

Meeting of South Ayrshire Health and Social Care Partnership	Integration Joint Board	
Held on:	17th May 2023	
Agenda Item:	4	
Title:	Chief Officer's Update Report	
Summary:		
<p>This report provides an update to the South Ayrshire Integration Joint Board on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note. Topics covered in this report include:</p> <ul style="list-style-type: none"> a) Staff awards b) South Ayrshire Wellbeing Pledge Showcase c) Quality Assurance d) Scottish Improvement Leaders Course e) Health Improvement Scotland 'Focus on Frailty' Conference 		
Author:	Tim Eltringham, Chief Officer	
It is recommended that the Integration Joint Board:		
<ul style="list-style-type: none"> i. Considers the content of this report and offer any reflections 		
Route to meeting:		
Report for IJB only.		
Directions:		Implications:
1. No Directions Required <input checked="" type="checkbox"/>		Financial <input type="checkbox"/>
2. Directions to NHS Ayrshire & Arran <input type="checkbox"/>		HR <input type="checkbox"/>
3. Directions to South Ayrshire Council <input type="checkbox"/>		Legal <input type="checkbox"/>
4. Directions to both SAC & NHS <input type="checkbox"/>		Equalities <input type="checkbox"/>
		Sustainability <input type="checkbox"/>
		Policy <input checked="" type="checkbox"/>
		ICT <input type="checkbox"/>

CHIEF OFFICER'S UPDATE REPORT

1. PURPOSE OF REPORT

1.1 This report provides an update to the South Ayrshire Integration Joint Board on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note. Topics covered in this report include:

- a) **Staff awards**
- b) **South Ayrshire Wellbeing Pledge Showcase**
- c) **Quality Assurance**
- d) **Scottish Improvement Leaders Course**
- e) **Health Improvement Scotland 'Focus on Frailty' Conference**

2. RECOMMENDATION

2.1 **It is recommended that the Integration Joint Board:**

- i. Considers the content of this report and offers any reflections**

3. REPORT

3.1 **Staff awards** – The HSCP has again had a number of individuals and teams recognised in both South Ayrshire Council The Outstanding People Awards (TOPA) and the NHS staff recognition awards. We are awaiting the outcome of the finalist winners for TOPA at the ceremony later in the year. The HSCP welcome and congratulate the staff and teams for their continued commitment and celebrate their success and recognition for their contribution to the service. A fully inclusive list of the award winners will be drawn up after the finalists have been chosen.

3.2 **South Ayrshire Wellbeing Pledge Showcase** - Along with the above noted staff awards, the HSCP have a planned 'Showcase' event which is taking place on the 2nd of June 2023 (12 - 3.30pm) - at Ayr University Campus. This event has attracted a range of participants across all areas. This event is an opportunity to showcase some of the amazing work being done throughout South Ayrshire to help our communities to Start Well, Live Well and Age well. Along with market stalls there will be breakout room and a final presentation to attendees. As well as teams from within the HSCP, and Locality Planning there will be representation from Community groups as well as Third and Independent sector organisations.

3.3 **Quality Assurance** - South Ayrshire Health and Social Care Partnership's Framework for Quality Improvement was approved in September 2022 and describes the Partnership's desire to embed a culture which empowers our workforce to deliver quality services through continuous improvement. In FY2022/23, the initial focus has been on empowering

our workforce to strive for quality within their services; with an overall aim to improve staff knowledge of quality improvement (QI) and confidence in using QI tools to 75%, as determined by an annual Partnership wide survey undertaken annually each September.

In pursuit of this we have focussed on building QI capacity/ capability through tiered training designed to meet the needs of all staff, based on their role and level of involvement in improvement work. The baseline QI Survey undertaken in September 2022 evidenced that, in those who responded, confidence and competence in using QI was 35%; and that 55% were involved in QI activity. To build improvement capacity and capability within our workforce, mandatory (Foundation Level) training was introduced for all staff in February 2023, with a June 2023 compliance target of 90-100%.

These learning resources should provide a helpful introduction to quality improvement and widely used improvement methods which in turn will support staff to develop team plans using self-evaluation to identify areas for improvement, as well as providing the knowledge and tools needed to participate in improvement projects at team level. In addition, 41 staff have completed AAIFS (Practitioner Level) training in FY2022/23, resulting in positive improvements being made through 38 QI projects delivered as part of their training. This training will continue to be rolled out in FY2023/24 with a further 40 staff expected to complete their Practitioner Level training before the end of 2023.

The expectation is that all staff undertaking Practitioner Level training will continue to undertake further improvement work post AAIFS graduation.

Access to national training is limited due to availability of spaces and as such we will also be trialling a Certificate in Team Coaching to allow us to 'grow our own' mentors to support staff who are at an earlier stage of their QI learning journey. Further work will be progressed in FY2023/24, to ensure that we continue to promote QI across our workforce; that our training supports both our aim, and other improvements needed to create our desired culture; and to put in place an infrastructure to support/ empower our workforce with QI in other ways.

3.4 Scottish Improvement Leaders Course (ScIL) – In addition to the Quality Improvement AAIF programme, staff have also been encouraged and supported to access national (Lead Level) training with 4 staff successfully securing places on Cohort 45 of the Scottish Improvement Leader (ScIL) Programme, due to commence in June 2023. This will further enhance knowledge and awareness, improve skills and confidence to use quality framework tools and implementation on a practical level.

3.5 Health Improvement Scotland 'Focus on Frailty' – Health Improvement Scotland Frailty programme invited applications from HSCP's during March and April this year. Participants to the programme are expected to gain the following benefits:

- Increased capacity and capability to apply quality improvement methodology with access to national data analysts.
- access to QI expertise to support testing and implementing scaling as well as further training and development opportunities.

Applicants will be informed of their success later in May.

Health Improvement Scotland has requested that South Ayrshire HSCP attend their Annual Frailty conference on 31st May, to lead a workshop and front the panel discussion.

South Ayrshire HSCP also submitted a Poster Presentation for the Ahead of the Curve Work at the NES event promoting the activity and raising awareness to improve aging well.

REPORT AUTHOR AND PERSON TO CONTACT

Name: Sheila Tyeson – Senior Manager (Planning, Performance & Commissioning)

Phone number: 01292 612429

Email address: sheila.tyeson@south-ayrshire.gov.uk

15th May 2023