

Meeting of South Ayrshire Health and Social Care Partnership	Performance & Audit Committee
Held on:	19th April 2023
Agenda Item:	6
Title:	Digital Strategy update report
Summary:	
<p>The purpose of this report is to provide an update to the Performance and Audit Committee on the implementation on the HSCP Digital Strategy, previously approved at IJB.</p>	
Author:	Thomas Griffin – Digital Programme Manager
Recommendations:	
<p>It is recommended that the Performance and Audit Committee</p> <ul style="list-style-type: none"> i. Note the updated action plan attached at Appendix 1 and ii. provide any comment in relation to this progress. 	
Route to meeting:	
<p>Progress on strategy reported to the internal HSCP Digital Programme Board on a regular (approx. 2 monthly) basis. Progress report submitted to the Performance & Audit Committee on a six-monthly basis. The last report submitted to the Committee was in June 2022.</p>	
Implications:	
Financial	<input type="checkbox"/>
HR	<input type="checkbox"/>
Legal	<input type="checkbox"/>
Equalities	<input type="checkbox"/>
Sustainability	<input type="checkbox"/>
Policy	<input type="checkbox"/>
ICT	<input type="checkbox"/>

DIGITAL STRATEGY UPDATE

1. PURPOSE OF REPORT

- 1.1 The purpose of this report is to provide an update to the Performance and Audit Committee on the implementation of the HSCP Digital Strategy, previously approved at IJB.

2. RECOMMENDATION

- 2.1 **It is recommended that the Performance and Audit Committee**

- i. **Note the updated action plan attached at Appendix 1 and**
- ii. **Provide any comment in relation to this progress.**

3. BACKGROUND INFORMATION

At IJB meeting in [October 2020](#), the South Ayrshire IJB agreed a Digital Strategy for the Health and Social Care Partnership. The Strategy is an important driver of progress and modernisation within the HSCP and having a dedicated HSCP Digital Strategy is an example of good practice within Scotland. The Digital Strategy draws on national policy (including the Scottish Government / COSLA Digital Health and Social Care Strategy) and local circumstances and is overseen internally by the Digital Programme Board, Chaired by the IJB Chief Officer.

- 3.1 This paper provides an update on the progress made against all areas of the Action Plan, in keeping with the IJB's agreement to remit monitoring of delivery to the Performance and Audit Committee.



4. REPORT

- 4.1 Since the Digital Strategy was approved by the IJB in October 2020, progress has been made against the majority of actions set out in the associated implementation plan. In keeping with HSCP practice, these actions are monitored using the performance management system (Pentana) and the attached Appendix 1 provides a detailed overview.

- 4.2 Progress has been aided by the appointment of a new ICT Advisor from the Council to the HSCP.

- 4.3 A summary table is provided below:

Status	Number
✓ Completed	14
▶ On target	1
⚠ Showing some concerns	0
● Not on target	1

 Not due to start	0
 Superseded by new action/strategy	7

- 4.4 The Performance and Audit Committee may wish to note the following highlights, under each of the strategy's themes: infrastructure; systems; information; services; skills.

Infrastructure

- 4.5 Progress is ongoing with M365 Teams connect in order to enable presence management with partner organisations. This will also ensure we can share information securely.

Systems

- 4.6 A fit-for-purpose assessment was completed for CareFirst and resulted that this should be replaced. The Council have rejected funding for this, and a business case is being created in order to apply for funding directly from the HSCP itself.
- 4.7 The HSCP website is being further developed on an iterative basis to ensure it is service user focused. This requires an intensive piece of work initially and the level of resource required for this is currently being scoped.

Information

- 4.8 Significant improvements mainstreamed into the HSCP's approach to internal comms. Newsletters and other forms of internal comms improved. The Core has been identified as additional outlet in order to allow NHS staff access to latest news, policies and procedures.

Services

- 4.9 The Telecare project is underway although there are significant delays due to devices being ordered by multiple councils.

Skills

- 4.10 Continued rollout of M365 and associated training on a phased basis. Training was provided to the DMT in order to make best use of M365.

5. STRATEGIC CONTEXT

- 5.1 The HSCP Digital Strategy is fundamental to our work, contributing to a range of strategic outcomes. The successful delivery of the strategy will contribute to the following IJB Strategic Objectives in particular:

- We are an ambitious and effective Partnership
- We are transparent and listen to you

6. IMPLICATIONS

6.1 Financial Implications

6.1.1 There are no specific financial implications arising directly from the consideration of this report.

6.2 Human Resource Implications

6.2.1 There are no specific human resource implications arising directly from the consideration of this report.

6.3 Legal Implications

6.3.1 There are no specific legal implications arising directly from the consideration of this report.

6.4 Equalities implications

6.4.1 The There are no specific equality implications arising directly from the consideration of this report.

6.5 Sustainability implications

6.5.1 There are no sustainability implications arising directly from the consideration of this report.

6.6 Clinical/professional assessment

6.6.1 There is no requirement for a clinical/professional assessment.

7. CONSULTATION AND PARTNERSHIP WORKING

7.1 This report has been prepared in consultation with relevant officers.

8. RISK ASSESSMENT

8.1. There are no immediate risks associated with the approval of this report. Delivery of the action items set out in the Plan at Appendix 1 will minimise risks to the successful integration of health and social care services in South Ayrshire and lead to effective and collaborative working at all levels – strategic and operational – across the system.

REPORT AUTHOR AND PERSON TO CONTACT

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BACKGROUND PAPERS

[Digital Strategy 2020-2023](#)

10/04/2023