

Agenda Item:  Title: Getting it Right for Everyone Update  Summary:  The purpose of this report is to provide SPAG members with an update on the Getting it Right for Everyone (GIRFE) initiative and South Ayrshire pathfinder activity.  Author: Phil White, Partnership Facilitator  Recommendations: It is recommended that the SPAG members note the update regarding GIRFE and the scope of the South Ayrshire pathfinder work.  Route to meeting: A report was presented to SPAG on 20th December 2022 and then on 21st February 2023. These reports provides and update on activity and the scope of the South Ayrshire pathfinder.  Directions: 1. No Directions Required 2. Directions to NHS Ayrshire & Arran    Implications:   HR	Meeting of South Ayrshire Health and Social Care Partnership	Strategic P	lanning Advisory Group (SPAG)		
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# **GETTING IT RIGHT FOR EVERYONE (GIRFE)**

# 1. PURPOSE OF REPORT

1.1 The purpose of this report is to provide SPAG members with an update on the Getting it Right for Everyone (GIRFE) initiative and South Ayrshire pathfinder activity.

# 2. **RECOMMENDATION**

- 2.1 It is recommended that the Strategic Planning Advisory Group:
  - i. note the update regarding the scope of the GIRFE pathfinder work.

## 3. BACKGROUND INFORMATION

- 3.1 As reported at the previous SPAG meeting South Ayrshire, alongside East Ayrshire, Orkney, Angus, Edinburgh, East Renfrewshire, Fife, Argyll and Bute, Aberdeenshire and North Lanarkshire have all been selected to be a Getting it Right for Everyone (GIRFE) pathfinder. The focus for the South Ayrshire pathfinder has been agreed as older people with a particular reference to frailty.
- 3.2 GIRFE is defined as 'a multi-agency approach of support and services from young adulthood to end of life care.' GIRFE will help define the adult's journey through individualised support and services and will respect the role that everyone involved has in providing support planning and support. Too often, adults and their families are excluded from assessment and support processes by complex bureaucracy. GIRFE is about providing a more personalised way to access help and support when it is needed placing the person at the centre of decisions that affect them to achieve the best outcomes, with a joined-up, coherent and consistent multi-agency approach regardless of the support needed at any stage of life.

## 3.3 The GIRFE principles:

- **Is focused on individual care needs** (it ensures that every person is empowered and involved in multi-disciplinary decision making and the support available to them).
- Is based on an understanding of the physical and mental well-being of individuals in their current situation (it adopts a holistic approach to ensure that individual needs are taken into account and that appropriate support is provided while acknowledging that a person's needs will vary over time).
- **Is based on early intervention** (it aims to ensure individual needs are identified, and appropriate support provided, as early as possible).
- Requires joined-up working/information sharing (it is about individual people and the services that they require being enabled to work together in a coordinated way to meet specific needs and improve their wellbeing).



- **Is based on a human rights approach** (it is about ensuring that both the standards and the principles of human rights are integrated into policymaking as well as the day to day running of organisations).
- 3.4 The GIRFE approach is supported nationally by a Scottish Government unit with support from the officers of the Chief Medical Officer, Chief Nurse, Chief AHP Adviser and Chief Social Work Adviser.
- 3.5 The national GIRFE team includes representation from Scottish Government Design Team and uses 'design principles' to support the development of the work

## 4. REPORT

- 4.1 The Partnership has an ambition to empower our communities to start well, live well and age well. The proposed approach to deliver this ambition will be achieved through more joined-up working across a range of both statutory, healthcare and voluntary services, with integrated hubs as a focal point for people accessing these wellbeing services. People will be able to receive information and advice alongside assessment, treatment and a wide range of support all under one roof (internally known as a 'Team Around the Locality' model of care and support).
- 4.2 The GIRFE approach resonates well with the Partnership's ambition to deliver more personalised, coordinated care in localities through a 'Team Around the Locality' approach.
- 4.3 The local GIRFE pathfinder site has been identified as the Troon and the villages, which already has an extensive history of successful community partnership working. Work has already taken place to develop localised thinking on 'Team Around the Locality' and scope how this ambition can be achieved and successfully implemented.
- 4.4 The GIRFE pathfinder has presented an opportunity undertake a small 'Test of Change' and work with people in Troon and the villages, staff and partners to:
  - i. decide how 'Team Around the Locality' should look, feel and work
  - ii. hear thoughts and views on how we should plan and roll out 'Team Around the Locality'
  - iii. talk though individuals' experiences / interactions with health and social care (via journey mapping)
- 4.5 A GIRFE Short Life Working Group (SLWG), chaired by Billy McClean (Head of Community Health and Care Services) is progressing this programme of work with representation from the Chief Officer, Partnership Facilitator, Chief Finance Officer, Clinical Director, Occupational Therapy Lead, Chief Executive Officer of VASA and Senior Managers from Nursing, Children's Health, Care and Justice Service and Planning, Performance and Commissioning.



- 4.6 The South Ayrshire GIRFE 'project team' continues to contribute to national learning and sharing of good practice where the Partnership's work on frailty has been particularly well received.
- 4.7 There continues to be regular meetings between the national GIRFE team and the South Ayrshire team to discuss the approach, monitor progress and explore how national expertise can be best utilised.
- 4.8 Reports on progress made to deliver on pathfinder activity will be presented to relevant forums, including a progress update to SPAG in June 2023.

# 5. STRATEGIC CONTEXT

- 5.1 The GIRFE approach resonates well with many of South Ayrshire's Strategic Objectives including, the need to develop an Ageing Well Strategy.
- 5.2 The GIRFE approach will support the following Strategic Objective:
  - i. We work together to give you the right care in the right place

## 6. IMPLICATIONS

## 6.1 Financial Implications

6.1.1 No implications

# 6.2 Human Resource Implications

6.2.1 No implications

# 6.3 Legal Implications

6.3.1 No implications

# 6.4 Equalities implications

6.4.1 Equalities implications will be taken into consideration as part of planning the pathfinder activity. It is proposed that a full equality impact assessment will be undertaken for each Team Around the Locality area.

# 6.5 Sustainability implications

6.5.1 No implications

## 6.6 Clinical/professional assessment

6.6.1 No implications

## 7. CONSULTATION AND PARTNERSHIP WORKING

7.1 The SLWG are working with the Scottish Government (via a Design School process) to develop and deliver an engagement plan for the GIRFE pathfinder.

# 8. RISK ASSESSMENT

8.1. Low risk



## REPORT AUTHOR AND PERSON TO CONTACT

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## **BACKGROUND PAPERS**

Report to SPAG on 20<sup>th</sup> December 2022 on Getting it Right for Everyone <a href="https://hscp.south-ayrshire.gov.uk/media/7413/06-ltem-6-GIRFE-SPAG-2022-12-20/pdf/06">https://hscp.south-ayrshire.gov.uk/media/7413/06-ltem-6-GIRFE-SPAG-2022-12-20/pdf/06</a>. Item 6 -

GIRFE SPAG 2022 12 20.pdf?m=638067308115500000

Report to SPAG on 21<sup>st</sup> February 2023 on Getting it Right for Everyone https://hscp.south-ayrshire.gov.uk/media/7866/5-GIRFE-Progress/pdf/5. GIRFE Progress.pdf?m=638125689195470000