curve) 4) Reablement Redesign.
- 4.5 Progress against the whole plan will be directed by the Community Health and Care Driving Change Group and overseen by DMT.

5. STRATEGIC CONTEXT

- 5.1 The Adult and Older People Plan sets out the priorities for change that help to deliver on the objectives of the Strategic Plan.

6. IMPLICATIONS

6.1 Financial Implications

- 6.1.1 There will be financial implications for each project that will be, or already have been considered separately.

6.2 Human Resource Implications

- 6.2.1 There will be HR implications for each project that will be, or already have been considered separately.

6.3 Legal Implications

- 6.3.1 There may be financial implications for each project that will be, or already have been considered separately.

6.4 Equalities implications

- 6.4.1 There may be Equalities implications for each project that will be, or already have been considered separately.

6.5 Sustainability implications

- 6.5.1 There may be sustainability implications for each project that will be, or already have been considered separately.

6.6 Clinical/professional assessment

- 6.6.1 The professional leads are all active participants on the Driving Change Group and have contributed to the development of this Service Improvement Plan.

7. CONSULTATION AND PARTNERSHIP WORKING

- 7.1 This has been shared with partnership colleagues and has been out to staff for consultation.

8. RISK ASSESSMENT

- 8.1. There are no immediate risks associated with this report, however there are operational risks that may prevent some of the priorities from being delivered (workforce, premises etc.). These risks are recorded in the Community Health and Care Operational Risk Register and relevant risks are escalated to the IJB Strategic Risk Register.

REPORT AUTHOR AND PERSON TO CONTACT

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BACKGROUND PAPERS

None.

28.10.22