

Meeting of South Ayrshire Health and Social Care Partnership	Performance and Audit Committee	
Held on	1st August 2023	
Agenda Item:	Item 8	
Title:	Allied Health Professionals (AHP) Strategic Performance Report	
Summary:		
<p>The purpose of this report is to present the work to date AHPs have undertaken on Performance management and introduce the initial AHP improvement plan.</p> <p>Further work is underway to update reporting systems for our services. The plans will be hosted on Pentana and future development around Demand Capacity Activity Queue (DCAQ) will be delivered in conjunction with the HSCP Planning and Performance team.</p>		
Author:	Louise Gibson, AHP Senior Manager	
Recommendations:		
<p>It is recommended that the Performance & Audit Committee</p> <ol style="list-style-type: none"> I. Note the work to date undertaken on activity data and the AHP improvement plan. II. Agree the plan for next steps 		
Route to meeting:		
<p>Work previously presented to and agreed by Tim Eltringham, Director of SAHSCP</p>		
Implications:		
Financial	<input type="checkbox"/>	
HR	<input type="checkbox"/>	
Legal	<input type="checkbox"/>	
Equalities	<input type="checkbox"/>	
Sustainability	<input type="checkbox"/>	
Policy	<input type="checkbox"/>	
ICT	<input type="checkbox"/>	

Allied Health Professionals Strategic Performance Report

1. PURPOSE OF REPORT

- 1.1 The purpose of this report is to present the work to date AHPs have undertaken on performance management, present the initial AHP improvement plan and advise of plans for next steps

2. RECOMMENDATION

2.1 It is recommended that the Performance and Audit Committee:

- i. Notes the work to date undertaken on activity data and the AHP Improvement plan**
- ii Agrees the plan for next steps**

3. BACKGROUND INFORMATION

- 3.1 Allied Health Professionals have historically lacked the facility to provide robust performance data and information. This in the main due to previous lack of investment in infrastructure and a reduced business admin resource to enable the implementation of systems and processes. In addition, there are no national workforce tools available for AHPs.
- 3.1.1 In 2021 Ayrshire and Arran embarked on a workforce exercise involving the testing of National workforce tools. This exercise supported approximately 40 AHP teams to apply principles of the common staffing method in their areas, to better understand the extent to which available workforce aligns to the provision of safe quality care. This was the first in Scotland for AHPs. As a result of this intelligence gathered the methods used have been applied to data collection.
- 3.1.2 In addition, the Improvement plan has been developed in conjunction with the services and AHP Senior manager. This outlines the strategic direction for AHPs in South Ayrshire 2022-24.

4. REPORT

- 4.1 The attached Performance Summary report outlines the activity data for AHPS for 2022-23. This provides detail of referrals, waiting times, caseload data and missed care. In addition, there is detail on available workforce as of April 2023.
- 4.2 The AHP Improvement plan outlines the Strategic objectives for AHPs for 2022-24. This is the high-level overarching plan with each of the services namely, Dietetics, Physiotherapy, Occupational therapy, Speech and Language Therapy and Podiatry. Further detail will be provided in future reports for these services.

- 4.3 The Improvement plan is being further reviewed and updated by services. This is also due to the change in AHP Senior Manager. Work is also underway to upload and utilise the Pentana system to the host this which will ease in future report development.

5. STRATEGIC CONTEXT

- 5.1 The AHP Improvement plan is aligned to the objectives from the Strategic Plan 2021-2031, namely;

- We focus on prevention and tackling inequality
- We nurture and are part of communities that care for each other
- We work together to give you the right care in the right place
- We help build communities where people are safe
- We are an ambitious and effective Partnership
- We make a positive impact beyond the services we deliver
- We are transparent and listen to you

6. IMPLICATIONS

6.1 Financial Implications

- 6.1.1 There are no financial implications

6.2 Human Resource Implications

- 6.2.1 There are no Human Resource implications.

6.3 Legal Implications

- 6.3.1 There are no Legal implications

6.4 Equalities implications

There are no equalities implications resulting from this report

6.5 Sustainability implications

- 6.5.1 There are no sustainability implications resulting from this report

6.6 Clinical/professional assessment

- 6.6.1 This report does not require a clinical or professional assessment

7. CONSULTATION AND PARTNERSHIP WORKING

- 7.1 These reports have been developed in conjunction with AHP Service managers and admin support. Service managers have previously sought guidance from HSCP Policy and Planning team.

7.2 The intention is to work with the HSCP Policy and planning team to further develop Demand Capacity Activity Queue (DCAQ) process and impact measures.

8. RISK ASSESSMENT

8.1. There are no reputational, political or community considerations as a result of this report.

8.2. There are no risks noted as a result of this report.

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BACKGROUND PAPERS

25/07/23