
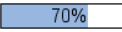


HSCP Dementia Strategy 2018 – 2023

Generated on: 23 May 2023



1 Prevention					
Action	Assigned To	Due Date	Status	Progress	Notes
DEM 01 Develop referral pathways to existing programmes that may prevent dementia, e.g. alcohol related support, health improvement, diet and exercise and the new social isolation work stream.	Phil White	30-Sep-2019	Completed	100%	12-May-2023 Referral pathways continue to be in place for all existing programmes.
					06-Nov-2019 Referral pathways are now in place for all existing programmes. A wide variety of population health, preventative programmes are in place to support healthier lifestyles and address the determinants of those forms of dementia that are preventable and to arrest the development of symptoms in those that are not including Alcohol Brief Intervention, Weigh to Go, Physical Activity groups, HARP/Invigor8, work on sensory impairment and social isolation and these can be accessed by self referral or through Primary Care routes.
					21-May-2019 Update provided by Stephen McCutcheon 02.05.19
					Social Isolation Group led by Steven Kelly. This is not only dementia focused
					21-May-2019 Update provided by Carol Fisher 02.05.19
					Various things ongoing within the work of the ADP.
01-Feb-2019 Update provided by Jim Baird 29.01.2019					
The activity schedule for South Ayrshire includes reference to walking groups, walking football, golf, Lingo Flamingo and community reminiscence sessions, playing its part in the 'social prescribing' drive that will assist with prevention.					
DEM 02 Ensure active linkage between the Dementia Strategy and associated programmes and strategies that may slow down the development of symptoms, for example, through the Sensory Impairment Strategy.	Carol Fisher	30-Sep-2019	Carried Forward to new Council/Strategic Plan	100%	12-May-2023 This work continues and it is integral to the Pan-Ayrshire Strategy.
					03-Sep-2019 Update provided by Stephen McCutcheon (22.07.19)
					This work continues and it is integral to the Pan-Ayrshire Strategy also.
					14-Feb-2019 Update provided by Carol Fisher 12.02.2019
The requirements to support all vulnerable people including those with dementia are considered in all plans and programmes being taken forward. We are also working pan-Ayrshire to ensure equity across all the HSCP areas.					

DEM 03 Work in partnership with Public Health to provide information and advice in localities to promote good mental health and wellbeing and to promote early intervention when required.	Carol Fisher	31-Mar-2019	Carried Forward to new Council/Strategic Plan	 100%	<p>12-May-2023 Awareness continues to be raised at Locality Planning Groups as they continue to have Dementia as a priority and are taking things forward within communities.</p> <p>21-May-2019 Update provided by Carol Fisher 02.05.19</p> <p>Discussed with Lesley Reid. Awareness continues to be raised at Locality Planning Groups as they have Dementia as a priority and are taking things forward within communities.</p> <p>06-Feb-2019 Update provided by Stephen McCutcheon 06.02.2019</p> <p>As part of Locality Groups within South Ayrshire, Public Health have provided information regarding good mental health and early intervention.</p>
DEM 04 Develop a comprehensive public facing dementia awareness programme	Phil White	30-Sep-2019	Carried Forward to new Council/Strategic Plan	 70%	<p>14-Dec-2022 Completed as per attached e-mail</p> <p>18-Feb-2022 There has been significant challenge to delivering training over the past year due to Covid-19 restrictions and staff availability to attend training. A breakdown on the training delivered has been attached to this action on Pentana.</p> <p>12-Aug-2021 Training since January 2021:</p> <p>No training provided by trainer in communities due to Covid-19 restrictions.</p> <p>In line with commitments 17 and 19 of "The dementia and Covid-19 national action plan to continue to support recovery for people with dementia and their carers" (2020); NHS Ayrshire and Arran will continue to support the ongoing implementation of the revised 2021 Promoting Excellence Training Framework.</p> <p>5x 2 day skilled level face to face sessions with capacity for 30 staff have been provided for SAC social care staff. 12 staff attended.</p> <p>1 care home in Ayr managed to provide a safe training venue for their staff to attend face to face training. 4 staff completed at informed level of training and 25 at skilled level of training.</p> <p>Healthcare staff from Biggart, Ayr and Girvan hospitals are able to attend sessions in health premises through health eESS system.</p> <p>Timetables continue to be scheduled for training to care staff at informed and skilled level for health, care homes and social care staff for 2021. However Covid 19 health and safety restrictions has impacted on the capacity and availability to deliver training in safe way. Also with pressures on services; training delivery depended on staff being released to attend.</p> <p>Bitesize training sessions continue to be available for staff to attend through Microsoft</p>

				<p>teams. These are topic specific. 50 people have attended various sessions since commencing last year. Again this is impacted on staff being released to connect to sessions, confidence on using Microsoft teams and IT support.</p> <p>NHS Ayrshire and arran have developed a "Dementia: post diagnostic support" app which informs those with dementia, carers and staff information about national and local support and education about dementia.</p> <p>05-Feb-2020 Update provided by Rachael MacLeod (Jan 2020)</p> <p>Summary of Dementia Training and Activity (Aug-Dec 2019)</p> <p><u>Ageing Suit Training</u></p> <ul style="list-style-type: none"> • <i>Ageing suit training</i> delivered at various venues throughout South Ayrshire, including Malin Court, Hillcrest, John Pollock Centre and to Health Coaches. <i>Total number of attendees - 30</i> <p><u>Adhoc Extras</u></p> <ul style="list-style-type: none"> • <i>Bespoke Team Training</i> at V&A Team. <i>Total number of attendees - 10.</i> • <i>Bespoke Dementia Update</i> at Crossroads. <i>Total number of attendees - 32</i> • <i>Bespoke Update with Ageing Suit</i> at Active8 Team. <i>Total number of attendees - 9</i> <p><u>Promoting Excellence Training (Pan-Ayrshire)</u></p> <ul style="list-style-type: none"> • <i>Informed Level Training</i> to Health and Social Care / Ayr Curling Coaches / St Columa Church / Person Centred Team. <i>Total number of attendees - 48</i> • <i>Skilled Level Training</i> to Health and Care Homes and Private Sectors / Crossroads Group. <i>Total number of attendees - 92</i> • <i>2 Day Skilled Level Training</i> to SAC. <i>Total number of attendees - 34</i> • <i>Expert Level Training</i> to Health. <i>Total number of attendees - 9</i> <p><u>Other Activity</u></p> <ul style="list-style-type: none"> • Attending events and training provided by NES as part of Dementia Improvement Specialist Lead Group and Dementia Champions Group. • Carer Academy dates • Environmental Audit support at EACH - various areas. • Attendance at Scottish Mental Health Nurse Awards in Glasgow
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				<ul style="list-style-type: none"> • Facilitation and presenting at the Life Changes Trust Pan Ayrshire Event • Environmental Audits - endoscope and Station 10, Ayr Hospital • DFP Work - hotel, relaxed curling and dementia friendly promenade
				<p>03-Sep-2019 Update provided by Rachael MacLeod (03.07.19)</p> <p>Summary of Dementia Training and Activity (Jan-Jun 2019)</p> <p><u>Ageing Suit Training</u></p> <ul style="list-style-type: none"> • <i>Ageing suit training</i> delivered at various venues throughout SA (including Malin Court, Maidens / SAC Troon Office / Creggan Bahn, Ayr. <i>Total number of attendances - 35</i> <p><u>Adhoc Extras</u></p> <ul style="list-style-type: none"> • <i>Stress and Distress sessions</i> at the Hospice. <i>Total number of attendances - 10</i> • <i>Dementia Awareness</i> at Carrick Centre (Volunteers and Community) / Dental Nurse Training. <i>Total number of attendances - 80</i> • <i>Stall</i> about Training provision at SAC International Event. <i>Total number of attendances - 15</i> • <i>Poster Provision</i> at Cohort 9 Dementia Champions Graduation <p><u>Promoting Excellence Training (Pan-Ayrshire)</u></p> <ul style="list-style-type: none"> • <i>Informed Level Training</i> to Health and Social Care / Fire and Rescue Service / Ayrshire Colleges / Carlton Hotel / St Leonard's Church, Ayr / Ambulance Staff / Football Memories Group, Ayr / Dietetic Staff Group. <i>Total number of attendances - 125</i> • <i>Skilled Level Training</i> to Health & Care Homes and Private Sectors / Creggan Bahn, Ayr / SAC. <i>Total number of attendances - 127</i> <p><u>Other Activities</u></p> <ul style="list-style-type: none"> • Attending Dementia Friendly Prestwick Meetings and activities which includes work at Carlton Hotel regarding Dementia Friendly Room. • Attending events and training provided by NES as part of Dementia Improvement Specialist Lead Group and Dementia Champions Group. • Meeting with other groups to enhance training delivery and set up bespoke programmes. • Meetings with other services to work on projects to enhance the care delivery and

				<p>reduce risks for those with dementia.</p> <ul style="list-style-type: none"> • Arranging activities for Dementia Awareness Week 2019. • Provide support at Delirium Conference - 4th March 2019. • Attended Dementia Champions Graduation - poster presentation - 13th March 2019. • Attended local group for the International Forum on Quality and Safety in Healthcare Experience Visit to Ayrshire at the Parkstone Hotel in Prestwick - 27th March 2019. • Environmental Audit for SAC at Troon Hall due to people with dementia attending events there - 2nd April 2019. • Environmental Audit for SAC at Carrick Centre, Maybole due to people with dementia using the premises for day care - 1st May 2019. • Attendance at Playlist for Life Training to further develop this with staff in Acute settings. • Carlton Hotel Dementia Hotel Room open day - 23rd May 2019. • Attendance at Carers Academy dates. • Attendance at Carers Support Events and presenting about the Carers Academy.
				<p>21-May-2019 Update provided by Carol Fisher 02.05.19</p> <p>Action on track. There are a whole raft of things that relate to this.</p>
				<p>01-Feb-2019 Update provided by Jim Baird 29.01.2019</p> <p>Our promotion of the Dementia Friends training and awareness-raising through the Dementia Friendly Communities feeds into this. Alzheimer Scotland happy to facilitate further DFCs to add to Prestwick and Troon. Work in place with Girvan Town Team.</p>
				<p>01-Feb-2019 Update provided by Phil White 01.02.2019</p> <p>Dementia Friendly Steering Group in place to lead more public facing dementia work.</p>
				<p>22-Jan-2019 Update provided by Rachael MacLeod 16.01.19</p> <p>Various training/awareness provided from July - December 2018:</p> <ul style="list-style-type: none"> • Talk on Promoting Excellence Training at AHP Strategy Event • Training presence for new carers at SADSA • Talks on ageing suit and stress/distress at Hospice • Update on current situation at Football Memories Group • Dementia Awareness with NHS volunteers • Review of Promoting Excellence Framework at NES Focus Group

					<ul style="list-style-type: none"> • Attendance at SA HSCP Steering Group • Attendance at Dementia Friendly Prestwick Meetings and Activities (which includes environmental audits and work at Carlton Hotel) • Attendance at Events provided by NES (as part of Dementia Improvement Specialist Lead Group and Dementia Champions Group) • Attendance at other PDP Events for information gathering and sharing • Meeting with other groups to enhance training delivery and set up bespoke programmes • Meetings with other services to work on projects to enhance the care delivery and reduce risks for those with dementia.
DEM 05 Building on the learning from the national primary care pilot programme, strengthen local pathways from Primary Care to context for diagnosis.	Carol Fisher	31-Mar-2019	Carried Forward to new Council/Strategic Plan	100%	<p>12-May-2023 Various work continues within primary care. Increased referrals from primary care where MHPs are in place. Links are better than previously with people being picked up younger and getting access to appropriate screening and checks.</p> <p>21-May-2019 Update provided by Stephen McCutcheon 02.05.19</p> <p>Various work ongoing within primary care. Increased referrals from primary care where MHPs are in place. Links are better than previously with people being picked up younger and getting access to appropriate screening and checks.</p> <p>14-Feb-2019 Update provided by Carol Fisher 12.02.2019</p> <p>Significant work is being taken forward in Primary Care with the implementation of the new GP contract and the development of the multi-disciplinary primary care team which includes plans for a Mental Health Practitioner aligned to each practice/cluster.</p>
DEM 06 Dementia training will be given to those working in key areas	Phil White	31-Mar-2020	Carried Forward to new Council/Strategic Plan	100%	<p>12-May-2023 Dementia Training continues to be given to those working in key areas.</p> <p>12-Aug-2021 As per update at Dem 04.</p> <p>05-Feb-2020 Update provided by Rachael MacLeod (Jan 2020)</p> <p>As per update at DEM04</p> <p>03-Sep-2019 Update provided by Rachael MacLeod (03.07.19)</p> <p>As per update at DEM04</p> <p>01-Feb-2019 Update provided by Phil White 01.02.2019</p> <p>Dementia training activity taking place through:</p> <ul style="list-style-type: none"> • NHS Dementia Trainer (for example, training for faith communities, Maybole LPG)

				<ul style="list-style-type: none"> • Alzheimer Scotland • Local arrangements (e.g. Troon and Prestwick Dementia Friendly Groups are sharing a small staff resource through their fund raising to support local training) • Some negotiation re use of the UWS dementia drama/dance piece
				<p>22-Jan-2019 Update provided by Rachael MacLeod 16.01.19</p> <p>Training provided as per below from July - December 2018:</p> <ul style="list-style-type: none"> • Informed Level Training provided to HSCP staff groups • Two day skilled level training provided to SAC staff groups • Ageing Suit Training provided to SAC staff groups and Hospice staff <p>Forthcoming activity for 2019 will build on 2018 including the training timetables which are now in place for informed and skilled level of the Promoting Excellence Dementia training and arranged ageing suit training sessions.</p>
DEM 07 Offer Post-Diagnostic Support to anybody newly diagnosed with dementia in a flexible and iterative way and increase take up of the support offered.	Carol Fisher	31-Mar-2020	Carried Forward to new Council/Strategic Plan	<p>12-May-2023 All newly diagnosed within CMHTE continue to be offered PDS and attendance at CST groups. Update provided by S McCutcheon</p> <p>04-Oct-2019 Update provided by Stephen McCutcheon (18.09.19)</p> <p>Increase in uptake continues across CEMHT.</p> <p>03-Sep-2019 Update provided by Stephen McCutcheon (22.07.19)</p> <p>New SA Dementia Advisor in situ and working closely with CEMHT. Uptake of PDS has increased.</p> <p>21-May-2019 Update provided by Stephen McCutcheon 02.05.19</p> <p>New SA Dementia Advisor role will help with this via closer working with the CEMHT</p> <p>18-Feb-2019 Update provided by Jim Baird 29.01.2019</p> <p>Alzheimer's Scotland's Dementia Advisor can be part of this pathway, supporting CMHT.</p> <p>01-Feb-2019 Update provided by Stephen McCutcheon 29.01.2019</p> <p>PDS offered to all newly diagnosed dementia patients - 77 in last 6 months (Jul-Dec 18). Only 1 declined.</p>


2 Dementia Friendly Environments

Action	Assigned To	Due Date	Status	Progress	Notes
DEM 08 Continue the work of the Dementia Friendly South Ayrshire Steering Group and develop a linked work-plan to develop co-ordinated activity across the area.	Phil White	31-Mar-2020	Completed	60%	<p>14-Dec-2022 Completed as per attached e-mail</p> <p>24-Feb-2022 Steering Group has continued to meet over the past year to ensure co-ordinated approaches to supporting Dementia Friendly activities across South Ayrshire.</p> <p>Group has also developed a Position Statement tabled at Community Planning meetings to look to future ambitions regarding the work.</p> <p>13-Aug-2021 Update provided by Phil White 13.08.2021</p> <p>The Steering Group has continued to meet regularly over the past year providing an opportunity for sharing locality and thematic Dementia Friendly work across South Ayrshire.</p> <p>01-Oct-2019 Update provided by Phil White 20.09.19</p> <p>A significant amount of locality and thematically based 'dementia friendly' activity is now in place and developing strongly. A recent summary Local Outcome Improvement Plan report set out this comprehensively. The Steering Group continues to attempt to co-ordinate activity and to identify common challenges (such as training, volunteer support)</p> <p>A new post hosted within SADSAs will provide further capacity to develop and grow the activities and the volunteer base to develop the work. The Steering Group will also support an Ayrshire-wide Life Changes Trust Dementia Conference in November 2019 which will be linked to the launch of new local funding opportunities.</p> <p>03-Sep-2019 Update provided by Phil White (26.07.19)</p> <p>There is growing work in all localities linked to Dementia Friendly Communities, for example:</p> <p><u>Troon and Villages</u></p> <ul style="list-style-type: none"> Steering Group continues to oversee a range of local activities such as Local Businesses training (13 businesses trained), Relaxed Golf is now firmly established, the Allotment and Howf project, Activities linked to new drop-in cafe (The Haven). The Dementia Friendly Awareness Week had a large Tea Dance at Walker Halls jointly linked to Dementia Friendly Troon, Prestwick and Lochwinnoch. <p><u>Prestwick and Villages</u></p> <ul style="list-style-type: none"> In Prestwick there is a strong foundation of work including the Relaxed Cinema, the Dementia Friendly Walk (now with accreditation jointly with McMillan), Training and

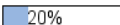

				<p>engagement with local groups.</p> <ul style="list-style-type: none"> • In March, the Group welcomed delegates from across the world from IHI Conference in Glasgow. • The Group successfully bid to make Prestwick the first Dementia Friendly Promenade in Scotland and consultation work has been taking place to support this • The Group linked with Friends of Broadway and had a special local dementia friendly film showing linked to the Prestwick Golf Club and with the Director, Jason Connery present. • Group considering its next priorities. <p><u>Ayr N and S and Villages</u></p> <ul style="list-style-type: none"> • In Ayr there was active work linked to Newmarket Street, Marks and Spencer and Ayr Central Mall. Also Templeton House re cinema and putting and Belleisle relaxed golf. <p><u>Maybole and Villages</u></p> <ul style="list-style-type: none"> • Significant training sessions had taken place which have been the basis for the establishment of group leading the work which is planning a set of local initiatives. • Work on dementia was taking place with Carrick Academy • Carrick Centre was now looking at ways to become more dementia friendly <p><u>Girvan and Villages</u></p> <ul style="list-style-type: none"> • Town Team members progressing their 10 priority action areas identified following needs assessment and these include awareness raising and training, Relaxed Golf, new drop-in at Town House. • There is also a whole range of work emerging linked to Leisure Services, Libraries, AUFA and the Gaiety. <p>The HSCP is funding a post located in Alzheimer Scotland to co-ordinate and develop the SA programme linked to Dementia Friendly Communities.</p> <hr/> <p>21-May-2019 Update provided by Phil White 09.05.19</p> <p>Summary of activity:</p> <ul style="list-style-type: none"> • Girvan - dementia work being progressed through Town Team Group with 10 local action areas in various state of progress • Maybole - at earlier stage but some training has taken place, group has formed to lead work and various activities are being planned.
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					<p>• Ayr - main work has been linked to Newmarket Street, Marks and Spencer and Ayr Central Mall.</p> <p>01-Feb-2019 Update from Jim Baird 29.01.2019</p> <p>Alzheimer Scotland will introduce a Volunteer Co-ordinator to the region, and that individual will work specifically on befriending projects that will ensure PWD can access local facilities and groups.</p> <p>01-Feb-2019 Update provided by Phil White 01.02.2019</p> <p>Local Dementia Friendly work is growing, for example:</p> <ul style="list-style-type: none"> • Now action plan in Girvan, • Beginnings of activity in Maybole and Ayr Town Centre <p>Much of this is related to public awareness</p> <p>22-Jan-2019 Update provided by Phil White - Nov 2018</p> <p>Dementia Friendly Steering Group ongoing</p>
<p>DEM 09 Strengthen existing locality based Dementia Friendly work (in Prestwick and Troon) and develop new activity in Girvan, Maybole, Ayr and elsewhere.</p>	<p>Phil White</p>	<p>31-Mar-2020</p>	<p>Completed</p>	<p>50%</p>	<p>14-Dec-2022 Completed as per attached e-mail</p> <p>24-Feb-2022 Dementia Friendly work continues throughout South Ayrshire with groups focused on work in Troon, Prestwick, Ayr, Maybole and Girvan</p> <p>Life Changes Trust Funding has supported a range of this work along with other funding which has supported development of DF Promenades in Prestwick and, in future, Girvan and Troon.</p> <p>Prestwick has recently secured Life Changes Trust legacy monies (£100k) to establish a Meeting Centre in Prestwick.</p> <p>13-Aug-2021 Update provided by Phil White 13.08.2021</p> <p>Dementia Friendly work has continued, albeit, in limited ways throughout the pandemic.</p> <p>DF Prestwick has continued to provide Bags of Support for local people, has reinstated the DF Prestwick walk in the DF Promenade and is in the process of developing planning for a Meeting Place (using its Life Changes Trust grant to support development process)</p> <p>Dementia Friendly Ayr is now constituted and has used its Life Changes Trust grant to employ a development worker who has carried initial awareness raising and training.</p>

					<p>Work in Girvan has led to the award of funding to support DF Promenade/Beach in Girvan learning from the Prestwick work.</p> <p>01-Oct-2019 Update provided by Phil White 20.09.2019</p> <p>As stated in DEM 08 above.</p> <p>There is a significant and growing programme of activity to support people living with Dementia and their Carers and this has recently been summarised in a Local Outcome Improvement Plan report to the Community Planning Partnership.</p> <p>04-Feb-2019 Update provided by Jim Baird 28.01.2019</p> <p>As at DEM08, Alzheimer Scotland represented on each current Dementia Friendly Community, and this has allowed dementia friendly activities and groups to flourish. Template for a Dementia Friendly Community is now well established and Alzheimer Scotland can advice on how new towns can adopt.</p> <p>01-Feb-2019 Update provided by Phil White 01.02.2019</p> <p>Strong programmes in place in Prestwick and Troon and co-operation between two groups to share resources and some activity.</p> <p>Girvan - following consultation and research work in Girvan, group leading on work has developed 10 local dementia friendly workstreams</p> <p>Maybole - wider training to take place in February/March. LPG taking leadership role to ensure better co-ordination of existing and new activity. Carrick Centre looking to establish Dementia Friendly cinema, in liaison with Prestwick DFT re this.</p> <p>Ayr - initial engagement work re Newmarket Street, Ayr Central Shopping Centre (including audit work and Marks & Spencers.</p>
DEM 10 Support the work of the South Ayrshire Community Planning Partners to implement actions on Supporting People with Dementia and their Carers within the LOIP.	Phil White	31-Mar-2020	Carried Forward to new Council/Strategic Plan		<p>12-May-2023 Ongoing action - The LOIP report for the previous year sets out a range of community based work that continues to support people living with dementia and their Carers.</p> <p>09-May-2023 The LOIP report for the previous year sets out a range of community based work that supports people living with dementia and their carers</p> <p>24-Feb-2022 The LOIP summary is attached which provides a summary of Dementia Friendly work in South Ayrshire. The Position Statement tabled through CPP meetings looks to a longer term approach to support the work</p> <p>13-Aug-2021 Update provided by Phil White 13.08.2021</p>

					<p>Dementia Friendly work across South Ayrshire has continued to be a LOIP priority and a new LOIP report for SG is currently being drafted. The work will also feature at the Community Planning conference in November. The work reports into the Communities and Population Health Strategic Delivery Partnership.</p> <p>01-Oct-2019 Update provided by Phil White 20.09.2019</p> <p>Work continues with Community Planning Partners. Trading Standards (with funding from Life Changes Trust) are now reporting the impact of their work on stopping targeting of scams for people with dementia at national conference.</p> <p>New CPP Communities and Population Health Strategic Delivery Partnership now formally agreed by CPP Board and with initial workshop in 1st October to look at the linkages between linked programmes including dementia friendly work.</p> <p>21-May-2019 Update provided by Phil White 09.05.19</p> <ul style="list-style-type: none"> • Ownership re dementia work now with Community Planning Partners as LOIP priority • Police Scotland and Scottish Fire and Rescue already significantly involved in work • Council - Planning Department beginning to consider how they build in dementia friendly planning to the formal planning process • Good engagement from Trading Standards, Libraries, Leisure Services and Housing • New Communities and Population Health CPP Delivery Group will act as main context for strategic thinking including on dementia friendly work <p>19-Feb-2019 Update provided by Carol Fisher 19.02.2019</p> <p>We are working with CPP to ensure there is a consistency across both the work of the CPP and the implementation of the Dementia Strategy.</p>
DEM 11 Influence and contribute to other related strategic programmes that might offer support to people with dementia such as Community Led Support, Community Capacity, and local place planning	Phil White	31-Mar-2020	Completed		<p>14-Dec-2022 Completed as per attached e-mail</p> <p>24-Feb-2022 Dementia Friendly work continues to link to wider programmes including Locality Planning (and Participatory Budgeting) and is being considered as the Council, with partners, establishes Place Plans for the whole of South Ayrshire.</p> <p>13-Aug-2021 Update provided by Phil White 13.08.2021</p> <p>Whilst there has been some degree of limitation throughout the Covid period, related work has supported dementia work to some degree, for example, local Small Grants in localities.</p> <p>13-Aug-2021 Update provided by Phil White 24.11.2020</p> <p>The Dementia Friendly work has continued to report into the CPP Strategic Delivery</p>

					<p>Partnership – Communities and Population Health to ensure good linkage with linked programmes such as Community Led Support/Community Capacity/Locality Planning/Social Isolation.</p> <p>01-Oct-2019 Update provided by Phil White 20.09.2019</p> <p>Community Led Support has recently updated its related workplan and is developing new front doors, new recording methods, new marketing, and new evaluation framework. New front doors, e.g. Biggart Better Health Hub and Troon (Haven Cafe) will have strong link to dementia support.</p> <p>Recent Place Planning activity in Troon will include some perspectives on dementia related work.</p> <p>Beginning of Ayrshire-wide Compassionate Communities approach (through Truacanta programme) will support, among others, people living with dementia and carers through community based activities</p> <p>21-May-2019 Update provided by Phil White 09.05.19</p> <p>Other HSCP Strategies and Key Work Programmes (including Community Led Support) continue to ensure that dementia is considered.</p> <p>New related work being developed re Compassionate Communities, Social Isolation, Recovery, etc.</p> <p>04-Feb-2019 Update provided by Jim Baird 28.01.2019</p> <p>Alzheimer Scotland local area profile for South Ayrshire will form the basis for conversations that include PWD at the centre. Each profile focuses on areas of strength and for improvement and Alzheimer Scotland would anticipate challenging IJB on the latter.</p> <p>01-Feb-2019 Update provided by Phil White 01.02.2019</p> <p>This is visible in some of the related development work and in related strategies/plans but at an early stage</p>
DEM 12 Collaborate to ensure that the dementia section on the South Ayrshire LIFE web-site includes comprehensive dementia friendly information.	Phil White	31-Mar-2019	Carried Forward to new Council/Strategic Plan	100%	<p>12-May-2023 South Ayrshire LIFE web-site continues to include comprehensive dementia friendly information.</p> <p>21-May-2019 Update provided by Phil White 09.05.19</p> <p>There is a good dementia friendly section on SA Life</p> <p>04-Feb-2019 Update provided by Jim Baird 28.01.2019</p> <p>Alzheimer Scotland South Ayrshire activity schedule should summarise all that's on offer</p>

					and signpost. 01-Feb-2019 Update provided by Phil White 01.02.2019 South Ayrshire Life has dementia friendly section in place
DEM 13 Explore and utilise learning from the pilot Dementia Friendly Care Home work being developed in East Ayrshire HSCP.	Phil White	30-Sep-2020	Completed		14-Dec-2022 Completed as per attached e-mail 24-Feb-2022 No update at present. 13-Aug-2021 Update provided by Phil White 13.08.2021 No update at present. 04-Oct-2019 Update provided by Phil White (20.09.19) Learning from East Ayrshire work is feeding into the Ayrshire-wide Life Changes Trust Conference and the South Ayrshire Care Homes Clinical Support Group. 03-Sep-2019 Update provided by Phil White (26.07.19) Following a meeting with Edel Roddie, the lead for the East Ayrshire Kinnections work, the Care Homes and Clinical and Care Group is considering how the learning can be integrated into the Vanguard framework being used locally to support Care Homes. 04-Feb-2019 Update provided by Jim Baird 28.01.2019 Alzheimer Scotland are a partner within the Kinnections programme, and can advise on care home work that is being done as part of this. 01-Feb-2019 Update provided by Phil White 01.02.2019 Part of the Care Home clinical and care improvement plan (Vanguard). Meeting to take place with lead for East Ayrshire work in February.
DEM 14 We will ensure that our Social Isolation Strategy and Implementation Plan fully considers the needs of people living with dementia and those caring for people with dementia.	Phil White	31-Mar-2019	Carried Forward to new Council/Strategic Plan		12-May-2023 The Social Isolation Strategy has been completed and now at delivery/implementation stage. This plan fully considers the needs of people living with Dementia and Carers. 21-May-2019 Update provided by Phil White 09.05.19 The Social Isolation Strategy has been completed and now at delivery/implementation stage. The strategy does recognise (implicitly) dementia related issues. 01-Feb-2019 Update provided by Phil White 01.02.2019 Social Isolation Strategy/Plan is currently subject of formal consultation.



					Next phase will include monitoring of key target groups.
3 Dementia Care in Context					
Action	Assigned To	Due Date	Status	Progress	Notes
DEM 15 Make appropriate services available which recognises the different levels and types of need.	Carol Fisher	31-Mar-2019	Completed		12-May-2023 Assessment and review provided by CMHTE is person centered and tailored to need. Update provided by S McCutcheon
					21-May-2019 Update provided by Stephen McCutcheon 02.05.19
					No further development regarding ANP, however CEMHT provide diagnosis, treatment and support for people with all levels of need regarding Dementia
					14-Feb-2019 Update provided by Carol Fisher 12.02.2019
					A review is underway around the workforce within the CEMHT including the development of an Advanced Nurse Practitioner role. It is hoped that this will be in place within the next few months. CST Groups are available throughout South Ayrshire for people at the early and mid stage of their dementia
DEM 16 Manage services as part of a journey consistent to create a fully integrated and accessible referral pathway for service users (consistent with the Alzheimer Scotland models of care).	Carol Fisher	31-Mar-2020	Completed		12-May-2023 Dementia Pathway recently reviewed and awaiting agreement at Clinical Governance Meeting. Update provided by S McCutcheon
					06-Nov-2019 Update provided by Stephen McCutcheon 06.11.2019
					Fully integrated pathways across the service.
					03-Sep-2019 Update provided by Stephen McCutcheon (22.07.19)
					Closer and more robust links have been developed between all services, e.g. CEMHT, Alzheimer Scotland, Social Work, etc.
14-Feb-2019 Update provided by Stephen McCutcheon 14.02.2019					
					As part of the patient journey all new PDV's are signposted to appropriate services via a pathway, e.g. Social Work, DWP, Alzheimers Scotland
DEM 17 Provide training and support to improve identification and support for non-typical cases (such as those involving younger onset, or a combination of Learning Disability and Dementia, etc.)	Carol Fisher	31-Mar-2020	Completed		12-May-2023 Training continues to be provided and support identification and support for non-typical cases.
					13-Aug-2021 As per update at DEM 04.
					05-Feb-2020 Update provided by Rachael MacLeod (Jan 2020)
					As per update at DEM04

					<p>03-Sep-2019 Update provided by Rachael MacLeod (03.07.19)</p> <p>As per update at DEM04</p> <p>14-Feb-2019 Update provided by Stephen McCutcheon 14.02.2019</p> <p>Training and support is available via Rachael MacLeod, Care Home Liaison and CEMHT staff</p>
LDSAP1.2.2 Ensure people with learning disabilities who require access to specialist assessment for the diagnosis of dementia or who have a confirmed diagnosis of dementia have access to specialist interventions, where required.	Sandra Rae	31-Dec-2023	Completed	100%	<p>13-Aug-2021 Update provided by Carol Briggs 13.08.2021</p> <p>The Post Diagnostic recording tool is now active on care partner. The Post Diagnostic pathway is now in use within learning disability services pan Ayrshire. This allows reporting to the Scottish Government.</p> <p>The baseline assessment for people from the age of thirty with Down Syndrome is progressing and discussions have been held between the lead GP for South Ayrshire and Programme Lead – MDT working and service integration, awaiting outcome.</p> <p>Cognitive Stimulation Therapy sessions had been delivered for people with Down Syndrome prior to the situation with Covid-19 and there are currently plans being made to start further groups.</p> <p>25-Nov-2020 People referred for specialist assessment for dementia continue to have access to this during public health restrictions arising from the COVID19 pandemic via the Community Learning Disability Team using a hybrid model of video/ telephone call and where possible face to face appointments to complete assessments.</p> <p>Access to this service will continue to be assessed and will be developed and modified in line with any changes to public health restrictions and guidance. This work is now being devolved to local level for implementation.</p> <p>A pan-Ayrshire group has been established to agree resources under the 5 pillar model. The group will also provide resources for the NHS A&A Post Diagnostic Service (PDS) App which is currently being developed.</p> <p>Implementation of dementia post diagnostic support recording on Care Partner is also under development for the Learning Disability Service, allowing reporting at both a local level and within Scottish Government PDS statistics.</p> <p>08-Nov-2019 This work is ongoing and a full evaluation will be provided in January 2020.</p> <p>21-May-2019 Prospective screening Project passed by LDS Clinical Governance Group -</p>

				<p>implementation phase underway.</p> <p>Review of generic LDS pathway ongoing.</p> <p>Review of Cognitive Stimulation Therapy group complete – will be presented at LDS Clinical Governance Group</p> <p>PDS – review of how this can more formally be embedded in generic LDS dementia strategy occurring as part of strategy review. Data collection discussions on PDS ongoing with D Bibby.</p> <hr/> <p>28-Jan-2019 Update provided by Steve Wright 28.01.2019</p> <p>A 14 week Cognitive Stimulation Therapy Group aimed at maintaining and improving cognitive skills in clients with a diagnosis of Downs Syndrome and Dementia completed Dec 2018 - 3 clients attended, evaluation to be completed and another group may be considered.</p> <p>Assessment of Motor and Process Skills (AMPS) continues to be used as a diagnostic tool for Dementia - 12 assessments completed with 4 confirmed diagnoses. Occupational Therapy provide post-diagnostic support in relation to environmental and functional independence.</p> <p>Ongoing work to introduce prospective screening - draft proposal now developed and tabled for discussion at next sub-group meeting. Update of LDS Dementia Pathway will commence at next meeting with plans to include PDS within pathway.</p> <hr/> <p>12-Nov-2018 There is ongoing provision of specialist assessment and intervention through LDS Clinical Psychology.</p> <p>Cognitive Stimulation Group is underway – evaluation will be produced on completion of the group.</p> <p>LDS dementia strategy review continues.</p> <p>Feasibility study on prospective screening for Down Syndrome is being drafted and will be presented to LDS Care & Clinical Governance Meeting.</p> <hr/> <p>12-Sep-2018 LD Nurses are taking development opportunities to undertake 'enhanced dementia training'. This is an on-going process.</p> <p>Individuals referred who meet criteria for assessment are seen and assessed accordingly and where required specialist interventions offered.</p> <hr/> <p>Cognitive Stimulation Therapy group for clients with Down's Syndrome and a dementia</p>
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				<p>diagnosis commencing 12th Sept for 14 weeks, facilitates by OT, CLDN & Psychology. 8 clients are currently active & 5 on a waiting list for AMPS assessments.</p>
				<p>25-Jul-2018 Patients with dementia diagnosis support continues to be provided.</p> <p>Cognitive Stimulation Therapy group planned for autumn 2018</p> <p>Assessment of independent living skills for parent with learning disability in Girvan area underway</p> <p>OT - 17 active, AMPS (Assessment of Motor and Process Skills) assessments</p> <p>Cognitive stimulation therapy (CST) pilot group for LD clients with a dementia diagnosis to commence Sept for 15 weeks.</p>
				<p>19-Jun-2018 OT - 14 active, AMPS (Assessment of Motor and Process Skills) assessments underway to assist with diagnostic testing of LD for mild / borderline cases –and baseline assessment for dementia</p> <p>Currently developing a dementia pathway for people with downs syndrome that would reflect good practice across Ayrshire. Draft pathway out for consultation with further meetings planned to ensure on going progress.</p>
				<p>21-May-2018 OT - 14 active, AMPS (Assessment of Motor and Process Skills) assessments underway to assist with diagnostic testing of LD for mild / borderline cases –and baseline assessment for dementia - no update on funding to train additional staff</p> <p>Cognitive stimulation therapy (CST) research proposal currently being formulated by psychology, nursing & OT with a view to commencing CST group for LD clients with a dementia diagnosis.</p>

					<p>LDS staff (psychology & nursing) are taking part in an awareness raising session as part of the Pan Ayrshire dementia strategy.</p> <p>Ongoing work looking at feasibility of prospective screening for people with DS being introduced.</p> <p>Ongoing work reviewing the LD dementia strategy to reflect current drivers.</p> <p>06-Apr-2018 Occupational Therapy continue to seek funding for additional training in the Assessment of Motor and Process Skills (AMPS) currently being used in diagnosis of LD and with clients who have been identified with cognitive decline. Currently 10 active cases.</p> <p>LDS psychology, nursing & OT are preparing a research proposal to look at cognitive stimulation therapy (CST) for people with dementia and LD.</p> <p>LDS psychology exploring use of START program being piloted in England for training for staff, carers and families on dementia.</p> <p>Pan Ayrshire subgroup continues to look at updating LDS dementia pathway and & a new pathway for prospective screening for people with DS.</p> <p>08-Mar-2018 . Funding being sought for additional training in the AMPS assessment tool and in diagnosis of LD. Funding panel meet on 6th March to hopefully agree funding to train staff to use AMPS . 8 active assessments ongoing.</p> <p>A multi-professional meeting has been held to begin a review of the LDS local strategy for dementia.</p> <p>Introduction of prospective screening pathway being considered.</p> <p>06-Feb-2018 1 person has been assessed and discharged by Psychology.</p> <p>Currently1 person newly referred for diagnosis is waiting for dementia assessment.</p> <p>Occupational Therapy proposal re Dementia screening for clients with Down's Syndrome still being considered in relation to updating the Dementia Pathway for people with Learning Disabilities. Assessment of Motor and Process Skills (AMPS) currently being used with clients who have been identified with cognitive decline. Funding being sought for additional training in this assessment tool and in diagnosis of LD. 9 active cases.</p>
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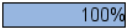
					<p>A multi-professional meeting has been arranged to begin a review of the LDS local strategy for dementia. This review will involve a review and where required update of the pathway for dementia assessment and involvement of multi-professionals in order to ensure the strategy is reflective of current guidance and local strategies.</p> <p>Clinical psychology continues to provide specialist assessment for the diagnosis of dementia alongside colleagues from the CLDT. Where required specialist intervention is offered as part of our involvement and again with MDT involvement. All clients continue to be seen well within the 0-18 weeks referral to treatment Heat Standard as set by the Scottish Government.</p> <p>05-Dec-2017 Nov 17 – 1 person waiting for diagnostic assessment.</p> <p>13-Oct-2017 Currently there are 12 Active cases receiving access to specialist assessment for the diagnosis of dementia or have a confirmed diagnosis of dementia have access to specialist interventions with 2 currently on a waiting list</p>
DEM 19 Improve links between community and acute care to ensure peoples wishes are conveyed clearly when moving between settings.	Carol Fisher	31-Mar-2019	Completed		<p>12-May-2023 Action complete, links improved.</p> <p>21-May-2019 Update provided by Stephen McCutcheon 02.05.19</p> <p>Confident that this is now 1000% complete</p> <p>14-Feb-2019 Update provided by Stephen McCutcheon 14.02.2019</p> <p>Close links between CMHTE and Hospital Liaison staff have improved communication between acute and community settings. Liaison Staff work closely with staff in the acute setting.</p> <p>06-Feb-2019 Update provided by Stephen McCutcheon 06.02.2019</p> <p>As part of PDV, people are encouraged to utilise Life Stories and 'Getting to know me' to use when/if moving between services, settings.</p>
DEM 20 Set high expectations of ourselves and partners in the quality of service delivery by supporting independent providers to meet the standards for Care for Dementia in Scotland.	Phil White	31-Mar-2020	Completed		<p>12-May-2023 Action completed, noting responsibilities of care homes to measure this.</p> <p>21-May-2019 Update provided by Stephen McCutcheon 02.05.19</p> <p>Care staff offer support and advice to all care homes within the area, however, it is not our responsibility for measure this.</p> <p>Action complete</p> <p>14-Feb-2019 Update provided by Stephen McCutcheon 14.02.2019</p>

					Care Home Liaison Staff are actively involved in improving the quality of service provided by independent providers.
DEM 21 Incorporate the needs of people with dementia and carers' needs within our Palliative and End of Life Care planning, through Ayrshire wide and local strategic planning on Palliative and End of Life Care.	Rosemary Robertson	31-Mar-2019	Completed	100%	12-May-2023 Action completed, carried forward within the strategic plan.
					03-Sep-2019 Update provided by Rosemary Robertson (31.07.19)
					This work is 100% complete and the ongoing strategic direction is being supported through Susan Holland, Dementia Nurse Consultant for the 3 Partnerships.
					19-Feb-2019 Update provided by Rosemary Robertson 19.02.2019
					The strategy for dementia and carers' needs is being developed with Dementia Prestwick model for communities and Community Hospitals. The services have adopted dementia friendly signage and support for inpatient care and those attending GP practices. The overarching strategic direction is supported through the Mental Health Ayrshire wide plan:
					<ul style="list-style-type: none"> • promote preventative activity • will ensure that people with dementia get access to appropriate and timely interventions • address environmental issues to better support people with dementia • examine how care pathways might be adapted to better support those with dementia • provide options in the way people can choose to receive support; • ensure that the needs of carer's are fully considered; and • protect people with dementia from harm
					There is significant work involving our local communities are undertaking with the growing amounts of 'dementia friendly community' work in Prestwick, Troon and Girvan.
					The work of VASA and the support provided for families from the Market Gait front door shop in Ayr is a drop in service for supporting families.
DEM 22 We will work with clinicians and other professionals to improve how we manage delirium and dementia at the point of entry to other services	Carol Fisher	31-Mar-2021	Completed	100%	12-May-2023 Action completed. Ongoing input into clinical acute ward continues via Elderly Mental Health Hospital Liaison Nurses and Consultant continues.
					13-Aug-2021 Update provided by Stephen McCutcheon 13.08.2021
					Delirium Nurse in post who provides clinical advice and support to Ayr and Crosshouse Hospitals. Ongoing input into clinical acute ward continues via Elderly Mental Health Hospital Liaison Nurses and Consultant.
					06-Nov-2019 Update provided by Stephen McCutcheon 06.11.2019

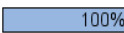

					Further training provided within acute settings. Ongoing support from Liaison Nurses within Acute Settings.
					04-Oct-2019 Update provided by Stephen McCutcheon (19.09.19)
					Delirium Nurse in post within Acute Hospitals.
					06-Feb-2019 Update provided by Stephen McCutcheon 06.02.2019
					Hospital Liaison EMH work on an ongoing daily basis within the acute setting.
					Training day being run by EMH Liaison Team in March 2019.



4 Choice and Options for Support

Action	Assigned To	Due Date	Status	Progress	Notes
DEM 23 Increase opportunities for people with dementia and their families and carers to access Self-Directed Support (SDS)	Steven Kelly	31-Mar-2020	Completed	<div style="width: 70%; background-color: #4f81bd; color: white; text-align: center; padding: 2px;">70%</div>	14-Dec-2022 Completed as per attached e-mail
					24-Feb-2022 The development of the Resource Allocation System has been paused due to COVID-19 and consideration is being given on taking this forward.
					08-Nov-2019 The Partnership is taking forward the recommendation to phase out the current equivalency calculator model of resource allocation that social care staff use and replace it with a system that permits the allocation of upfront individual budgets, to be used irrespective of which SDS option is chosen.
					The progress of the RAS Project Team has included developing new screening, assessment and review tools designed to support a focus on personal outcomes and consider the resources that carers provide. Communication has been an ongoing part of the project as has ongoing consultation with a range of stakeholders with feedback informing the work being carried out.
					The team has developed a designated e-mail AskAboutSelfDirectedSupport-SDS@south-ayrshire.gov.uk and is happy to answer any questions or receive any suggestions. More detailed updates will be provided as the project progresses.
					03-Sep-2019 Update provided by Steven Kelly (25.07.19)
					Training has been delivered to all adult social work staff around the implementation of the Carer's (Scotland) Act. The training focussed on a case study example designed to creatively support individuals with dementia and their carers. This involved tailoring care and support services in a way that provided choice and control for both the carer and the

					<p>individual with dementia. The overall purpose of the training was to demonstrate the use of SDS options for both carers and individuals with dementia. An easy read guide on how to access SDS is available across all teams. At every assessment and review, SDS is offered to individuals who have dementia.</p> <p>19-Feb-2019 Update provided by Steven Kelly 19.02.2019</p> <p>A new brochure has been developed along with an easy read guide with the aim of providing information on how to access SDS. At every assessment and review, SDS is offered to individuals who have dementia. Training is ongoing with all adult social work staff to implement the Carers (Scotland) Act and to offer carers of individuals with dementia the opportunity to access SDS.</p>
DEM 24 SDS will continue to be offered and explained at every new assessment and review to increase opportunities for individuals to have more choice and control.	Steven Kelly	31-Mar-2019	Completed	 100%	<p>12-May-2023 Action completed, SDS continues to be offered at every assessment and review across the partnership</p> <p>18-Feb-2019 Update provided by Steven Kelly 18.02.2019</p> <p>SDS is offered at every assessment and review across the partnership. The SDS lead has attended the social work team meeting to promote the take up of SDS with frontline staff. Refresher training is also available for staff who require to familiarise themselves with their statutory role. Team leaders promote the take up of SDS through supervision.</p>
DEM 25 Promote advocacy services to people with dementia in the community, hospital, and residential establishments.	Carol Fisher	31-Mar-2021	Completed	 100%	<p>12-May-2023 Action completed. Promotion of Advocacy services continues via CMHTE to people living with dementia in the community, hospital and residential establishments as well as care homes.</p> <p>13-Aug-2021 Update provided by Stephen McCutcheon 13.08.2021</p> <p>Promotion of Advocacy services continues via CMHTE to people living with dementia in the community, hospital and residential establishments as well as care homes.</p> <p>11-Nov-2019 Circles Advocacy helps people aged 16 or over who live in South Ayrshire to understand their rights, get the right information to help them make informed choices, raise issues they are worried about and safeguard people in situations where they are vulnerable. Advocacy is about empowering individuals to express their views, needs and decisions and where appropriate, it involves speaking on behalf of individuals who are unable to do so for themselves. In doing so, we hope to help protect and safeguard the rights and interest of those who are vulnerable or discriminated against, and ensure that their rights and opinions are fully considered.</p> <p>There is ongoing awareness raising with Health & Social Care Practitioners to provide increased referral rate to independent advocacy for a range of statutory and care management responsibilities. There is also ongoing participation in community drop-in sessions in partnership with Community Links Practitioners/ South Ayrshire Life/ Care and Share. As part of Post Diagnostic Support leaflets for advocacy are given to service users and discussed with relatives</p>

					<p>20-Feb-2019 Update provided by Brenda Morrison 20.02.2019</p> <ul style="list-style-type: none"> • Ongoing awareness raising with Health & Social Care Practitioners to provide increased referral rate to independent advocacy for a range of statutory and care management responsibilities. • Ongoing participation in community drop-in sessions in partnership with Community Links Practitioners/ South Ayrshire Life/ Care and Share • Proposed drop-in sessions/information provision within Ayr Hospital/Girvan Hospital/ Biggart Hospital/ Woodland View • Increased opportunities for collective advocacy in facilitation of Resident's/Carer's meetings within residential settings. • Ongoing attendance at Carer's Academy training in partnership with the UWS and Alzheimer's Scotland Dementia Nurse Consultant. Once monthly until July 2019. • Informing individuals of the opportunity to complete ACP/Advance Statement/Personal Statement/Named Person Nomination <p>04-Feb-2019 Update provided by Jim Baird 28.01.2019</p> <p>Alzheimer Scotland working closely with Brokerage Network in South to ensure PWD maximise their entitlement</p>
DEM 28 Actively promote Power of Attorney through the national marketing campaign.	Phil White	31-Mar-2020	Carried Forward to new Council/Strategic Plan	75%	<p>12-May-2023 Ongoing action - There is significant local activity that links with the national POA campaign to raise awareness.</p> <p>09-May-2023 There is significant local activity that links with the national POA campaign to raise awareness</p> <p>24-Feb-2022 The national POA Campaign has been actively supported by SA HSCP who are represented on the Steering Group.</p> <p>The Winter 2021/22 campaign has featured in TV, Radio, Social Media and other platforms.</p> <p>13-Aug-2021 Update provided by Phil White 13.08.2021</p> <p>The national Power of Attorney campaign continues and South Ayrshire contributes to the national steering group, emerging work linked to football and dementia and local marketing and communication. The campaign will be focused around a national POA day in September linked to an STV television campaign.</p>

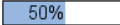
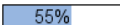
					<p>01-Oct-2019 Update provided by Phil white 20.09.2019</p> <p>National Power of Attorney Campaign underway with more public facing marketing from 20th November which will be National POA Day with locally based events including Ayr Hospital and in different forms in localities.</p> <p>21-May-2019 Update provided by Phil White 09.05.19</p> <p>New National POA Campaign now active (starts in May/ June) with larger campaign starting in November.</p> <p>P White on National Steering Group for this.</p> <p>01-Feb-2019 Update provided by Phil White 01.02.2019</p> <p>Power of Attorney campaign work now takes place at national level and a new campaign will take place later in 2019.</p> <p>Previous campaigns have led to significant increase in applications for PoA through Office of Public Guardian</p>
DEM 26 TEC options will be delivered with a focus on supporting people with dementia and their carers to be independent both at home and when accessing their community.	Carol Fisher	31-Mar-2019	Completed	 100%	<p>12-May-2023 Action completed, TEC continues to be an integral part of all assessments.</p> <p>21-May-2019 Update provided by Stephen McCutcheon 02.05.19</p> <p>TEC is an integral part of all assessments</p> <p>06-Feb-2019 Update provided by Stephen McCutcheon 06.02.2019</p> <p>Use of TEC continues to be an integral part of the Occupational Therapy assessment provided within CMHTE.</p>
DEM 27 For people with dementia, the Community Mental Health Team will offer access to income maximisation support to ensure that benefits and entitlements are received.	Carol Fisher	31-Mar-2019	Carried Forward to new Council/Strategic Plan	 90%	<p>12-May-2023 All newly diagnosed are encouraged to contact or are referred to DWP or Hub re benefits. Update provided by S McCutcheon</p> <p>21-May-2019 Update provided by Stephen McCutcheon 02.05.19</p> <p>People are offered referral to DWP</p> <p>01-Feb-2019 Update provided by Stephen McCutcheon 29.01.2019</p> <p>All people with a new diagnosis of dementia are offered a referral to DWP - 30 referrals in last 6 months.</p>
5 Maintaining Caring Relationships					
Action	Assigned	Due	Status	Progress	Notes

	To	Date			
DEM 29 The Strategic Lead for the Dementia Strategy will ensure the South Ayrshire Carer's Strategy and Implementation Plan fully addresses the needs of carers of those with dementia.	Phil White	30-Jun-2020	Completed	 100%	12-May-2023 Action completed. The Adult Carers Strategy was formally approved by the IJB in May 2019.
					01-Oct-2019 Update provided by Phil White 20.09.2019
					The Adult Carers Strategy has been formally approved by the IJB in May 2019 and with a formal launch in June 2019. The comprehensive strategy and linked implementation plan will be an important focus for supporting carers including those related to dementia.
					09-May-2019 Update provided by Gabrielle Coyle 9th May 2019
					The draft Adult Carers Strategy which has been the subject of formal consultation will go to the IJB on 16th May. The Implementation Plan considers the needs of carers of people with dementia.
As required by the Carers (Scotland) Act 2016 policies such as the Short Break Statement and Carers Eligibility have also been developed and are available online - www.south-ayrshire.gov.uk/carers					
Training has been provided to over seventy frontline social work staff covering their role and responsibilities and providing them with practitioner guidance.					
19-Feb-2019 Update provided by Carol Fisher 19.02.2019					
Working closely with colleagues in Contract and commissioning ensuring that the needs of carers of people with Dementia are addressed in the Carers Strategy and Implementation Plan.					
DEM 30 Develop opportunities to enable people living with dementia and their carers to influence local services and support by establishing an engagement forum	Phil White	31-Mar-2020	Completed	 25%	14-Dec-2022 Completed as per attached e-mail
					24-Feb-2022 No update although Carers Reference Group is in place and can support this work.
					13-Aug-2021 Update provided by Phil White 13.08.2021
					No update at this time.
					13-Aug-2021 Update from Phil White 24.11.2020
The report from the Ayrshire Life Changes Trust Conference provided a significant input regarding the needs of those living with dementia and carers, and the story telling methodology used allowed an inclusive approach capturing key issues needing to be addressed at Ayrshire and HSCP levels.					
01-Oct-2019 Update provided by Phil White 20.09.2019					
The Ayrshire wide Life Changes Trust events in November on dementia will include Story					

					<p>Telling sessions for people living with dementia and ones for carers in order to capture their perspectives to influence the supports that we provide. It is anticipated that this might lead to a more long term mechanism to involve people living with dementia and their carers</p>
					<p>21-May-2019 Update provided by Phil White 09.05.19</p> <p>We have a Carers Reference Group, but don't have capacity to develop forum for people living with dementia at present.</p>
					<p>04-Feb-2019 Update provided by Jim Baird 28.01.2019</p> <p>Alzheimer Scotland keen to be part of a Stakeholder Forum in South to ensure voice of PWD heard.</p>
					<p>01-Feb-2019 Update provided by Phil White 01.02.2019</p> <p>No activity so far</p>

6 Protection from Harm

Action	Assigned To	Due Date	Status	Progress	Notes
DEM 31 Case file audits will be carried out regularly to monitor the assessment and management of risk and also highlight areas for continuous service improvement.	Carol Fisher	31-Mar-2020	Completed	100%	12-May-2023 Case file audits continue on a rolling program. Update provided by S McCutcheon
					13-Aug-2021 Update provided by Stephen McCutcheon 13.08.2021
					Case file records are audited in a rolling programme within CMHTE on a 3 monthly basis.
					06-Nov-2019 Update provided by Stephen McCutcheon 06.11.2019
					Case File Audits completed within CMHTE
					21-May-2019 Update provide by Stephen McCutcheon 02.05.19
No further audits have taken place since August/ September 2018 and I am not aware of any further plans					
01-Feb-2019 Update provided by Stephen McCutcheon 29.01.2019					
Case file audits between Social Work and CEMHT completed in last year.					

DEM 32 Train our staff to manage risk and protect people from harm	Mark Taylor	31-Mar-2020	Carried Forward to new Council/Strategic Plan		14-Dec-2022 Completed as per attached e-mail
					21-Jul-2022 Delivery of ASP Multiagency Training Calendar stalled due to staffing issues; new Practice Development Officer due to start August 2022 and delivery of Training Calendar will resume.
					18-Feb-2022 Practice Development Team has developed a Multi-agency Training Calendar and have been delivering face-to-face and virtual Adult Support and Protection training.
					10-Aug-2021 Update provided by Mark Taylor 09.08.21
					Adult Support & Protection training and a multi-agency training calendar is being developed by the new HSCP Practice Development Team. Some virtual training has already been delivered and dates for future delivery of ASP Levels 1 & 2 will be included in the training calendar.
					12-Sep-2019 Update provided by Mark Taylor 12.09.19
					Adult Support & Protection training delivered at Overmills for staff team (10 attended). Training is available through the Adult Support and Protection Inter-agency Training Calendar for 2019. Training dates for Level 1 and Level 2 are available throughout the year.
07-Nov-2019 Update provided by Mark Taylor (05.07.19)					
No further update in terms of available training. While the training is available, and staff from e.g. Overmills and SADSAs have attended ASP Training, it would really be for the Team Leaders/Service Managers to form a view on how many/what proportion of staff have attended and what, if any additional training needs there might be.					
19-Feb-2019 Update provided by Mark Taylor 19.02.2019					
New Adult Support and Protection Inter-agency Training Calendar for 2019 has been developed and circulated to partner agencies. Training dates for Level 1 and Level 2 are available throughout the year.					
DEM 33 Improve the safety of people living with dementia through the 'Keep Safe' programme.	Phil White	31-Mar-2020	Carried Forward to new Council/Strategic Plan		14-Dec-2022 Completed as per attached e-mail
					24-Feb-2022 The lead for the Keep Safe scheme is being considered so no update at present.
					13-Aug-2021 Update provided by Phil White 13.08.2021
					No update at present.
					12-May-2020 Total of 19 Keep Safe Places across South Ayrshire

					<p>07-Nov-2019 Update provided by Careen Rennie 06.11.2019</p> <p>This action is now being taken forward by the locality planning groups who have agreed to try and help sign up local businesses but the numbers are still the same at present.</p> <hr/> <p>03-Sep-2019 Update provided by Careen Rennie (15.07.19)</p> <p>No further update. The information is still as is, no more new sign ups and ambassadors still to be identified.</p> <hr/> <p>12-Feb-2019 • Ongoing process of signing up local businesses</p> <ul style="list-style-type: none"> • Involving VASA to help sign up local businesses • Identify Keep Safe Ambassadors to promote the scheme across South Ayrshire • Total of 19 Keep Safe Places across South Ayrshire
<p>DEM 34 Continue work with Trading Standards to provide safeguards against mail/phone scams and unscrupulous doorstep callers.</p>	<p>Margaret-Ann Headrick</p>	<p>31-Mar-2020</p>	<p>Completed</p>	<p>100%</p>	<p>12-May-2023 Action Completed</p> <hr/> <p>03-Oct-2019 For the reporting period January to end of June 2019 the main activities that the service was involved in assisting people living with dementia:</p> <p>The Trading Standards service received:</p> <ul style="list-style-type: none"> • 71 referrals received – 12 in the dementia/cognitive impairment category. <li style="padding-left: 150px;">59 in the older adult’s category. • 12 call blockers installed – • 6 in the dementia/cognitive impairment category. • 6 in the older adult’s category.

					<ul style="list-style-type: none"> • A total of 1131 nuisance / scam calls blocked in that reporting period • 10 People who can be considered as unpaid carers were assisted in this period (7 considered to be caring for a person with dementia). • Various talks given and events participated in – • Operation Shut Out Scammers. • Community Groups (Invigor8). • Community Councils. • New link made with new service in South Ayrshire – mPower, who support and engage with residents who are over 65 and living with long-term conditions, in the promotion of reducing social isolation and loneliness for older vulnerable adults. • Referrals made to Age Scotland Good Day Calls service. • Referrals to Fire Service for a free Home Fire Safety Visit. • Web information on main Trading Standards webpage now up and running. Link: https://www.south-ayrshire.gov.uk/tradingstandards/vulnerable-
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				<p>consumers.aspx</p> <ul style="list-style-type: none"> • Continue to attend the Older Persons Joint Action Group. • Monthly drop-in service continues via VASA's community hub. • Call blocker maintenance continues and any problems are rectified to provide continuity of service. • The service took part in 15 prevention awareness raising events such as with a bank, Community Council, Falls Prevention Service, supermarkets, library and older people's community groups. • The service is working on producing two Show Reels with voice over to help those living with dementia, their carers or professionals learn about scams, how to prevent them and who to approach for assistance. <p>A case study would illustrate the feedback received from older residents and their carers:</p> <p>Case Study</p> <p>Mr V who is 93 and has a hearing impairment, lives at home with his daughter who works full time. Mr V was experiencing excessive nuisance calls to the point he wouldn't answer the phone at all.</p> <p>Mr V's daughter mentioned that until now, she would have to go home at lunchtime every day to check that her dad was okay as he wouldn't answer the phone to her or anyone just in case it was a cold caller. She said this was having a huge impact on her as she would have to find time in-between her busy workload to visit and make sure her dad was okay at home through the day. But hopefully in time he would trust the telephone again and she would only have to give him a quick call to ensure he was fine.</p> <p>The team received an email a couple of months after the call blocker was installed from</p>
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				<p>31-Jul-2019 For the period January to June 2019:</p> <ul style="list-style-type: none"> • 71 referrals received – 12 in the dementia/cognitive impairment category. 59 in the older adult’s category. • 12 call blockers installed – 6 in the dementia/cognitive impairment category. 6 the older adult’s category. • Various talks given and events participated in – • Operation Shut Out Scammers (National Operation) • Community Groups (Invigor8). • Community Councils. • New link made with new service in South Ayrshire – mPower, who support and engage with residents who are over 65 and living with long-term conditions, in the promotion of reducing social isolation and loneliness for older vulnerable adults. • Referrals made to Age Scotland Good Day Calls service.

					<ul style="list-style-type: none"> • Referrals to Fire Service for a free Home Fire Safety Visit. • Continue to attend the Older Persons Joint Action Group. • Monthly drop-in service continues via VASA's community hub. • Call blocker maintenance continues and any problems are rectified to provide continuity of service. • Call blocker feedback forms sent out 6 months after initial installation to allow service users to notice any difference the call blocker has made. If no response a second form is sent out in the hope they are returned.
					<p>09-May-2019 for 2018- 19:</p> <p>125 people received assistance from Trading Standards to continue to live safely within their community (40 were identified as people living with dementia/other cognitive impairment and 85 as other older vulnerable adults).</p> <p>Attended approximately 200 awareness raising sessions for staff.</p> <p>An estimated 3400 members of the public were reached through 28 education and awareness raising events.</p> <p>11 agencies / areas received awareness raising material to work with vulnerable and older adults in line with the strategy to assist vulnerable and older adults live safely within the community.</p>
					<p>14-Feb-2019 Update provided by Hamid Gazem 12.02.2019</p> <p>Occupational Therapists and Community Psychiatric Nurses to refer all those diagnosed, living with dementia or other cognitive impairment to Trading Standards for advice and assistance on how to prevent unwanted telephone calls, unsolicited mail or visitors at the door. This is to assist the person live safely from financial harm caused by unwanted scam phone calls, scam mail or unscrupulous doorstep traders.</p>

				<p>The assistance would also include advice on how to make the home safe from fire hazards by referring the person to the fire service where appropriate.</p> <p>Both Health and Social Care Partnership and Trading Standards to develop a referral procedure to ensure that referrals meet privacy requirements and agreed service standards.</p> <p>Number of people living with dementia set up with a bespoke prevention package for the period 1st July 2018 to 31st December 2018 is 23 people.</p> <p>The number of older people currently living in a vulnerable situation set up with a bespoke prevention package for the period 1st July to 31st December 2018 is 30.</p>
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